

# 100% Pass 2026 Salesforce Health-Cloud-Accredited-Professional: Authoritative New Salesforce Health Cloud Accredited Professional Real Exam



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Salesforce Health-Cloud-Accredited-Professional Certification Exam is a specialized certification designed for professionals who work in the healthcare industry. Salesforce Health Cloud Accredited Professional certification is specifically tailored to provide an in-depth understanding of Salesforce Health Cloud and its various features and functionalities. Health-Cloud-Accredited-Professional Exam Tests the candidate's ability to configure, implement, and manage the Salesforce Health Cloud platform efficiently.

>> **New Health-Cloud-Accredited-Professional Real Exam** <<

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The goal of a Salesforce Health-Cloud-Accredited-Professional mock exam is to test exam readiness. Exam4Labs's online Salesforce Health-Cloud-Accredited-Professional practice test can be accessed online through all major browsers such as Chrome, Firefox, Safari, and Edge. You can also download and install the offline version of Salesforce Health-Cloud-Accredited-Professional practice exam software on Windows-based PCs only. You can prepare for the Salesforce Health Cloud Accredited Professional exam without an internet connection using the offline version of the mock exam. Salesforce Health-Cloud-Accredited-Professional Practice Test not only gives you the opportunity to practice with real exam questions but also provides you with a self-assessment report highlighting your performance in an attempt.

The Salesforce Health Cloud Accredited Professional certification program is designed to test an individual's knowledge of the Salesforce Health Cloud platform, including technical skills, industry best practices, and regulatory compliance standards. Health-Cloud-Accredited-Professional exam consists of multiple-choice questions and is administered online. To pass the exam, candidates must demonstrate their understanding of key concepts such as patient management, care coordination, interoperability, and security.

The HCA-Cloud certification exam covers a range of topics, including healthcare industry regulations, patient management, and data management. Professionals who Pass Health-Cloud-Accredited-Professional Exam have a deep understanding of the healthcare industry, and are able to leverage Salesforce Health Cloud to improve patient care, streamline processes, and drive business outcomes.

## Salesforce Health Cloud Accredited Professional Sample Questions (Q78-Q83):

### NEW QUESTION # 78

Bloomington Caregivers has created and tested its first care plan template in sandbox, which includes problems, goals, and tasks. The company has deployed this template to its final environment using Data Loader.

Which two steps should a consultant recommend, following this deployment, to enable users to successfully leverage this new template?

Choose 2 answers

- A. Conduct end-user training on the use of the care plan template.
- **B. Activate the new care plan template.**
- C. Activate the problems, goals, and tasks associated with the template.
- **D. Confirm User access to Care Plan objects.**

**Answer: B,D**

Explanation:

Step 1: Requirement Analysis

\* After deploying a care plan template (including problems, goals, and tasks) via Data Loader to the final environment, users must be able to use the new template for creating care plans in production.

Step 2: Salesforce Health Cloud Documentation Guidance

According to the official Health Cloud administration guide, two key post-deployment steps are required:

1. Confirm User Access to Care Plan Objects

Users must have the correct permissions to view, create, and use care plan templates and related records. This involves assigning the appropriate permission sets or profiles to allow access to the Care Plan, Care Plan Template, and related objects.

Extract:

"Ensure users have the necessary permissions to access care plan templates and related objects so they can view and apply templates to patients' care plans." Administer Health Cloud - Care Plans and Permissions

2. Activate the New Care Plan Template

Templates (and their related records) must be activated after being deployed to make them available for use by end users. Care plan templates in Salesforce Health Cloud have an "Active" status that must be set to "True" or "Activated" before users can select them when creating new care plans.

Extract:

"After importing care plan templates and related data, administrators must activate the template to make it available to care coordinators and clinicians." Administer Health Cloud - Deploying and Activating Care Plan Templates Other Options:

\* B. Activate the problems, goals, and tasks associated with the template: Not required as a separate step. When you activate the care plan template, its associated problems, goals, and tasks become available.

\* D. Conduct end-user training: While important, it is not a required technical step for enabling the template after deployment.

Verified Answers:

A). Confirm User access to Care Plan objects.

C). Activate the new care plan template.

References:

Administer Health Cloud - Care Plan Templates

Administer Health Cloud - User Setup

### NEW QUESTION # 79

Bloomington Caregivers is implementing Health Cloud to reduce manual processes for its Contact Center agents. To help streamline caller authentication, the company plans to leverage out-of-the-box Health Cloud features.

Which Health Cloud feature should a consultant recommend the company use in this scenario?

- A. Reusable Verification FlexCards
- **B. Customer Identity OmniScript Templates**
- C. Verify Customer Identity Process Flow
- D. Identity Verification Flow Templates

**Answer: B**

Explanation:

To help streamline caller authentication for Contact Center agents, a consultant should recommend Bloomington Caregivers use the Identity Verification Flow Templates feature in Health Cloud. This feature allows agents to launch a flow from the utility bar or a record page to verify a caller's identity before processing their requests involving sensitive information. The flow prompts the agent to search for the caller in Health Cloud, select a reason for the call, ask verification questions based on predefined rules, and capture engagement details. Customer Identity OmniScript Templates, Reusable Verification FlexCards, or Verify Customer Identity Process Flow are not features that exist in Health Cloud.

#### NEW QUESTION # 80

A provider uses an external appointment management system. The default solution provided by Health Cloud is not viable for the provider. How should a consultant implement a robust system for the provider?

- A. Create a custom FHIR Adapter to make calls to Health Cloud.
- **B. Use a package created by ISV (Independent Software Vendor) for Health Cloud.**
- C. Create an Apex class and leverage Intelligent Appointment Management.
- D. Use an electronic health record (EHR) routing system to book the appointment in Health Cloud.

**Answer: B**

Explanation:

To implement a robust appointment management system for a provider that uses an external system, a consultant should use a package created by ISV (Independent Software Vendor) for Health Cloud. This would allow the provider to leverage existing solutions that are integrated with Health Cloud and offer features such as scheduling, reminders, cancellations, rescheduling, and confirmations. Using an EHR routing system, creating a custom FHIR Adapter, or creating an Apex class are not viable options for this requirement.

#### NEW QUESTION # 81

Which three steps are needed to setup Care Requests? (Choose three).

- A. Choose any existing case record type for each Care Request type.
- **B. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management permission set to users along with Health cloud permission set licenses.**
- **C. Choose case Care Request record type for each Care Request configuration.**
- **D. Create a new case record type for each Care Request type**
- E. All Care requests are pre-setup on all Health Cloud orgs by default.

**Answer: B,C,D**

Explanation:

To set up care requests, you need to do the following steps:

Install the Utilization Management unmanaged package for Health Cloud and assign the Health Cloud Utilization Management permission set to users along with Health Cloud permission set licenses.

Create a new case record type for each care request type.

Choose the Case Care Request record type for each care request configuration.

#### NEW QUESTION # 82

A customer wants to view a patient's health conditions and clinical encounters as a sequence of events happening over time on the patient's Person Account page.

What should a consultant do to achieve this using the Enhanced Timeline functionality?

- A. Clone the HCTimeline FlexCard for customization.
- **B. Create a new Timeline View Configuration record.**
- C. Add a record to the HealthCloudTimelineConfig custom setting.
- D. Create a new Timeline record within Setup.

**Answer: B**

Explanation:

Enhanced Timeline Functionality:

\* The Enhanced Timeline in Health Cloud displays a sequence of clinical events (e.g., health conditions and encounters) on a patient's Person Account.

\* Exact Extract:

"To configure the Enhanced Timeline component to show custom event types and adjust the event display, create a Timeline View Configuration record." Reference:Administer Health Cloud - Enhanced Timeline Other Options:

Timeline records within SetupandHealthCloudTimelineConfig custom settingare not how the Enhanced Timeline is configured for new event views.

Cloning the HCTimeline FlexCardis not required or recommended for this configuration.

### NEW QUESTION # 83

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