真實的Service-Cloud-Consultant最新考古題＆保證Salesforce Service-Cloud-Consultant考試成功與頂級的Service-Cloud-Consultant考試資訊

從Google Drive中免費下載最新的KaoGuTi Service-Cloud-Consultant PDF版考試題庫：https://drive.google.com/open?id=1Nc5aSPPcuknTiAGgA6RMZDkI76cnB2Mo

沒有人除外，我們KaoGuTi保證你100%的比例， 今天你選擇KaoGuTi，選擇你要開始的訓練，並通過你的下一次的考題，你將得到最好的資源與市場的相關性和可靠性保證。KaoGuTi Salesforce的Service-Cloud-Consultant考題和答案反映的問題問Service-Cloud-Consultant考試。

Salesforce Service-Cloud-Consultant認證考試專為在Salesforce Service Cloud平台中具有專業知識的專業人士而設計。該認證驗證了設計和實施滿足客戶需求的Salesforce服務雲解決方案所需的技能和知識。該考試包括60個多項選擇問題，註冊費用為200美元。

>> Service-Cloud-Consultant最新考古題 <<

Service-Cloud-Consultant考試資訊，最新Service-Cloud-Consultant考題

我們都很清楚 Salesforce Service-Cloud-Consultant 認證考試在IT行業中的地位是駐足輕重的地位，但關鍵的問題是能夠拿到Salesforce Service-Cloud-Consultant的認證證書不是那麼簡單的。我們很清楚地知道網上缺乏有高品質的準確性高的相關考試資料。KaoGuTi的考試練習題和答案可以為一切參加IT行業相關認證考試的人提供一切所急需的資料。它能時時刻刻地提供你們想要的資料，購買我們所有的資料能保證你通過你的第一次Salesforce Service-Cloud-Consultant認證考試。

要參加 Salesforce Service-Cloud-Consultant 考試，您需要具備至少六個月實施和配置 Salesforce Service Cloud 的經驗。您還應該對客戶服務流程和實踐有良好的理解。在嘗試 Service-Cloud-Consultant 考試之前，建議您已經完成 Salesforce 管理員認證。

最新的 Salesforce Service Cloud Consultant Service-Cloud-Consultant 免費考試真題 (Q28-Q33):

問題 #28
Universal Containers wants to create a process to verify that customers are eligible for support before a case is creates. A consultant recommends using entitlement management to meet this requirement. Which benefit would be realized by using the entitlement management feature? Choose 2 answers.

- A. Ability to prompt callers for the service contract number within IVR menus
- B. Ability to determine if a customer has escalated a case in the past
- C. Ability to enforce service levels with the time-dependent processes
- D. Ability to specify unique service levels for each customer

答案：A,D

問題 #29

As part of a new Salesforce Knowledge implementation, Universal Containers would like to migrate articles from their current database.

Which factor should a Consultant consider as part of the migration strategy?

- A. Ensure that each existing article type has a corresponding Salesforce Knowledge article type that matches its structure and content.
- B. Prepare a single .csv file that can be used to migrate all articles types at once and include with a properties file in a .zip for import.
- C. Convert any articles containing HTML into plain text before importing because HTML is NOT supported in any article field types.
- D. Verify that each article type has field level security on all fields set to read-only prior to import, in order to prevent any loss of data.

答案：B

問題 #30

The Service Desk at Universal Containers is considering implementing a Service Console and is considering using Lightning Experience. Which three features are available only in Classic? Choose 3 answers

- A. Quick Text
- B. Dynamic list updates
- C. Multi-monitor support
- D. Case hover
- E. Keyboard Shortcuts

答案：B,C,E

問題 #31

Which document should be created to support the initial planning phase of an implementation project? (Choose 2)

- A. Project kickoff presentation
- B. Requirements traceability matrix
- C. Project milestones
- D. Solution design document

答案：A,C

問題 #32

Universal Containers wants to display a history of all of today's changes to a case in the order that occurred on a single page view. This requirement includes comments, emails, and edit to case fields. What tool should a consultant recommend to implement this requirement?

- A. Process Builder
- B. Visualforce custom page Questions & Answers PDF Page 6
- C. Salesforce Console for Service
- D. Auto launch flow

答案：C

問題 #33

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Service-Cloud-Consultant考試資訊：https://www.kaoguti.com/Service-Cloud-Consultant_exam-pdf.html

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P.S. KaoGuTi在Google Drive上分享了免費的2025 Salesforce Service-Cloud-Consultant考試題庫：https://drive.google.com/open?id=1Nc5aSPPcuknTiAGgA6RMZDkI76cnB2Mo