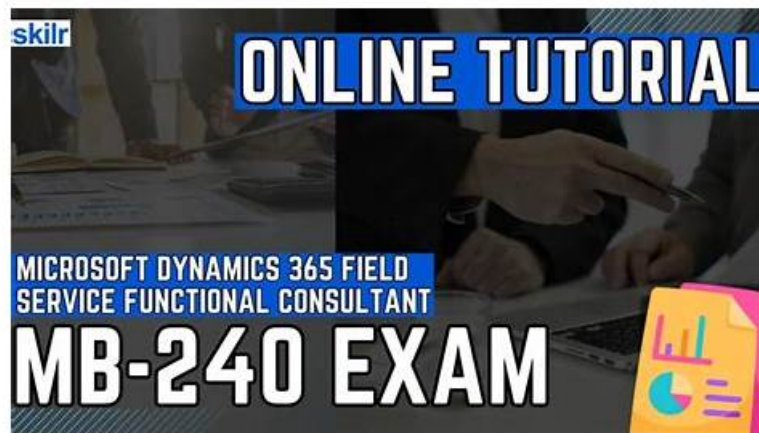


Quiz Microsoft - Trustable MB-240 - Microsoft Dynamics 365 Field Service Functional Consultant Valuable Feedback



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This Microsoft test will measure your specific skills and knowledge. This expertise is an integral part of the exam topics. It is recommended that the students review the objectives and develop competence in each knowledge area before attempting this certification test. The following are the details of the domains covered in Microsoft MB-240:

Field Service Application Configuration: 15-20%

- **Configuring Settings:** Within this subtopic, the candidates should be able to demonstrate their skills in explaining and configuring the required security functions and resources. The topic will also measure the examinees' expertise in explaining the required entities and customizing entities to fulfill the prerequisites. In addition, the test takers will need to show their skills in configuring proficiency models, skills and characteristics, and technician time tracking. Their expertise in configuring and determining the required skill types and enabling the schedule board geo-coding will be measured.
- **Configuring Bookable Resources:** The candidates will be required to demonstrate competence in managing bookable resources, configuring geo-coding, enabling mapping functionality, and configuring pay rates and types. This subdomain will also evaluate their skills in managing time-off requests, installing crews and resource pools, determining address types to use, and explaining use cases for crews, resource groups, and resource pools.
- **Configuring Product & Service Pricing:** This area requires one's competence in defining tax codes, associating services and products with price lists, and configuring minimum durations and charge amounts.
- **Integrating Tools with Field Service:** This section will measure the ability of the students to utilize Power Automate flows in automating tasks and enhancing Dynamics 365 Field Services. It will also evaluate their ability to explain the use cases for the collection of customer feedback with Dynamics 365 Customer Voice.

>> **MB-240 Valuable Feedback** <<

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These MB-240 certification exam's benefits assist the MB-240 exam dumps to achieve their career objectives. To do this you just need to pass the Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) exam which is quite challenging and demands complete MB-240 exam questions preparation. For the quick and complete Microsoft MB-240 PDF Questions

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Microsoft MB-240 exam is specifically designed for professionals who want to take their career to the next level in the field of Dynamics 365, specifically in the field service module. Microsoft Dynamics 365 Field Service Functional Consultant certification is intended for those who want to become functional consultants in Dynamics 365 Field Service. MB-240 Exam is designed to test the candidate's ability to design, configure and implement Dynamics 365 for Field Service Solutions to meet the customer's requirements.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q191-Q196):

NEW QUESTION # 191

As a new start-up field services company, you are looking to streamline your customer service process to provide the best customer service experience.

Your company has decided to implement Dynamics Field Services as the foundation for its customer service management processes. You need to ensure that the cases that the customer service team creates can be quickly and efficiently converted to work orders (that will minimize the need to add additional information to the work orders) using the out-of-the-box capabilities.

Which key item do you need to configure before the customer service agents will be able to convert a case to a work order?

- A. Resources
- B. Work Order Types
- **C. Incident Type**
- D. Booking Rules

Answer: C

Explanation:

Section: Configure field service applications

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/configure-incident-types>

NEW QUESTION # 192

You plan to convert products that you use on work orders to customer assets. You need to automatically create customer assets for all work orders.

How should you configure the products?

- **A. On the Product record, set the value of Convert to Customer Asset to Yes.**
- B. On the Work Order Product record, set the value of Convert Product to Customer Asset to Yes.
- C. On the Work Order Type record, set the value of Product to Customer Asset to Yes.
- D. On the Incident Type record, set the value of Product to Customer Asset to Yes.

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/configure-set-up-customer-assets>

NEW QUESTION # 193

Your customer asks you to create a dashboard.

The application must meet the following requirements:

- * Capture work orders, asset information, and customer information.
- * Allow actions to be taken directly from the dashboard.
- * Allow data filtration.

You need to determine the type of dashboard you should create in the app designer. Which type of dashboard should you create?

- A. Single-stream interactive
- B. Classic
- **C. Multi-stream interactive**

Answer:

Explanation:

Explanation:

NEW QUESTION # 196

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