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Salesforce Certified Slack Administrator Sample Questions (Q48-Q53):

NEW QUESTION # 48

You are a Workspace Owner and the product manager for a snowboard manufacturing company based in Vancouver, Canada.

As product manager for the company's RebelX line, you are responsible for all aspects of production, including managing your supplier relationships. You have a connected channel called #supplier-bindings with one of your suppliers based in Osaka, Japan, and you use this channel to plan shipments of bindings and manage all interactions with this supplier.

Unfortunately, one of the supplier's deliveries has not arrived, and if you don't receive it by next week, your inventory and sales will be negatively affected.

Because of the timezone difference, you need to notify all channel members about the delay so they are aware as soon as possible or tomorrow morning at the start of the business day.

What should you do?

- A. Direct message your key contact who belongs to the connected channel, so they are directly informed.
- B. Send a message that includes an @channel and @everyone to #supplier-bindings.
- C. Send an @everyone in a message to your workspace-wide #general channel.
- **D. Send a message that includes an @channel and @here to #supplier-bindings.**

Answer: D

Explanation:

In Slack, @channel notifies everyone in a channel, whether or not they're currently active, while @here only notifies active members. Slack documentation explains:

"Use @channel to notify everyone in a channel of important updates. Use @here to notify only those currently online." In a case where urgent communication needs to be received either now or seen first thing in the morning, using both ensures coverage without relying only on availability.

(Reference: Slack Administration Study Guide - Using Mentions and Channel Notifications Effectively)

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NEW QUESTION # 49

Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messages rather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

- A. Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responses
- B. The number of messages posted in the #help-hr triage channel over the past 30 days
- **C. The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages**
- D. The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message

Answer: C

Explanation:

The most accurate approach is to use Slack's analytics to compare direct message usage across different workspaces.

Slack documentation states:

"Workspace-level analytics allow Admins to view the percentage of messages sent via direct messages versus public or private channels. Comparing this across teams highlights differences in Slack usage patterns." Only option A directly provides a comparative analysis to see if HR's behavior is different from the rest of the org.

(Reference: Slack Administration Study Guide - Workspace Analytics and Communication Patterns)

NEW QUESTION # 50

You're an admin for your company's Slack Enterprise Grid org.

There are now too many social channels in a single workspace, and employees report difficulty finding relevant customer information.

What do you recommend as a next step?

(Select the best answer.)

- A. Delete or consolidate some of the social channels since there are too many.
- **B. Create a new Social workspace, and move the relevant channels to that workspace.**
- C. Create a new Social workspace, and make all the channels multi-workspace.
- D. Delete social channels that have been inactive for more than 90 days.

Answer: B

Explanation:

Slack recommends:

"When social channels overwhelm the workspace and impact findability of work-related content, creating a separate workspace for social and community discussions helps maintain focus and discoverability." Simply deleting channels (B, D) risks damaging community culture. Making channels multi-workspace (A) doesn't solve workspace clutter - it just duplicates visibility. (Reference: Slack Administration Study Guide - Workspace Design for Scalability and Discoverability)

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NEW QUESTION # 51

Your organization recently purchased the Slack Pro plan.

As the IT lead, you're responsible for setting up single sign-on (SSO).

Which provider is required for the Pro plan?

(Select the best answer.)

- A. Azure SAML
- B. Auth0
- C. Okta
- **D. G Suite Auth**

Answer: D

Explanation:

Slack Pro plan documentation states:

"Slack's Pro plan supports Google Workspace (formerly G Suite) authentication for single sign-on without needing a third-party SAML provider." Azure SAML, Auth0, and Okta are typically used with the Business+ and Enterprise Grid plans where SAML SSO is needed.

(Reference: Slack Administration Study Guide - Authentication and SSO by Plan)

NEW QUESTION # 52

You're an Org Admin for your company's Slack Enterprise Grid org. Your organization uses an identity provider (IdP) with SCIM provisioning. Today is the last day of employment for a manager at your company who is a Workspace Admin.

What is the best strategy to ensure the account is no longer active after this Workspace Admin's departure?

(Select the best answer.)

- A. Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.
- B. Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.
- **C. Deactivate the Workspace Admin's account in the IdP, and automatically sync deactivated members from your organization's IdP.**
- D. Manually delete the departing Workspace Admin from your organization's IdP.

Answer: C

Explanation:

According to Slack's official SCIM documentation:

"Deactivating a user in the identity provider (IdP) automatically deactivates the user's Slack account through SCIM provisioning."

This ensures the Workspace Admin is promptly deactivated across the Enterprise Grid without needing manual action in Slack itself.

Options A, C, and D are manual or inefficient approaches when SCIM is available.

(Reference: Slack Administration Study Guide - SCIM Provisioning and Lifecycle Management)

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NEW QUESTION # 53

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Aaron Hillegass, founder of Big Nerd Ranch, Exam Slack-Admn-201 Certification Cost Inc, The `RegisterClient` method is now used to pass in the reference to the delegate stored in a private class variable, **Exam Slack-Admn-201 Tips** whereas the `Look` method simply invokes the delegate at the appropriate time.

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