

ISO-9001-Lead-Auditor Testking - ISO-9001-Lead-Auditor Zertifikatsdemo



Um jeden Kunden geeignete Vorbereitungsmethode für PECB ISO-9001-Lead-Auditor finden zu lassen, bieten wir insgesamt 3 Versionen von PECB ISO-9001-Lead-Auditor Prüfungsunterlagen, nämlich PDF, Online Test Engine, sowie Simulations-Software. Mindestens wird wohl eine davon Ihnen am besten bei der Vorbereitung unterstützen. Kostenlose Demos aller drei Versionen sind angeboten. Jede Version enthält die neuesten und umfassendsten Prüfungsunterlagen der PECB ISO-9001-Lead-Auditor.

Auf der Webseite Fast2test können Sie sich mühelos auf die PECB ISO-9001-Lead-Auditor Zertifizierungsprüfung vorbereiten und auch manche häufig vorkommenden Fehler vermeiden. Unsere Berufsgruppe aus gut ausgebildeten und erfahrenen IT-Eliten haben die Entwicklungen der ständig veränderten IT-Branche untersucht und erforscht, dann schließen Sie die Fragenkataloge zur PECB ISO-9001-Lead-Auditor Zertifizierungsprüfung für Fast2test zusammen. Diese PECB ISO-9001-Lead-Auditor Fragenkataloge verfügen über hohe Genauigkeit und Autorität. Fast2test wird Ihre beste Wahl sein!

>> ISO-9001-Lead-Auditor Testking <<

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Um immer die besten IT-Zertifizierung Dumps für Sie zu bieten, verbessern wir Fast2test immer die Qualität der PECB ISO-9001-Lead-Auditor Dumps und aktualisieren sie nach den neuesten Prüfungsvorschriften. Fast2test ist Ihre beste Wahl auf dem heutigen Markt. Wenn Sie nicht glauben, können Sie nach anderen erkundigen. Es gibt unbedingt jemanden, der unsere Fast2test Prüfungsunterlagen früher benutzt hat. Wir versprechen Ihnen die beste Nachschläge, einmal die PECB ISO-9001-Lead-Auditor Prüfung zu bestehen.

PECB QMS ISO 9001:2015 Lead Auditor Exam ISO-9001-Lead-Auditor Prüfungsfragen mit Lösungen (Q194-Q199):

194. Frage

XYZ Corporation is an organisation that employs 100 people. As audit team leader, you are conducting a certification audit at Stage 1. When reviewing the quality management system (QMS) documentation, you find that quality objectives have been set for every employee in the organisation except top management.

The Quality Manager complains that this has created a lot of resistance to the QMS, and the Chief Executive is asking questions about how much it will cost. He asks for your opinion on whether this is the correct method of setting objectives.

Three months after Stage 1, you return to XYZ Corporation to conduct a Stage 2 certification audit as Audit Team Leader with one other auditor. You find that the Quality Manager has cancelled the previous quality objectives for all employees and replaced them with a single objective for himself. This states that "The Quality Manager will drive multiple improvements in the QMS in the next year". The Quality Manager indicates that this gives him the authority to issue instructions to department managers when quality improvement is needed. He says that this approach has the full backing of senior management. He shows you the latest Quality Improvement Request that was included in the last management review.

After further auditing, the issues below were found. Select two statements that apply to the term 'nonconformity'.

- A. Evaluation of the results of the improvement action not always documented by the Quality Manager.
- **B. Quality improvements not aligning with the quality policy.**
- C. Limited knowledge of the content of Quality Improvement Requests by departmental staff.
- **D. No quality objectives planned for the top management team**
- E. Top management claim not to be aware of the improvement request (QI/12/20/HR-3) initiated by the Quality Manager.
- F. Decisions on improvement action timescales not involving departmental managers.

Antwort: B,D

Begründung:

According to the ISO 9001:2015 standard, clause 10.2.1 defines nonconformity as the non-fulfilment of a requirement. A requirement can be related to the quality management system, the products and services, the customer expectations, or the applicable statutory and regulatory requirements. Nonconformities can be detected through various sources, such as audits, inspections, tests, customer complaints, or internal reviews.

Nonconformities must be addressed by taking appropriate actions to correct them and prevent their recurrence.

In this scenario, the auditee has shown several issues that indicate nonconformities in their quality management system. Two statements that apply to the term nonconformity are:

A: No quality objectives planned for the top management team: According to ISO 9001, clause 6.2.1, the organization must establish quality objectives at relevant functions, levels, and processes. The quality objectives must be consistent with the quality policy and the strategic direction of the organization. The top management team is responsible for providing leadership and direction for the quality management system and ensuring its alignment with the organization's purpose and context. Therefore, the absence of quality objectives for the top management team is a nonconformity as it violates the requirement of clause 6.2.1.

E: Quality improvements not aligning with the quality policy: According to ISO 9001, clause 5.2.1, the quality policy is a statement of the organization's intentions and direction regarding quality, as formally expressed by top management. The quality policy must provide a framework for setting quality objectives and be compatible with the context and strategic direction of the organization. The quality policy must also be communicated, understood, and applied within the organization. Therefore, if the quality improvements are not aligned with the quality policy, it is a nonconformity as it violates the requirement of clause 5.2.1.

195. Frage

Scenario 4:

TD Advertising is a print management company based in Chicago. The company offers design services, digital printing, storage, and distribution. As TD expanded, its management recognized that success depended on adopting new technologies and improving quality.

To ensure customer satisfaction and quality improvement, the company decided to pursue ISO 9001 certification.

After implementing the QMS, TD hired a well-known certification body for an audit. Anne Key was appointed as the audit team leader. She received a document listing the audit team members, audit scope, criteria, duration, and audit engagement limits. Anne reviewed the document and approved the audit mandate. The certification body and TD's top management signed the certification agreement.

Before contacting TD, Anne reviewed the audit scope and noticed that TD made changes to it due to the adoption of new printing equipment. However, Anne disagreed with the changes, stating they would affect the audit timeline. She considered withdrawing from the audit.

Scenario 4 mentions that Anne received a document that contained the audit scope, criteria, duration, and the limits to the audit engagement. What did Anne receive in this case?

- **A. The audit offer.**
- B. The certification agreement.
- C. The audit plan.
- D. The audit mandate.

Antwort: A

Begründung:

Comprehensive and Detailed In-Depth Explanation:

Before conducting an audit, the certification body must provide an audit offer, which outlines the audit scope, criteria, and duration. Clause References:

* ISO/IEC 17021-1:2015, Clause 9.1.2 - Audit Planning: Requires the certification body to communicate key audit details before finalizing the audit process.

Why is the Correct Answer C?

* The audit offer includes scope, criteria, duration, and engagement limits before the certification agreement is signed.

* The certification body sends this to the auditee before finalizing the contract.

Why are the Other Options Incorrect?

- * A (Certification Agreement) # This is the contract signed after the audit offer is accepted.
- * B (Audit Plan) # The audit plan details the day-to-day audit schedule and is created after the agreement.
- * D (Audit Mandate) # This is an internal document for the certification body.

Reference:

ISO/IEC 17021-1:2015, Clause 9.1.2 - Audit Planning

196. Frage

Whistlekleen is a national dry cleaning and laundry company with 50 shops. You are conducting a surveillance audit of the Head Office and are sampling customer complaints. You find that 80% of complaints originate from five shops in the same region. Most of these complaints relate to damage to customer laundry. The Quality Manager tells you that these are the oldest shops in the company. The cleaning equipment needs replacing but the company cannot afford it at the moment. You learn that the shop managers were told to dismiss most of the claims on the basis of the poor quality of the laundered materials.

On raising the matter with senior management, you are told that there are plans to replace the equipment in these shops over the next five years.

Antwort:

Begründung:

Explanation:

The quality system failed to control the laundry services provided for customers in five shops.

The equipment used was not capable of consistently producing the required service.

197. Frage

Who maintains ownership of the audit report?

- A. The audit team leader
- **B. The certification body**
- C. The auditee

Antwort: B

Begründung:

Comprehensive and Detailed In-Depth Explanation:

According to ISO 17021-1:2015, Clause 9.4.8 (Audit Reporting):

- * The certification body retains ownership of the audit report as it is responsible for the certification decision.
- * The auditee may receive a copy, but it does not own the report.
- * The audit team leader compiles the report but does not own it.

Thus, C is the correct answer.

Reference:

ISO 17021-1:2015, Clause 9.4.8 (Audit Reporting)

198. Frage

At the end of a second-party audit, the audit team enters the meeting room to hold the closing meeting; only two people are present and waiting for them: the Health and Safety supervisor and the Administrative Officer.

Neither has participated in the audit. However, the team had previously agreed with the auditee Quality Manager on two nonconformities identified during the audit (NC1 and NC2).

They said:

Health and Safety Supervisor: "Good evening. We are sorry to inform you that the general manager was involved in a serious car accident, and the other two managers have had to leave urgently to attend to the emergency." The Administration Officer:

"Concerning 'nonconformity 2', the General Manager left a message asking us to tell you that he does not accept it and requests you not to include it in the audit report. Here is a note in which he explains why." Which one of the following would be your preferred answer (as team leader) to the General Manager's request?

- A. Please tell him that this nonconformity has been previously accepted by the quality manager during the audit and will stand. I will include it in the report, along with the concern of the General Manager about it.
- B. Please tell him that I will phone him in two days and will discuss the issue. Could you please give me his mobile phone

number?

- C. OK. I will get in contact with my company tomorrow to ask for instructions on what to do with this non-conformity.
- D. OK. Please, let me review the message. I will try to see if I can change the text of the nonconformity if necessary. Let's take a 10-minute break, as I would like to discuss this issue with the audit team

Antwort: D

199. Frage

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Unser Fast2test hat langjährige Schulungserfahrungen über IT-Zertifizierungsprüfungen. Die Schulungsunterlagen zur PECB ISO-9001-Lead-Auditor Prüfung von Fast2test sind zuverlässig. Unser Eliteteam aktualisiert ständig die neuesten Schulungsunterlagen zur PECB ISO-9001-Lead-Auditor Prüfung. Unsere Angestellten haben sich sehr viel Mühe dafür geben, um Ihnen zu helfen, eine gute Note in der Prüfung zu bekommen. Es ist sicher, dass Fast2test Ihnen die realen und besten Schulungsunterlagen zur PECB ISO-9001-Lead-Auditor Prüfung bietet.

ISO-9001-Lead-Auditor Zertifikatsdemo: <https://de.fast2test.com/ISO-9001-Lead-Auditor-premium-file.html>

Genießen Sie doch die wunderbare Wirkungen der Prüfungsvorbereitung und den Erfolg bei der PECB ISO-9001-Lead-Auditor Prüfung. Während andere Leute noch überall die Prüfungsunterlagen für PECB ISO-9001-Lead-Auditor suchen, üben Sie schon verschiedene Prüfungsaufgaben, PECB ISO-9001-Lead-Auditor Testking Einjährige Aktualisierung der Software und 100% Rückerstattung Garantie, sind unser herzlicher Kundendienst, Fast2test ISO-9001-Lead-Auditor Zertifikatsdemo ist eine spezielle Website, die Prüflingen Hilfe beim Bestehen der Zertifizierungsprüfung bieten.

Der Knabe muß sich geirrt haben warf dem Buckligen ISO-9001-Lead-Auditor Quizfragen Und Antworten ein Stück Geld zu und kehrte zu dem Wagen zurück, Schlägt die Sturmglöke! Mord und Hochverrath, Genießen Sie doch die wunderbare Wirkungen der Prüfungsvorbereitung und den Erfolg bei der PECB ISO-9001-Lead-Auditor Prüfung!

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Während andere Leute noch überall die Prüfungsunterlagen für PECB ISO-9001-Lead-Auditor suchen, üben Sie schon verschiedene Prüfungsaufgaben, Einjährige Aktualisierung der ISO-9001-Lead-Auditor Lerntipps Software und 100% Rückerstattung Garantie, sind unser herzlicher Kundendienst.

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