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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	• Information security incident management process based on ISO • IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO • IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.

Topic 2	• Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.
Topic 3	• Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q48-Q53):

NEW QUESTION # 48
What determines the frequency of reviewing an organization's information security incident management strategy?

- A. The frequency of audits conducted by external agencies
- B. The nature, scale, and complexity of the organization
- C. The number of employees in the organization

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
ISO/IEC 27035-1:2016 Clause 7.1 explicitly states that the frequency and depth of reviewing the incident management strategy should be based on the organization's size, complexity, and threat environment. Larger or more complex environments may require more frequent reviews to remain agile and responsive.
Audit schedules (Option C) may influence timing, but they do not dictate the necessary frequency for strategic reviews. The number of employees (Option A) alone is not a sufficient factor.
Reference:
ISO/IEC 27035-1:2016 Clause 7.1: "The frequency and scope of reviews should be determined by the nature, scale, and complexity of the organization." Correct answer: B
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NEW QUESTION # 49
What does the Incident Cause Analysis Method (ICAM) promote?

- A. A disciplined approach to incident analysis by emphasizing five key areas: people, environment, equipment, procedures, and the organization
- B. The analysis of incidents through the creation of a detailed timeline of events leading up to the incident
- C. An emphasis on evaluating and reporting the financial impact of incidents on the organization

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:
The Incident Cause Analysis Method (ICAM) is a root cause analysis technique used across various industries, including cybersecurity, to understand underlying issues behind incidents. It promotes a holistic and structured approach by examining five critical dimensions:
People (human error, behavior, awareness)
Environment (physical or digital conditions)
Equipment (hardware, software, tools)
Procedures (policies, guidelines, workflows)
Organization (culture, leadership, resourcing)
This comprehensive model helps organizations identify both immediate and systemic causes, allowing them to implement more effective corrective actions and prevent recurrence.
Reference:
ICAM Framework (adapted for cyber from industrial safety): "The ICAM methodology provides a structured approach to incident analysis using five contributing factor categories." ISO/IEC 27035-2 supports root cause analysis practices as part of the post-incident review (Clause 6.4.7).
Correct answer: A
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NEW QUESTION # 50
Scenario 5: Located in Istanbul. Turkey. Alura Hospital is a leading medical institution specializing in advanced eye surgery and vision care. Renowned for its modern facilities, cutting edge technology, and highly skilled staff, Alura Hospital is committed to delivering exceptional patient care. Additionally, Alura Hospital has implemented the ISO/IEC 27035 standards to enhance its information security incident management practices.
At Alura Hospital, the information security incident management plan is a critical component of safeguarding patient data and maintaining the integrity of its medical services This comprehensive plan includes instructions for handling vulnerabilities discovered during incident management According to this plan, when new vulnerabilities are discovered, Mehmet is appointed as the incident handler and is authorized to patch the vulnerabilities without assessing their potential impact on the current incident, prioritizing patient data security above all else Recognizing the importance of a structured approach to incident management. Alura Hospital has established four teams dedicated to various aspects of incident response The planning team focuses on implementing security processes and communicating with external organizations The monitoring team is responsible for security patches, upgrades, and security policy implementation The analysis team adjusts risk priorities and manages vulnerability reports, while the test and evaluation team organizes and performs incident response tests to ensure preparedness During an incident management training session, staff members at Alura Hospital were provided with clear roles and responsibilities. However, a technician expressed uncertainty about their role during a data integrity incident as the manager assigned them a role unrelated to their expertise. This decision was made to ensure that all staff members possess versatile skills and are prepared to handle various scenarios effectively.
Additionally. Alura Hospital realized it needed to communicate better with stakeholders during security incidents. The hospital discovered it was not adequately informing stakeholders and that relevant information must be provided using formats, language, and media that meet their needs. This would enable them to participate fully in the incident response process and stay informed about potential risks and mitigation strategies.
Also, the hospital has experienced frequent network performance issues affecting critical hospital systems and increased sophisticated cyber attacks designed to bypass traditional security measures. So, it has deployed an external firewall. This action is intended to strengthen the hospital s network security by helping detect threats that have already breached the perimeter defenses. The firewall's implementation is a part of the hospital's broader strategy to maintain a robust and secure IT infrastructure, which is crucial for protecting sensitive patient data and ensuring the reliability of critical hospital systems. Alura Hospital remains committed to integrating state-of-the-art technology solutions to uphold the highest patient care and data security standards.
During a training session on incident management at Alura Hospital, staff members are presented with various roles and responsibilities. One staff member, a technician, was unsure about their role during a data integrity incident. According to the training objectives, did the manager take the correct action to ensure the technician was prepared?

- A. Yes, roles and responsibilities should include rotational training to ensure all staff are versatile
- B. No, they should have provided the technician with specific role-playing exercises related to data integrity incidents
- C. No, roles and responsibilities should be assigned based on seniority to ensure that more experienced staff handle complex scenarios

Answer: A

Explanation:
Comprehensive and Detailed Explanation:
According to ISO/IEC 27035-2 and ISO/IEC 27002:2022 (A.6.3 - Information Security Awareness and Training), incident response training should aim to build both competence and adaptability. Cross-training and rotational exposure to different incident

types prepare staff for a wide range of potential scenarios, enhancing organizational resilience.
Assigning roles not strictly based on current expertise fosters flexibility and supports development, particularly in incident response, where versatile response capabilities are critical.
Reference:
ISO/IEC 27035-2:2016, Clause 5.2.3: "Training should cover various incident scenarios and enable staff to take on different responsibilities as required." ISO/IEC 27002:2022, Control A.6.3: "Training should be ongoing and adaptive to emerging threats and varied incident types." Correct answer: A

NEW QUESTION # 51
Scenario 5: Located in Istanbul. Turkey. Alura Hospital is a leading medical institution specializing in advanced eye surgery and vision care. Renowned for its modern facilities, cutting edge technology, and highly skilled staff, Alura Hospital is committed to delivering exceptional patient care. Additionally, Alura Hospital has implemented the ISO/IEC 27035 standards to enhance its information security incident management practices.
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Based on scenario 5, the responsibilities of which team in Alura Hospital were NOT defined correctly?

- A. The analysis team
- B. The planning team
- C. The monitoring team

Answer: B

Explanation:
Comprehensive and Detailed Explanation:
ISO/IEC 27035-2:2016 clearly outlines functional responsibilities for various roles in the incident management structure. The issue in the scenario lies in the description of the planning team.
The planning team, per ISO guidance, should focus on policy development, incident readiness planning, role assignments, and maintaining readiness through simulations and updates-not on communicating with external parties (which typically falls under the remit of the communications or coordination function within the incident response team).
Monitoring and analysis team responsibilities-such as applying patches, managing risk priorities, and analyzing vulnerabilities-are accurately described.
Reference:
ISO/IEC 27035-2:2016, Clause 5.2.3 - "The planning function should be responsible for developing and maintaining the plan, identifying resource needs, and ensuring team training." Correct answer: A
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NEW QUESTION # 52

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur. Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.
Recently. Moneda Vivo experienced a phishing attack aimed at its employees Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.
Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.
Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.
According to scenario 8, which reporting dashboard did Moneda Vivo use?

- A. Operational
- B. Tactical
- C. Strategic

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
The scenario mentions that Moneda Vivo uses a dashboard that offers "real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency." These characteristics are aligned with an operational dashboard. According to ISO/IEC 27035-2 and related best practices, operational dashboards track day-to-day activities, monitor KPIs related to incident management, and help frontline teams manage incidents in real time.
Strategic dashboards (Option A) are used by executives for long-term decision-making, while tactical dashboards (Option C) are used for mid-term planning and departmental coordination.
Reference:
ISO/IEC 27035-2:2016, Clause 7.4.6: "Dashboards can support monitoring of incident management activities at operational and tactical levels." Correct answer: B
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NEW QUESTION # 53
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