#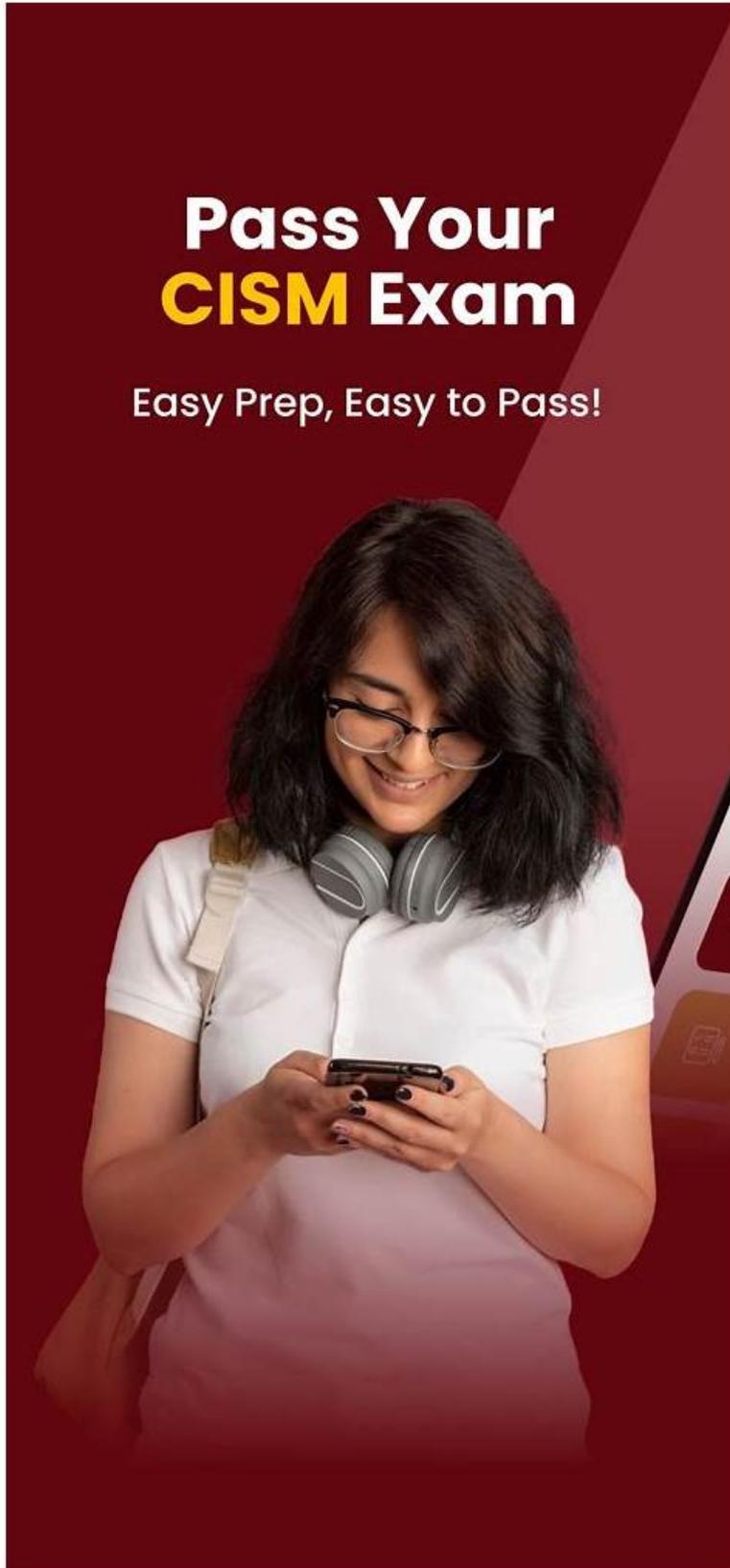 New Latest CIS-HAM Test Format 100% Pass | Professional CIS-HAM: Certified Implementation Specialist - Hardware Asset Management 100% Pass

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ServiceNow CIS-HAM Exam is a rigorous exam that tests an individual's understanding of ServiceNow's hardware asset management capabilities. CIS-HAM exam consists of 60 multiple-choice questions and has a time limit of 90 minutes. Individuals who pass the exam receive a ServiceNow Certified Implementation Specialist - Hardware Asset Management certification, which is valid for two years.

To prepare for the ServiceNow CIS-HAM exam, individuals can take advantage of a range of resources, including training courses, study guides, and practice exams. ServiceNow offers a range of training courses that cover the key concepts and features of ServiceNow Hardware Asset Management. The company also provides study guides and practice exams to help individuals prepare for the certification exam. With these resources, individuals can prepare for the ServiceNow CIS-HAM Exam and demonstrate their expertise in hardware asset management.

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ServiceNow is a leading provider of cloud-based solutions that help organizations manage their operations and workflows more efficiently. One of its key offerings is the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) certification exam. CIS-HAM Exam is designed to validate the skills and knowledge of individuals who implement and manage hardware asset management solutions on the ServiceNow platform.

ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q156-Q161):

NEW QUESTION # 156
What is the third tier of the capability blueprint?

- A. Trustworthy data
- B. Strategic conformance
- C. Operational integration
- D. Practical management
- E. Financial management

Answer: A

Explanation:
The capability blueprint is a framework that helps organizations assess their current and desired state of hardware asset management maturity1.
The blueprint consists of five tiers, each representing a different level of capability and value1.
The third tier is trustworthy data, which means having a single source of truth for hardware asset data that is accurate, complete, and normalized12.
Trustworthy data enables better decision making, compliance, and risk management for hardware assets12.
To achieve trustworthy data, organizations need to implement processes and tools for data discovery, reconciliation, normalization, and enrichment12. References:
The value of Hardware Asset Management - ServiceNow

NEW QUESTION # 157
After installing the Hardware Asset Management (HAM) plugin, how do you update it when new versions become available?

- A. Check the HI portal for updates and request an update
- B. On your instance, filter on application updates, then click Update
- C. Run scheduled job, HAM Check for Updates, and request an update
- D. On your instance, filter on application updates, then request an update from HI
- E. The HI portal team automatically updates as new versions become available

Answer: B

NEW QUESTION # 158
Which tier of the capability blueprint focuses on achieving best-in-class?

- A. Trustworthy data
- B. Strategic conformance
- C. Operational integration
- D. Practical management

Answer: B

Explanation:
The capability blueprint is a framework that helps organizations assess their current and desired state of hardware asset management maturity.
The capability blueprint consists of five tiers, each representing a different level of capability and value.
The five tiers are:
Trustworthy data: The foundation of hardware asset management, ensuring data accuracy, completeness, and consistency.
Practical management: The basic level of hardware asset management, enabling visibility, control, and compliance of hardware assets.
Operational integration: The intermediate level of hardware asset management, enhancing efficiency, effectiveness, and collaboration of hardware asset processes.
Strategic conformance: The advanced level of hardware asset management, achieving best-in-class performance, optimization, and alignment of hardware assets with business goals.
Business transformation: The ultimate level of hardware asset management, enabling innovation, agility, and competitive advantage through hardware asset management.
The tier that focuses on achieving best-in-class is the strategic conformance tier, which aims to optimize the cost, quality, and value of hardware assets, as well as align them with the business strategy and objectives. Reference:
Hardware Asset Management Capability Blueprint
Hardware Asset Management Maturity Model

NEW QUESTION # 159
What plugin offers consistent, good, clean data for the company names of vendors or manufactures?

- A. Outbound Tracking (com.glide.outbound_tracking)
- B. Normalization Data Services Client (com.glide.data_services_canonicalization.client)
- C. Hardware Model Normalization (com.sn_hwnorm)
- D. Service Catalog Scoped API (com.glideapp.servicecatalog.scoped.api)

Answer: B

Explanation:
Explanation
The Normalization Data Services Client plugin enables you to use the Normalization Data Services (NDS) to provide consistent, good, clean data for the company names of vendors or manufacturers12.
The NDS is a cloud-based service that provides a comprehensive and up-to-date list of canonical company names for vendors and manufacturers, as well as other data such as product categories, models, and versions12.

The NDS helps you to avoid data duplication, inconsistency, and inaccuracy in your CMDB and asset management processes12.
The NDS integrates with the Hardware Model Normalization plugin, which standardizes the details of your hardware models by comparing them with the data from the Hardware Model Normalization Content Service13.
Therefore, the correct answer is D. Normalization Data Services Client (com.glide.data_services_canonicalization.client), as this is the plugin that offers consistent, good, clean data for the company names of vendors or manufacturers.
References: 1: Normalization Data Services Client - Product Documentation: Tokyo - ServiceNow 2: Normalization Data Services - ServiceNow 3: Hardware Model Normalization - Product Documentation: Tokyo - ServiceNow

NEW QUESTION # 160

What are the two primary benefits of deploying asset tasks during the retirement of an asset? (Choose two.)

- A. Increases speed of updates
- B. Increases data accuracy
- C. Reduces process cost
- D. Reduces field agent training
- E. Reduces manual intervention

Answer: B,E

Explanation:
Deploying asset tasks during the retirement of an asset means using the ServiceNow Enterprise Asset Workflow Automation feature, which automates the end-of-life procedures for assets that are no longer needed or functional1.
This feature allows you to flag assets as retired pending disposal, triggering a workflow that verifies the asset condition, determines the disposal method, and saves the disposal certificates1.
The two primary benefits of deploying asset tasks during the retirement of an asset are:
Reduces manual intervention: By automating the retirement process, you can eliminate the need for manual data entry, human errors, and delays. You can also ensure compliance with policies and regulations by following a standardized procedure12.
Increases speed of updates: By using the ServiceNow Agent mobile app, you can scan asset tags and barcodes, update asset status and inventory, and complete asset tasks on the go. This can increase the speed and accuracy of asset updates and reduce the risk of data loss or duplication13. Reference:
1: Enterprise Asset Workflow Automation - ServiceNow
2: Asset and CI management - Product Documentation: San Diego - ServiceNow
3: Enterprise Asset Management - ServiceNow

NEW QUESTION # 161

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