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Microsoft MS-721 (Collaboration Communications Systems Engineer (beta)) Certification Exam is a new certification program designed for professionals who have an interest in networking and communication systems. MS-721 exam is geared towards individuals who have experience in designing, implementing, and supporting collaboration and communication solutions using Microsoft technologies. Collaboration Communications Systems Engineer certification exam is currently in beta testing and is available to eligible candidates who meet the criteria.

Microsoft Collaboration Communications Systems Engineer Sample Questions (Q197-Q202):

NEW QUESTION # 197
You have a Microsoft Teams Phone deployment.
You have a common area phone named Phone1.
You need to ensure that users can use Phone1 to retrieve parked calls.
What should you create from the Microsoft Teams admin center?

- A. a configuration profile that has Hotline enabled
- B. a configuration profile that has Advanced calling enabled
- C. a calling policy that has the SIP devices can be used for calls setting enabled
- D. a calling policy that has the Inbound calls can be routed to call groups setting enabled

Answer: B

Explanation:
Call Park and Retrieve feature allows a user to place a call on hold (park) at one device and retrieve it from another. For this functionality to work on a common area phone, the Advanced calling setting in the configuration profile needs to be enabled. This setting ensures that call handling features like call park and retrieve are available on the device.
By creating a configuration profile in the Teams admin center with Advanced calling enabled, you can apply advanced telephony features, including call park and retrieve, to the common area phone (Phone1). This configuration profile applies specific settings to the device without affecting user-level calling policies.

NEW QUESTION # 198
You have a Microsoft 365 E5 subscription that uses Microsoft Teams.
You have a legacy PBX solution for audio conferencing that contains a dial-in toll number.
You need to migrate the dial-in toll number to Teams meetings.
What should you do first?

- A. From the Microsoft 365 admin center, assign Teams Audio Conferencing add-on licenses to the users.
- B. From the Microsoft Teams admin center, select Phone numbers, select Numbers, and then select Port
- C. From the Microsoft Teams admin center, select Phone numbers, select Numbers, and then select Add
- D. From the Microsoft 365 admin center, assign Teams Phone Standard add-on licenses to the users.

Answer: B

Explanation:
The E5 license includes both Teams Audio Conferencing and Teams Phone Standard. The required action is to port the number.

NEW QUESTION # 199
You have a Teams Phone deployment that contains offices in Brisbane and Melbourne.
You deploy a new Session Border Controller (SBC) named SBC2 to the Brisbane office.
You need to ensure that emergency calls from only the users in the Brisbane office use SBC2.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Assign an emergency call routing policy to the Brisbane office users.
- B. Create a new dial plan.
- C. Assign a dial plan to the Brisbane office users.
- D. Create a new emergency calling policy.
- E. Assign an emergency calling policy to the Brisbane office users.
- F. Create a new emergency call routing policy.

Answer: A,F

NEW QUESTION # 200

You have a Microsoft Teams Phone deployment that uses Direct Routing.
You create a new Teams user named User1.
You need to enable User1 as an agent in a call queue.
What should you do first?

- A. Assign a phone number to User1.
- B. Enable hosted voicemail for User1.
- C. Enable Enterprise Voice for User1.
- D. Assign a dial plan to User1.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

NEW QUESTION # 201
Case Study 3 - Contoso, Ltd
Overview
Company Information
Contoso, Ltd. is an international manufacturing company that has 2,000 employees.
Contoso currently uses a third-party meeting service. The company plans to migrate the meeting service to Microsoft Teams and replace all legacy video teleconferencing (VTC) devices.
Physical Locations
Contoso has offices in Toronto, New York, Rome, and London. The company has a global sales team that works remotely.
Existing Environment
Active Directory Environment
The on-premises network contains an Active Directory Domain Services (AD DS) forest named contoso.com.
Microsoft 365 and Teams Environment
Contoso has a Microsoft 365 subscription. All users are licensed for Microsoft 365 E5 and Teams Premium. All users are enabled for Teams Phone by using Operator Connect.
The contoso.com domain syncs to Microsoft 365 by using Azure AD Connect cloud sync. All users use the Microsoft Authenticator app for multi-factor authentication (MFA) to cloud services.
A Microsoft Surface Hub device is deployed to the boardroom in each office.
The reception area at the Toronto office is configured to use a phone number of +14165555555 in Teams.
Problem Statements
Contoso identifies the following issues:
- A user in the London office cannot locate the recorded files from a recurring Teams meeting.
- Executives in the New York office report having to use Microsoft Authenticator to access their Microsoft OneDrive files from the Surface Hub.
- A user in the Toronto office reports receiving incoming calls while attending Teams meetings instead of having calls sent automatically to voicemail.
Requirements
Planned Changes
Contoso plans to implement the following changes:
- Deploy a new Teams-certified endpoint to all the boardrooms and huddle spaces in all the offices.
- Start a pilot project to deploy an Intelligent Speaker to the boardroom in the Rome office and evaluate transcription and voice attribution capabilities.
- Deploy a Teams shared device to the lunchroom in the Toronto office. Calls placed to
+14165555555 must ring in both the reception area and the lunchroom.
Technical Requirements
Contoso identifies the following technical requirements:
- The endpoint deployed to each boardroom must include a console on the table. The endpoint must automatically invite the existing Surface Hub when joining a Teams meeting.
- The sales team must be able to temporarily sign in to the endpoints deployed to the huddle spaces to respond to Teams messages and attend video calls.
- The endpoints deployed to the huddle spaces must allow only outbound emergency calls when a user is NOT signed in.
- During Teams meetings, the sales team must have a watermark displayed on shared content.
Hotspot Question
You need to implement the planned changes for the boardrooms and huddle spaces. The solution must meet the technical

requirements.

Which type of endpoint should you use for each location? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION # 202

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