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Salesforce Nonprofit-Cloud-Consultant Exam is designed for professionals who specialize in providing Salesforce solutions to nonprofit organizations. Nonprofit-Cloud-Consultant exam is designed to test a candidate's knowledge of the Salesforce Nonprofit Cloud platform, including its features, capabilities, and best practices. Those who pass the exam earn the Salesforce Certified Nonprofit Cloud Consultant (SP20) credential, which is recognized and valued by nonprofit organizations worldwide.

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Salesforce Nonprofit-Cloud-Consultant exam is an excellent opportunity for professionals who want to prove their expertise in implementing Nonprofit Cloud solutions for nonprofit organizations. Salesforce Certified Nonprofit Cloud Consultant Exam certification helps professionals to demonstrate their skills and knowledge to their clients and employers. By passing the exam, candidates can enhance their career prospects and contribute to the success of nonprofit organizations.

By earning the Salesforce Nonprofit-Cloud-Consultant Certification, professionals can demonstrate their expertise and commitment to the nonprofit sector. Salesforce Certified Nonprofit Cloud Consultant Exam certification can help individuals stand out in a competitive job market and increase their earning potential. It can also provide nonprofit organizations with the assurance that their Salesforce solutions are being designed and managed by qualified experts who understand their unique needs and challenges.

Salesforce Certified Nonprofit Cloud Consultant Exam Sample Questions (Q20-Q25):

NEW QUESTION # 20

A nonprofit is loading 5 million donation history records into Salesforce from a payment processing system. What should the consultant do to ensure the data load is successful?

- A. Disable Data Validation Rules.
- B. Deploy a Custom Apex Class with TDTM.
- C. Temporarily disable TDTM Trigger Handlers.
- D. Create an Apex Test Class.

Answer: C

Explanation:

When performing large-scale data migrations—specifically loading millions of records—performance and system limits become the primary concern. In the Nonprofit Success Pack (NPSP), almost all automation is governed by the Table-Driven Trigger Management (TDTM) framework.

The Logic of Disabling TDTM:

* Reducing Overhead: By default, TDTM triggers a series of complex operations every time an Opportunity (donation) is inserted, such as calculating rollups, creating recurring donation installments, and managing household naming. For a historical data load of 5 million records, running these processes in real-time would likely hit Salesforce governor limits and significantly slow down the migration.

* Sequential Execution: Disabling the Trigger Handlers allows the data to be loaded in its "raw" state.

The consultant can then run specialized batch jobs (like Customizable Rollups) after the load is complete to calculate the totals all at once.

* Process: To do this, the consultant navigates to the Trigger Handlers tab in NPSP and unchecks the "Active" box for specific handlers (like OPP_Rollup_TDTM or REL_Relationships_TDTM) or uses the NPSP Settings to disable the entire framework for the migration user.

While Validation Rules (Option B) might also need to be disabled if the legacy data is messy, the most critical step for a high-volume load to prevent "Apex CPU time limit exceeded" errors is managing the TDTM framework. Option C and D are development tasks that do not assist in the immediate efficiency of a data load.

NEW QUESTION # 21

A nonprofit is loading 5 million donation history records into Salesforce from a payment processing system. What should the consultant do to ensure the data load is successful?

- A. Disable Data Validation Rules.
- B. Deploy a Custom Apex Class with TDTM.
- C. Temporarily disable TDTM Trigger Handlers.
- D. Create an Apex Test Class.

Answer: C

Explanation:

When loading a large volume of data, such as 5 million donation history records, into Salesforce, it is essential to temporarily disable TDTM (Trigger Handler Framework) to ensure the data load is successful. TDTM triggers can slow down or interrupt the data load process due to the large volume of records being processed.

Steps:

Go to Setup > Custom Metadata Types.

Select "Trigger Handlers."

For each trigger handler, uncheck the "Active" checkbox to temporarily disable it.

Perform the data load using Data Loader or another data import tool.

Once the data load is complete, re-enable the TDTM Trigger Handlers by checking the "Active" checkbox for each trigger handler.

Reference:

CertGod Nonprofit Cloud Consultant Guide: Advises on the importance of managing TDTM triggers during large data loads.

Salesforce Documentation on TDTM: Provides instructions on managing and disabling TDTM triggers.

NEW QUESTION # 22

A nonprofit wants to collect information online about volunteers who are new to the nonprofit, including names and contact details, skill sets, and availability. The nonprofit already uses NPSP and Volunteers for Salesforce and wants to create a report with this information.

What are two ways the consultant can meet the requirement?

Choose 2 answers

- A. Collect contact information during job sign up via Job Listings.
- B. Add the Volunteer Sign Up form to the nonprofit's website.
- C. Attach emails from volunteers with their information to Contact records.
- D. Set up a Personalized Volunteer Page on the nonprofit's website.

Answer: A,B

Explanation:

To collect information online about new volunteers, including names, contact details, skill sets, and availability, and create a report with this information, the following solutions are recommended:

* Collect Contact Information During Job Sign Up:

* Use the Job Listings feature in Volunteers for Salesforce to capture volunteer information during the job sign-up process.

* Ensure that the sign-up form includes fields for contact details, skill sets, and availability.

Steps to Set Up Job Listings:

* Navigate to the Volunteers for Salesforce setup.

* Configure job listings and ensure the sign-up forms capture all necessary information.

* Add the Volunteer Sign Up Form to the Nonprofit's Website:

* Create a Volunteer Sign Up form and embed it on the nonprofit's website.

* Use the Volunteers for Salesforce Web-to-Volunteer feature to automatically capture and create records in Salesforce.

Steps to Set Up Web-to-Volunteer:

* Go to Volunteers for Salesforce settings.

* Set up the Web-to-Volunteer form with the required fields.

* Embed the form on the nonprofit's website.

These methods ensure that all relevant volunteer information is captured and stored in Salesforce, allowing for easy reporting and management.

References:

Volunteers for Salesforce Documentation

Salesforce Help: Setting Up Web-to-Volunteer Forms

Top of Form

Bottom of Form

NEW QUESTION # 23

A nonprofit's system admin has seen this error message multiple times:

Npsp.TDTMCCContact:execution of AfterUpdate caused by : System.SObjectException:Invalid field gender_c Context (npsp) How should the admin troubleshoot this?

- A. Check that Salutations have been mapped to gender field values.
- B. Check to make sure there are no invalid values in the gender field on Contact records.
- C. Verify the correct field for gender is specified in Relationship settings.
- D. Verify that all Reciprocal Relationships are mapped to gender field values.

Answer: C

NEW QUESTION # 24

A nonprofit plans to use the Program Management Module (PMM) to manage its service delivery. Case managers must be able to create and edit service delivery records.

How can the consultant change the configuration to meet this requirement?

- A. Sharing Rules
- B. License Type
- C. Role Hierarchy
- D. Permission Sets

Answer: D

Explanation:

https://trailhead.salesforce.com/en/content/learn/modules/program-management-with-nonprofit-cloud/manage-nonprofit-programs-with-salesforce?trail_id=manage-programs-with-nonprofit-cloud

NEW QUESTION # 25

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