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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q57-Q62):

### NEW QUESTION # 57

Jon needs to create groups and manage membership in groups. Which administrator privilege does Jon need?

- A. Organization admin
- B. Project administrator
- C. System administrator
- **D. Jira administrator**
- E. Product Admin role for Jira

**Answer: D**

Explanation:

Creating groups and managing group membership in Jira Software Cloud are system-level tasks that require the Jira administrator privilege. This privilege allows Jon to access user management settings and perform group-related actions.

\* Explanation of the Correct Answer (Option D):

\* The Jira administrator privilege grants users the ability to manage global settings, including creating groups and managing their membership. This includes adding or removing users from groups, which is necessary for Jon's requirements.

\* Exact Extract from Documentation:

Jira administrator permissions

Jira administrators can manage global settings, including:

\* Creating and deleting groups.

\* Adding or removing users from groups.

\* Managing global permissions and user access. To create or manage groups:

\* Go to Settings > User management > Groups.

\* Create a new group or edit existing group membership. Note: Only Jira administrators or organization admins with user management permissions can perform these actions. (Source:

Atlassian Support Documentation, "Manage groups in Jira Cloud")

\* Why This Fits: The Jira administrator privilege directly enables Jon to create groups and manage their membership, making Option D the correct choice.

\* Why Other Options Are Incorrect:

\* Organization admin (Option A):

\* Organization admins manage the Atlassian organization, including user access to products and billing. While they can manage users and groups at the organization level, creating groups specifically in Jira requires Jira administrator privileges unless the organization admin also has this role.

\* Extract from Documentation:

Organization admins manage user access, billing, and security at the Atlassian organization level. Managing Jira-specific groups requires Jira administrator privileges.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

\* Product Admin role for Jira (Option B):

\* The Product Admin role for Jira grants access to manage product-specific settings, such as user access to Jira Software. However, creating and managing groups is a system-level task that requires Jira administrator privileges.

\* Extract from Documentation:

Product admins manage user access to specific products (e.g., Jira Software). Group management requires Jira administrator or organization admin privileges.

(Source: Atlassian Support Documentation, "Manage product access")

\* System administrator (Option C):

\* The term system administrator is not a standard role in Jira Cloud. In some contexts, it may refer to Jira administrators or organization admins, but it is not a distinct privilege for group management.

\* Extract from Documentation:

Jira Cloud uses roles like Jira administrator and organization admin. There is no distinct "system administrator" role for group management.

(Source: Atlassian Support Documentation, "Manage users and groups")

\* Project administrator (Option E):

\* Project administrators manage settings for specific projects (e.g., permissions, components) but cannot create or manage groups, as these are global settings.

\* Extract from Documentation:

Project administrators manage project-specific settings but cannot access global settings like user or group management.

(Source: Atlassian Support Documentation, "Manage project permissions")

\* Additional Notes:

\* Jon's tasks require access to Settings > User management > Groups, which is restricted to Jira administrators.

\* If Jon is also an organization admin, he might have overlapping permissions, but the Jira administrator role is the most direct for group management in Jira.

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Atlassian Support Documentation: Manage groups in Jira Cloud

Atlassian Support Documentation:Manage your Atlassian organization  
Atlassian Support Documentation:Manage product access  
Atlassian Support Documentation:Manage project permissions

#### NEW QUESTION # 58

A team complains that many of their issues are in the Closed status, but do not have a resolution set, which causes problems with reporting. The project uses a single workflow.

You want to set the resolution to Done on all existing issues in the Closed status.

Which combination of workflow elements and a bulk operation will achieve this?

- A. - A screen and a custom field  
- An Edit Issues bulk operation
- B. - A temporary transition and a post function  
- A Transition Issues bulk operation
- C. - A temporary transition and a screen  
- An Edit Issues bulk operation
- **D. - A temporary transition and a trigger  
- An Edit Issues bulk operation**
- E. - A screen and the Resolution field  
- A Move Issues bulk operation

**Answer: D**

#### NEW QUESTION # 59

In your company-managed project, you are in the process of releasing a version that contains unresolved issues. You opt to ignore these issues and proceed to release the version. What happens to the unresolved issues?

- A. They are moved to the next version.
- **B. They are left unresolved.**
- C. They are transitioned to Done.
- D. They are moved to the top of the backlog.

**Answer: B**

Explanation:

When releasing a version in a company-managed project that contains unresolved issues, you can choose to ignore these issues and proceed with the release. The unresolved issues are left unresolved (Option C), meaning they retain their current status and resolution state without being automatically moved or transitioned.

\* Explanation of the Correct Answer (Option C):

\* In Jira, releasing a version marks it as complete and updates the Release Date and Released status for the version. If unresolved issues (issues without a resolution, e.g., not in a Done status) are included, you can choose to ignore them during the release process. Ignoring unresolved issues means they remain in their current state-unresolved, with no changes to their status, resolution, or version association. They are not automatically moved to another version, transitioned, or reordered in the backlog.

\* Exact Extract from Documentation:

Release a version in company-managed projects

When releasing a version:

\* You can choose to ignore unresolved issues (issues without a resolution).

\* Ignored unresolved issues: Remain in their current status and resolution state, with no automatic changes. To release:

\* Go to Project settings > Releases.

\* Select the version and click Release.

\* Choose to ignore unresolved issues if prompted. Note: Unresolved issues are not moved to another version or transitioned unless explicitly configured. (Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

\* Why This Fits: Ignoring unresolved issues during a version release leaves them unchanged in their current unresolved state, making Option C the correct answer.

\* Why Other Options Are Incorrect:

\* They are moved to the next version (Option A):

\* Moving unresolved issues to the next version is an option during the release process, but it is not the default or required action when choosing to ignore unresolved issues. Ignoring them explicitly avoids moving them to another version.

\* Extract from Documentation:

When releasing, you can move unresolved issues to another version or leave them unchanged. Ignoring unresolved issues keeps them in their current version.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

\* They are transitioned to Done (Option B):

\* Transitioning issues to Done (or setting a resolution) requires a workflow transition and is not automatic when releasing a version.

Ignoring unresolved issues means no status or resolution changes occur.

\* Extract from Documentation:

Releasing a version does not transition issues or set resolutions unless explicitly configured via a workflow post function.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

\* They are moved to the top of the backlog (Option D):

\* Releasing a version does not affect the backlog order or automatically reorder issues. The backlog is managed separately, and ignoring unresolved issues leaves them in their current position.

\* Extract from Documentation:

Releasing a version does not modify the backlog order. Unresolved issues remain in their current position unless manually reordered.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

\* Additional Notes:

\* Releasing a version requires project admin privileges and is done in Project settings > Releases.

\* If you choose to move unresolved issues to another version instead of ignoring them, Option A would apply, but the question specifies ignoring the issues.

\* Unresolved issues may still be associated with the released version unless manually updated.

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Atlassian Support Documentation: Manage versions in company-managed projects

#### NEW QUESTION # 60

Which configurations do Not have any impact on email notifications sent to users

- A. Workflow post functions
- **B. Version Configurations**
- C. Permission Schemes
- D. Custom Events

**Answer: B**

#### NEW QUESTION # 61

Until now, two teams have been working together in a single company-managed Software project. Now, they want to split their work into two distinct projects. For each of their requirements, you must decide whether you can use shared schemes for the two projects or whether a unique scheme must be created. Which requirement necessitates the use of a unique scheme?

- **A. The Fix Versions field must be mandatory for one of the projects.**
- B. Each project must use a different set of components and component leads.
- C. Sprints must be managed by a different set of users in each project.
- D. Each project must send notifications from a different email address.

**Answer: A**

Explanation:

When splitting a single company-managed project into two, you must determine whether the new projects can share configuration schemes (e.g., issue type scheme, workflow scheme, notification scheme) or require unique schemes to meet specific requirements. The requirement that necessitates a unique scheme is the Fix Versions field must be mandatory for one of the projects (Option D), as this requires a distinct field configuration scheme.

\* Explanation of the Correct Answer (Option D):

\* Making the Fix Versions field mandatory for one project but not the other requires a unique field configuration scheme. In Jira, field configurations control whether fields are required, hidden, or optional. A field configuration scheme maps field configurations to issue types, and each project can have its own field configuration scheme. To make Fix Versions mandatory for one project, a new field configuration must be created and associated with that project's scheme.

\* Exact Extract from Documentation:

Configure field settings for a project

Field configurations define the behavior of fields (e.g., required, optional, hidden) for specific issue types.

Each project can have its own field configuration scheme, which maps field configurations to issue types.

To make a field required:

- \* Create or edit a field configuration (in Settings > Issues > Field configurations).
- \* Find the field (e.g., Fix Versions) and mark it as Required.
- \* Associate the field configuration with a field configuration scheme.
- \* Assign the field configuration scheme to the project in Project settings > Fields. If two projects need different field behaviors (e.g., Fix Versions required in one but not the other), they must use separate field configuration schemes. (Source: Atlassian Support Documentation, "Configure field settings")
- \* Why This Fits: The requirement to make the Fix Versions field mandatory for one project but not the other cannot be achieved with a shared field configuration scheme, as field configurations apply uniformly to all projects using the same scheme. A unique field configuration scheme is necessary.
- \* Why Other Options Are Incorrect:
- \* Each project must use a different set of components and component leads (Option A):
- \* Components and component leads are configured at the project level, not through a scheme. Each project can have its own components and leads without requiring a unique scheme, so this requirement does not necessitate a new scheme.
- \* Extract from Documentation:

Manage components

Components are project-specific and configured in Project settings > Components. Each project can have its own set of components and component leads, independent of schemes.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

- \* Each project must send notifications from a different email address (Option B):
- \* Notifications in company-managed projects are controlled by the notification scheme, which defines who receives notifications for specific events. However, the email address used for sending notifications is configured at the system level (via Settings > System > Outgoing email) or per project for custom sender addresses (if supported by the Jira instance). This does not inherently require a unique notification scheme, as the sender address is not tied to the scheme itself.
- \* Extract from Documentation:

Configure outgoing email

The sender email address for notifications is set globally or per project in Settings > System > Outgoing email

. Notification schemes define recipients, not the sender address.

(Source: Atlassian Support Documentation, "Configure email in Jira Cloud")

- \* Sprints must be managed by a different set of users in each project (Option C):
- \* Sprint management is controlled by permissions in the permission scheme, specifically the Manage Sprints permission. Both projects can share the same permission scheme, as permissions can be granted to project-specific roles, groups, or users. For example, different project roles can be assigned the Manage Sprints permission in each project, allowing different users to manage sprints without requiring a unique scheme.
- \* Extract from Documentation:

Manage sprints

The Manage Sprints permission is granted in the permission scheme to specific roles, groups, or users.

Projects can share a permission scheme, with permissions scoped to project-specific roles (e.g., Project A's Administrators vs. Project B's Administrators).

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

\* Additional Notes:

- \* The need for a unique field configuration scheme for Option D arises because field configurations are applied at the scheme level, and a single scheme cannot have different rules (e.g., required vs. optional) for the same field across projects.
- \* For other requirements (A, B, C), project-level settings or shared schemes with role-based scoping can accommodate the differences, making unique schemes unnecessary.

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Atlassian Support Documentation: Configure field settings

Atlassian Support Documentation: Manage components in Jira Cloud

Atlassian Support Documentation: Configure email in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

## NEW QUESTION # 62

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