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PECB ISO-IEC-27001-Lead-Auditor Certification Exam is a must-have certification for professionals who want to become experts in conducting ISMS audits in accordance with ISO/IEC 27001 standards. It is a globally recognized credential that validates the skills and knowledge of an individual in leading, planning, executing, and reporting on information security management system audits. By achieving this certification, professionals can enhance their career prospects and demonstrate their competency in the field of information security management.

PECB Certified ISO/IEC 27001 Lead Auditor exam Sample Questions (Q196-Q201):

NEW QUESTION # 196

Which two activities align with the "Check" stage of the Plan-Do-Check-Act cycle when applied to the process of managing an internal audit program as described in ISO 19011?

- A. Conduct internal audits
- B. Update the internal audit programme
- C. Verify effectiveness of the internal audit programme
- D. Review trends in internal audit result
- E. Retains records of internal audits
- F. Define audit criteria and scope for each internal audit
- G. Establish a risk-based internal audit programme

Answer: C,D

Explanation:

The Check stage of the PDCA cycle involves monitoring and measuring the performance of the process and comparing it with the planned objectives and criteria. In the context of managing an internal audit programme, this stage includes verifying the effectiveness of the internal audit programme by evaluating whether it meets its objectives, scope, and criteria, and whether it is implemented in accordance with ISO 19011 guidelines¹. It also includes reviewing the trends in internal audit results by analyzing the data collected from the audits, such as audit findings, nonconformities, corrective actions, opportunities for improvement, and customer feedback¹.
References: ISO 19011:2018 - Guidelines for auditing management systems

NEW QUESTION # 197

Scenario 8: EsBank provides banking and financial solutions to the Estonian banking sector since September 2010. The company has a network of 30 branches with over 100 ATMs across the country.

Operating in a highly regulated industry, EsBank must comply with many laws and regulations regarding the security and privacy of data. They need to manage information security across their operations by implementing technical and nontechnical controls. EsBank decided to implement an ISMS based on ISO/IEC

27001 because it provided better security, more risk control, and compliance with key requirements of laws and regulations.

Nine months after the successful implementation of the ISMS, EsBank decided to pursue certification of their ISMS by an independent certification body against ISO/IEC 27001. The certification audit included all of EsBank's systems, processes, and technologies.

The stage 1 and stage 2 audits were conducted jointly and several nonconformities were detected. The first nonconformity was related to EsBank's labeling of information. The company had an information classification scheme but there was no information labeling procedure. As a result, documents requiring the same level of protection would be labeled differently (sometimes as confidential, other times sensitive).

Considering that all the documents were also stored electronically, the nonconformity also impacted media handling. The audit team used sampling and concluded that 50 of 200 removable media stored sensitive information mistakenly classified as confidential.

According to the information classification scheme, confidential information is allowed to be stored in removable media, whereas storing sensitive information is strictly prohibited. This marked the other nonconformity.

They drafted the nonconformity report and discussed the audit conclusions with EsBank's representatives, who agreed to submit an action plan for the detected nonconformities within two months.

EsBank accepted the audit team leader's proposed solution. They resolved the nonconformities by drafting a procedure for information labeling based on the classification scheme for both physical and electronic formats.

The removable media procedure was also updated based on this procedure.

Two weeks after the audit completion, EsBank submitted a general action plan. There, they addressed the detected nonconformities and the corrective actions taken, but did not include any details on systems, controls, or operations impacted. The audit team evaluated the action plan and concluded that it would resolve the nonconformities. Yet, EsBank received an unfavorable recommendation for certification.

Based on the scenario above, answer the following question:

By drafting a procedure for information labeling, EsBank has:

- A. Created an information classification scheme
- B. Eliminated the root cause of the nonconformity
- C. Submitted an action plan to resolve the nonconformity

Answer: C

Explanation:

By drafting a procedure for information labeling, EsBank has submitted an action plan to resolve the nonconformity. This step addresses the immediate issue identified during the audit by establishing a consistent approach to labeling information according to its classification.

NEW QUESTION # 198

Scenario 4: SendPay is a financial company that provides its services through a network of agents and financial institutions. One of their main services is transferring money worldwide. SendPay, as a new company, seeks to offer top quality services to its clients. Since the company offers international transactions, it requires from their clients to provide personal information, such as their identity, the reason for the transactions, and other details that might be needed to complete the transaction. Therefore, SendPay has implemented security measures to protect their clients' information, including detecting, investigating, and responding to any information security threats that may emerge. Their commitment to offering secure services was also reflected during the ISMS implementation where the company invested a lot of time and resources.

Last year, SendPay unveiled their digital platform that allows money transactions through electronic devices, such as smartphones or laptops, without requiring an additional fee. Through this platform, SendPay's clients can send and receive money from anywhere and at any time. The digital platform helped SendPay to simplify the company's operations and further expand its business. At the time, SendPay was outsourcing its software operations, hence the project was completed by the software development team of the outsourced company.

The same team was also responsible for maintaining the technology infrastructure of SendPay.

Recently, the company applied for ISO/IEC 27001 certification after having an ISMS in place for almost a year. They contracted a certification body that fit their criteria. Soon after, the certification body appointed a team of four auditors to audit SendPay's ISMS. During the audit, among others, the following situations were observed:

1. The outsourced software company had terminated the contract with SendPay without prior notice. As a result, SendPay was unable to immediately bring the services back in-house and its operations were disrupted for five days. The auditors requested from SendPay's representatives to provide evidence that they have a plan to follow in cases of contract terminations. The representatives did not provide any documentary evidence but during an interview, they told the auditors that the top management of SendPay had identified two other software development companies that could provide services immediately if similar situations happen again.
2. There was no evidence available regarding the monitoring of the activities that were outsourced to the software development company. Once again, the representatives of SendPay told the auditors that they regularly communicate with the software development company and that they are appropriately informed for any possible change that might occur.
3. There was no nonconformity found during the firewall testing. The auditors tested the firewall configuration in order to determine the level of security provided by these services. They used a packet analyzer to test the firewall policies which enabled them to check the packets sent or received in real-time.

Based on this scenario, answer the following question:

Based on scenario 4, the auditors requested documentary evidence regarding the monitoring process of outsourced operations. What does this indicate?

- A. The auditors evaluated the evidence based on a risk-based approach
- B. The auditors compromised the confidentiality of outsourced operations
- **C. The auditors demonstrated professional skepticism**

Answer: C

Explanation:

Based on the provided scenario, the auditors' request for documentary evidence regarding the monitoring process of outsourced operations indicates that the auditors demonstrated professional skepticism. This is because professional skepticism involves a critical assessment of audit evidence and includes a questioning mind and a careful evaluation of the information provided by the auditee¹²³.

Professional skepticism is an essential part of the auditing process, especially in the context of ISO/IEC 27001, which requires auditors to systematically examine an organization's information security risks, including the management of outsourced processes⁴. The auditors' request for evidence suggests that they were not satisfied with verbal assurances alone and sought to verify that SendPay had a formal, documented process for monitoring outsourced activities, which is a requirement for maintaining an effective Information Security Management System (ISMS)⁵.

Therefore, the correct answer is: A. The auditors demonstrated professional skepticism.

NEW QUESTION # 199

Please match the roles to the following descriptions:

Answer:

Explanation:

To complete the table click on the blank section you want to complete so that it is highlighted in red, and then click on the applicable test from the options below. Alternatively, you may drag and drop each option to the appropriate blank section.

Reference:

[ISO 19011:2022 Guidelines for auditing management systems]

[ISO/IEC 17021-1:2022 Conformity assessment - Requirements for bodies providing audit and certification of management systems - Part 1: Requirements]

NEW QUESTION # 200

An audit team leader is planning a follow-up audit after the completion of a third-party surveillance audit earlier in the year. They have decided they will verify the nonconformities that require corrections before they move on to consider corrective actions. Based on the descriptions below, which four of the following are corrections for nonconformities identified at the surveillance?

- A. The documented process for product shipment, which did not reflect how this activity was conducted by the despatch team, was re-written and the team trained accordingly
- **B. A software installation guide which had not been sent to the client along with their new system was posted out**
- C. The organisation, having failed to maintain its Schedule of Applicability, re-allocated responsibility for its updating to the Technical Director
- D. Scheduled management reviews, having been missed, were prioritised by the General Manager for holding on a specific date twice each following year
- **E. Hard drive HD302 which had been colour-coded green (available for use) instead of red (to be destroyed) was removed from the system**
- **F. An incorrectly dated purchase order for a new network switch was rectified**
- **G. A signature missing from a client's contract for the supply of data services was added**
- H. Data centre staff not carrying out backups in accordance with specified procedures were retrained

Answer: B,E,F,G

Explanation:

According to the PECB Candidate Handbook for ISO/IEC 27001 Lead Auditor, a correction is an action to eliminate a detected nonconformity, such as rework, repair, or replacement¹. The examples of A, B, C, and E are corrections because they fix the errors or defects that caused the nonconformities, such as a missing signature, a missing guide, a wrong date, or a wrong colour code. The other examples (D, F, G, and H) are not corrections, but corrective actions, because they address the root causes of the nonconformities, such as inadequate training, poor planning, ineffective documentation, or unclear responsibility². References: 1: PECB Candidate Handbook for ISO/IEC 27001 Lead Auditor, page 35, section 4.5.12: PECB Candidate Handbook for ISO/IEC 27001 Lead Auditor, page 36, section 4.5.2.

NEW QUESTION # 201

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