

ServSafe ServSafe-Manager學習筆記， ServSafe-Manager信息資訊

● SERVSAFE FOOD HANDLER ● SERVSAFE MANAGER ● SERVSAFE ALLERGENS ● SERVSAFE ALCOHOL

ServSafe Certification Practice Tests

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隨著21世紀資訊時代的洪流到來，人們不斷提高自己的知識來適應這個時代，但遠遠不夠，就IT行業來說，ServSafe的ServSafe-Manager考試認證是IT行業必不可少的認證，想要通過這項考試培訓是必須的，因為這項考試是有所困難的，通過了它，就可以受到國際的認可及接受，你將有一個美好的前程及拿著受人矚目的高薪，PDFExamDumps網站有全世界最可靠的IT認證培訓資料，有了它你就可以實現你美好的計畫，我們保證你100%通過認證，參加ServSafe的ServSafe-Manager考試認證的考生們，你們還在猶豫什麼呢，趕緊行動吧！

PDFExamDumps 培訓資源是個很了不起的資源網站，包括了ServSafe 的 ServSafe-Manager 考試材料，研究材料，技術材料。認證培訓和詳細的解釋和答案。還有完善的售後服務，我們對所有購買 ServSafe-Manager 題庫學習資料的客戶提供跟蹤服務，在你購買 ServSafe-Manager 題庫學習資料后的半年內，享受免費升級題庫學習資料的服務。如果在這期間，ServSafe ServSafe-Manager 的考試知識點發生變動，我們會在第一時間更新相關題庫學習資料，並免費提供給你下載。

>> ServSafe ServSafe-Manager學習筆記 <<

ServSafe-Manager信息資訊， ServSafe-Manager證照考試

你對自己現在的工作滿意嗎？對自己正在做的事情滿意嗎？想不想提升自己的水準呢？多掌握一些對工作有用的技能吧。那麼，在IT領域工作的你，當然是應該選擇參加IT認定考試獲得認證資格了。因為這樣可以更好地提升你自己。而且，最重要的是，你也可以向別人證明你掌握了更多的工作技能。那麼，快來參加ServSafe的ServSafe-Manager考試吧。這個考試可以幫助你實現你自己的願望。對通過這個考試沒有信心也沒關係。因為你可以來PDFExamDumps找到你想要的幫手和準備考試的工具。PDFExamDumps的考考试资料一定能帮助你获得ServSafe-Manager考试的认证资格。

ServSafe ServSafe-Manager 考試大綱：

主題	簡介
主題 1	• CLEANING AND SANITIZING: This chapter explains cleaning versus sanitizing procedures, dishwashing methods, and establishing effective schedules throughout the operation.
主題 2	• THE FLOW OF FOOD: PREPARATION: This chapter addresses safe preparation techniques, proper cooking requirements, and critical procedures for cooling and reheating food.
主題 3	• THE FLOW OF FOOD: AN INTRODUCTION: This chapter introduces hazards throughout food's journey and establishes monitoring techniques for time and temperature control.
主題 4	• FOOD SAFETY MANAGEMENT SYSTEMS: This chapter introduces systematic approaches like HACCP for identifying hazards, establishing controls, and implementing corrective actions.
主題 5	• PROVIDING SAFE FOOD: This chapter introduces foodborne illnesses, their causes and transmission, and establishes the foundational principles for maintaining food safety throughout operations.

最新的 Food Protection Manager ServSafe-Manager 免費考試真題 (Q26-Q31):

問題 #26

NSF International is an organization that

- A. provides safety data sheets.
- B. enforces food safety regulations.
- C. evaluates and tests foodservice equipment.
- D. writes the Food Code.

答案: C

解題說明:

NSF International(formerly the National Sanitation Foundation) is an independent, non-profit organization that develops standards for the design, construction, and "cleanability" of commercial foodservice equipment.

When a piece of equipment, such as a refrigerator, prep table, or dishwasher, carries the NSF mark, it means the item has been evaluated and tested to ensure it meets rigorous public health standards. For example, NSF- certified equipment must have smooth, non-absorbent surfaces, be easy to disassemble for cleaning, and be free of "dead spaces" where food bits or bacteria can hide. Managers should always look for the NSF or ANSI (American National Standards Institute) mark when purchasing new equipment. The FDA Food Code (Option A) is written by the FDA. Safety Data Sheets (Option C) are provided by chemical manufacturers to comply with OSHA requirements. Enforcement of regulations (Option D) is the responsibility of state and local health departments. Using NSF-certified equipment is a proactive safety measure because it ensures that the physical tools in the kitchen are designed to prevent contamination and can be effectively sanitized. During a health inspection, the inspector will check that commercial-grade, certified equipment is being used; household-grade appliances are generally prohibited because they are not durable or "cleanable" enough for high-volume commercial use.

問題 #27

Who is required to wear a hair restraint while working?

- A. Dishwashers
- B. Hosts
- C. Greeters
- D. Cashiers

答案: A

解題說明:

Personal hygiene is a cornerstone of food safety, and hair restraints are a mandatory requirement for any staff member working in food-preparation areas or areas where equipment and utensils are cleaned. According to the ServSafe Manager curriculum and the FDA Food Code, hair restraints-such as hats, hairnets, or beard restraints-are designed to prevent hair from falling into food and onto food-contact surfaces. Hair is a physical contaminant and can also carry pathogens like *Staphylococcus aureus*. The requirement specifically targets "food handlers," which the FDA defines as anyone working with exposed food, clean equipment, utensils, linens, or unwrapped single-service items. In this question, Dishwashers are the only group listed who directly interact with clean equipment and utensils. While they may not be preparing food, their proximity to clean plates, silverware, and the "clean end" of the dish machine makes hair restraint mandatory to prevent contamination of surfaces that will later touch food or a customer's mouth.

Conversely, Greeters, Cashiers, and Hosts typically work in the "front of house" or at the entrance. Because these roles generally do not involve handling open food or cleaning kitchen equipment, they are usually exempt from the hair-restraint requirement, though they must still maintain high standards of personal neatness. For those in the kitchen, the restraint must effectively keep hair away from the face and shoulders.

Managers must strictly enforce this rule for all back-of-house staff, including prep cooks, line cooks, and dishwashers, as a single strand of hair found in a meal or on a "clean" utensil can lead to both customer dissatisfaction and regulatory citations.

問題 #28

Which of the following practices of dispensing single-service items prevents contamination?

- A. Place unwrapped items in clean and sanitary dispensers.
- B. Distribute the unwrapped items to the customer upon request.
- **C. Provide individually wrapped ware.**
- D. Display unwrapped and left upright in containers with handles down.

答案: C

解題說明:

Single-service items, such as plastic forks, spoons, and knives, are designed to be used once and then discarded. Because they cannot be cleaned and sanitized after being touched by a customer, they must be protected from contamination before use. Providing individually wrapped ware is the most effective method for preventing contamination. The wrapping acts as a physical barrier against dust, droplets from coughs or sneezes, and, most importantly, the hands of other customers or employees.

The ServSafe standards emphasize that the "Flow of Food" includes the service stage, where cross-contamination is a frequent risk. If items are not wrapped, they must be dispensed in a way that the customer touches only the item they are taking. Placing unwrapped items in a bin where customers must reach in (Option D) is a major violation, as it allows for "hand-to-item" contamination. Even if items are placed

"handles down," there is a high risk that a customer will accidentally touch the "business end" (the tines of a fork or the bowl of a spoon) of an adjacent utensil. While sanitary dispensers (Option B) are an approved method if they dispense one item at a time by the handle, individual wrapping (Option A) provides a superior level of protection during transport, storage, and customer self-service. Managers are responsible for ensuring that any single-service items that become soiled or are touched by customers are discarded immediately. This protocol is part of a larger strategy to minimize bare-hand contact with surfaces that will touch a customer's mouth.

問題 #29

As part of an operation's food defense program, the Person in Charge (PIC) should

- A. report suspicious activity to the FDA.
- B. allow staff to store personal items in the food prep area.
- **C. restrict access by unauthorized personnel.**
- D. accept deliveries from unapproved suppliers.

答案: C

解題說明:

Food defense is the effort to protect food from acts of intentional contamination or tampering. While food safety focuses on accidental contamination, food defense addresses the threat of someone—such as a disgruntled employee, a competitor, or a terrorist—deliberately making food unsafe. The ServSafe Manager curriculum utilizes the FDA's A.L.E.R.T. acronym to guide managers in creating a food defense program. A critical component of this program is the "L" in A.L.E.R.T., which stands for Look, emphasizing the need to monitor the security of products in the facility. Restricting access by unauthorized personnel is a primary step in this process.

The PIC must ensure that only authorized staff members are in the back-of-house areas, storage rooms, and loading docks. This includes managing delivery personnel, service technicians, and visitors. Access points should be locked when not in use, and there should be a system for identifying employees and visitors.

Allowing staff to store personal items in prep areas (Option B) is a hygiene and safety violation, and accepting deliveries from unapproved suppliers (Option D) bypasses the "Assure" stage of food defense.

While reporting suspicious activity to the FDA (Option A) is a potential secondary step, the first line of defense is preventing unauthorized people from gaining access to the food supply in the first place. By controlling who enters the kitchen and storage zones, the manager significantly reduces the risk of malicious tampering or the introduction of harmful biological or chemical agents into the flow of food.

問題 #30

For a foodborne illness to be considered a confirmed outbreak, at least how many people must become sick?

- **A. 0**
- B. 1
- C. 2

- 答案: A

According to the National Restaurant Association and the CDC standards used by ServSafe, a foodborne- illness outbreak is defined by three specific criteria. First, two or more people must experience the same symptoms after eating the same food. Second, an investigation must be conducted by state or local regulatory authorities (such as the health department). Third, the outbreak must be confirmed by laboratory analysis, which identifies the specific pathogen (like Salmonella or Norovirus) in both the affected individuals and the food source.

問題 #31

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