

# Exam SPLK-3002 Flashcards & SPLK-3002 Exam Online



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## Exam Format and Content

- Language: English
- Exam Length: 53 Questions
- Passing score: 60%
- Exam Duration: 57 minutes
- Exam Format: Multiple choice questions

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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q30-Q35):

### NEW QUESTION # 30

Which of the following items describe ITSI Backup and Restore functionality? (Choose all that apply.)

- A. A pre-configured default ITSI backup job is provided that can be modified, but not deleted.

- B. ITSI backup is inclusive of KV Store, ITSI Configurations, and index dependencies.
- C. `kvstore_to_json.py` can be used in scripts or command line to backup ITSI for full or partial backups.
- D. ITSI backups are stored as a collection of JSON formatted files.

**Answer: C,D**

Explanation:

ITSI provides a `kvstore_to_json.py` script that lets you backup/restore ITSI configuration data, perform bulk service KPI operations, apply time zone offsets for ITSI objects, and regenerate KPI search schedules.

When you run a backup job, ITSI saves your data to a set of JSON files compressed into a single ZIP file.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/kvstorejson>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/BackupandRestoreITSIconfig> C and D are correct answers because ITSI backup and restore functionality uses `kvstore_to_json.py` as a command line script or as part of custom scripts to backup ITSI data for full or partial backups. ITSI backups are also stored as a collection of JSON formatted files that contain KV store objects such as services, KPIs, glass tables, etc. A is not a correct answer because there is no pre-configured default ITSI backup job provided. You can create your own backup jobs or use the command line script or custom scripts to backup ITSI data. B is not a correct answer because ITSI backup is not inclusive of index dependencies. ITSI backup only includes KV store objects and optionally some `.conf` files. You need to use other methods to backup index data. Reference: [Overview of backing up and restoring ITSI KV store data], [Create a full backup of ITSI], [Create a partial backup of ITSI]

### NEW QUESTION # 31

Which scenario would benefit most by implementing ITSI?

- A. Monitoring of system process statuses
- B. Monitoring of retail sales metrics.
- C. Monitoring of system hardware.
- D. Monitoring of business services functionality.

**Answer: D**

Explanation:

Reference:

Splunk IT Service Intelligence (ITSI) is a monitoring and analytics solution that uses artificial intelligence and machine learning to provide insights into the health and performance of IT services. ITSI lets you create services that represent the critical components of your IT infrastructure, such as applications, databases, servers, networks, and so on. You can then monitor the status and performance of these services using key performance indicators (KPIs), which are metrics that measure aspects of service health, such as availability, latency, error rate, and so on. ITSI also provides tools for visualizing, investigating, and alerting on service issues, such as service analyzers, glass tables, deep dives, episode review, and so on. The scenario that would benefit most by implementing ITSI is monitoring of business service functionality, because ITSI enables you to measure and improve the quality and reliability of your IT services and align them with your business objectives. Reference: What is Splunk IT Service Intelligence?

### NEW QUESTION # 32

Which ITSI components are required before a module can be created?

- A. One or more correlation searches and their associated entities.
- B. One or more datamodels.
- C. One or more entity import saved searches.
- D. One or more services with KPIs and their associated base searches.

**Answer: B**

Explanation:

Before a module can be created in Splunk IT Service Intelligence (ITSI), it is essential to have one or more datamodels established. Datamodels in Splunk provide a structured format for organizing and interpreting data, which is crucial for modules within ITSI. Modules often rely on datamodels to extract, transform, and present data in a meaningful way, especially when dealing with complex datasets across various sources.

Datamodels serve as the foundation for the module's ability to categorize and analyze data efficiently, enabling the creation of KPIs, services, and visualizations that are aligned with the specific needs of the module. Having these datamodels in place ensures that the

module can function correctly and provide valuable insights into the monitored IT environments.

### NEW QUESTION # 33

There are two departments using ITSI. Finance and Sales. Analysts in each department should not be allowed to see each other's services. What are the role configuration steps required to accomplish this?

- A. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_team\_analyst; itoa\_sales\_analyst, inherited from itoa\_team\_analyst.
- B. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_team\_analyst.
- C. itoa\_finance\_admin, inherited from itoa\_team\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_analyst.
- D. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_analyst.

**Answer: B**

Explanation:

C is the correct answer because teams are a feature of ITSI that allow you to restrict access to service content in UI views based on user roles. To create separate teams for finance and sales analysts, you need to create custom roles that inherit from the itoa\_analyst role, which has read-only access to ITSI content. For example, you can create itoa\_finance\_analyst and itoa\_sales\_analyst roles that inherit from itoa\_analyst. Then, you need to create custom teams that include these roles and assign them to the relevant services. For example, you can create a finance team that includes the itoa\_finance\_analyst role and assign it to the finance services. Similarly, you can create a sales team that includes the itoa\_sales\_analyst role and assign it to the sales services. This way, analysts in each department can only see their own services and not each other's. Reference: Create teams in ITSI, Assign teams to services in ITSI

### NEW QUESTION # 34

What is the minimum number of entities a KPI must be split by in order to use Entity Cohesion anomaly detection?

- A. 0
- B. 1
- C. 2
- D. 3

**Answer: D**

Explanation:

For Entity Cohesion anomaly detection in Splunk IT Service Intelligence (ITSI), the minimum number of entities a KPI must be split by is 2. Entity Cohesion as a method of anomaly detection focuses on identifying anomalies based on the deviation of an entity's behavior in comparison to other entities within the same group or cohort. By requiring a minimum of only two entities, ITSI allows for the comparison of entities to detect significant deviations in one entity's performance or behavior, which could indicate potential issues. This method leverages the idea that entities performing similar functions or within the same service should exhibit similar patterns of behavior, and significant deviations could be indicative of anomalies. The low minimum requirement of two entities ensures that this powerful anomaly detection feature can be utilized even in smaller environments.

### NEW QUESTION # 35

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