

# Free PDF Quiz 2026 Useful ServiceNow CIS-HR: Certified Implementation Specialist-Human Resources Passed



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The CIS-HR Certification is an industry-recognized credential that validates a professional's expertise in implementing and configuring the ServiceNow Human Resources module. Certified Implementation Specialist-Human Resources certification exam covers topics such as HR service delivery, HR case management, HR knowledge management, HR service portal, HR service catalog, and HR reporting and analytics. It is designed for HR professionals, ServiceNow administrators, and consultants who are responsible for implementing and managing the ServiceNow HR module.

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The ServiceNow CIS-HR Exam is intended for individuals who have already completed the ServiceNow HR Fundamentals course, which provides a comprehensive introduction to the ServiceNow HR Service Delivery platform. The CIS-HR certification provides a recognized benchmark for HR professionals to demonstrate their mastery of ServiceNow's HR Service Delivery platform. Certified Implementation Specialist-Human Resources certification exam is administered by ServiceNow and is available online.

## ServiceNow Certified Implementation Specialist-Human Resources Sample Questions (Q86-Q91):

### NEW QUESTION # 86

The Knowledge bases searched for the Knowledge results section on an HR Case are determined by what?

- A. Contextual Search configuration
- B. Knowledge Management configuration
- C. HR Service configuration
- D. HR Criteria configuration

Answer: D

**NEW QUESTION # 87**

Which application reviews the development plans of team members and tracks their progress?

- A. Employee Relations
- B. Learning Portal
- **C. Manager Hub**
- D. Career Assessment

**Answer: C**

Explanation:

Comprehensive and Detailed 100 to 150 words of Explanation From ServiceNow Human Resources topics:

Manager Hub is a purpose-built application designed to provide managers with a single destination to lead their teams effectively. One of its core functions is to allow managers to review development plans and track the progress of their team members. It aggregates information from other HRSD components, such as Journey Accelerator and Learning Posts, to give the manager visibility into upcoming tasks, completed training, and transition milestones. This tool moves away from traditional administrative views by providing a

"Team Insights " page where managers can see data patterns and identifying team members who may need additional support or coaching. By centralizing this information, Manager Hub enables a more proactive management style, ensuring that employee development is treated as a continuous journey rather than a one- time annual review.

**NEW QUESTION # 88**

If the HR Service does not have any Case options specified, HR Documents must be manually generated for the HR Case. In this situation, who is able to generate an HR document for the Case?

- A. Only the assigned to person
- B. Any HR professional
- **C. Only an HR Manager**
- D. Only an HR Admin

**Answer: C**

**NEW QUESTION # 89**

If a customer has a huge employee population, complex organizational structures, and requires custom integrations and language translations, what level of configuration complexity would their project be considered?

- A. Low
- **B. Major**
- C. Drastic
- D. Nominal

**Answer: B**

**NEW QUESTION # 90**

On the HR Case form, some HR Services have associated Response templates. What determines which HR Services have Response Templates?

- **A. The table and conditions on the Response Template record**
- B. The HR Criteria on the Response Template record
- C. The User Criteria on the HR Service
- D. The HR Criteria on the HR Service

**Answer: A**

