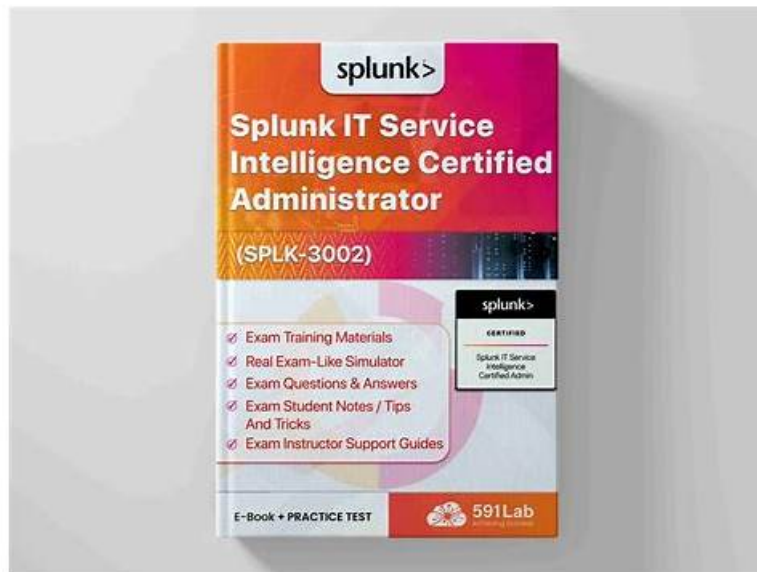


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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q87-Q92):

### NEW QUESTION # 87

When installing ITSI to support a Distributed Search Architecture, which of the following items apply? (Choose all that apply.)

- A. Extract installer package into etc/apps directory of the cluster deployer node.
- B. Copy SA-IndexCreation to the etc/apps directory on the index cluster master node.
- C. Extract ITSI app package into etc/apps directory of search head.
- D. Copy SA-IndexCreation to all indexers.

**Answer: D**

Explanation:

Copy SA-IndexCreation to \$SPLUNK\_HOME/etc/apps/ on all individual indexers in your environment.

Reference:

A is the correct answer because when installing ITSI to support a distributed search architecture, you need to copy SA-IndexCreation to all indexers. SA-IndexCreation is an app that contains the definitions of the ITSI indexes, such as itsi\_summary, itsi\_tracked\_alerts, itsi\_grouped\_alerts, etc. You need to copy this app to all indexers to ensure that they can store and search the ITSI data. B is not a correct answer because you do not need to copy SA-IndexCreation to the etc/apps directory on the index cluster master node. The index cluster master node does not store or search data, it only manages the replication and availability of data across the index cluster peers. C is not a correct answer because you do not need to extract the installer package into etc/apps directory of the cluster deployer node. The cluster deployer node is used to distribute apps and configuration updates to the search head cluster members. You need to extract the installer package into etc/shcluster/apps directory of the cluster deployer node instead. D is not a correct answer because you do not need to extract the ITSI app package into etc/apps directory of search head. You need to extract the ITSI app package into etc/shcluster/apps directory of the cluster deployer node and use the deployer to push the app to all search head cluster members. Reference: [Install Splunk IT Service Intelligence on a search head cluster], [Install Splunk IT Service Intelligence on an indexer cluster]

### NEW QUESTION # 88

Which deep dive swim lane type does not require writing SPL?

- A. Automatic lane.
- B. Event lane.
- C. Metric lane.
- **D. KPI lane.**

**Answer: D**

Explanation:

A KPI lane is a type of deep dive swim lane that does not require writing SPL. You can simply select a service and a KPI from a drop-down list and ITSI will automatically populate the lane with the corresponding data. You can also adjust the threshold settings and time range for the KPI lane. Reference: [KPI Lanes]

### NEW QUESTION # 89

Which of the following items describe ITSI Deep Dive capabilities? (Choose all that apply.)

- **A. Comparing swim lane values for a slice of time.**
- **B. Examining and comparing alert levels for KPIs in a service over time.**
- C. Comparing a service's notable events over a time period.
- **D. Visualizing one or more Service KPIs values by time.**

**Answer: A,B,D**

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/DeepDives> A deep dive is a dashboard that allows you to analyze the historical trends and anomalies of your KPIs and metrics in ITSI. A deep dive displays a timeline of events and swim lanes of data that you can customize and filter to investigate issues and perform root cause analysis. Some of the capabilities of deep dives are:

- B). Visualizing one or more service KPIs values by time. This is true because you can add KPI swim lanes to a deep dive to show the values and severity levels of one or more KPIs over time. You can also compare KPIs from different services or entities using service swapping or entity splitting.
- C). Examining and comparing alert levels for KPIs in a service over time. This is true because you can add alert swim lanes to a deep dive to show the alert levels and counts for one or more KPIs over time. You can also drill down into the alert details and view the notable events associated with each alert.
- D). Comparing swim lane values for a slice of time. This is true because you can use the time range selector to zoom in or out of a specific time range in a deep dive. You can also use the time brush to select a slice of time and compare the swim lane values for that time period.

The other option is not a capability of deep dives because:

A). Comparing a service's notable events over a time period. This is not true because deep dives do not display notable events, which are alerts generated by ITSI based on certain conditions or correlations. Notable events are displayed in other dashboards, such as episode review or glass tables.

References: [Overview of deep dives in ITSI], [Add swim lanes to a deep dive in ITSI]

#### NEW QUESTION # 90

Which of the following are the default ports that must be configured on Splunk to use ITSI?

- A. SplunkWeb (8089), SplunkD (8088), and HTTP Collector (8000)
- B. SplunkWeb (8088), SplunkD (8089), and HTTP Collector (8000)
- C. SplunkWeb (8000), SplunkD (8089), and HTTP Collector (8088)
- D. SplunkWeb (8405), SplunkD (8519), and HTTP Collector (8628)

**Answer: C**

Explanation:

Reference:

C is the correct answer because ITSI uses the default ports of Splunk Enterprise for its communication and data collection. SplunkWeb uses port 8000, SplunkD uses port 8089, and HTTP Event Collector uses port 8088. These ports can be changed if needed, but they must match the configuration of Splunk Enterprise. Reference: Ports used by ITSI

#### NEW QUESTION # 91

Which of the following is a characteristic of notable event groups?

- A. Notable event groups are created in the `itsi_tracked_alerts` index.
- B. Notable event groups allow users to adjust threshold settings.
- C. All of the above.
- D. Notable event groups combine independent notable events.

**Answer: D**

Explanation:

In Splunk IT Service Intelligence (ITSI), notable event groups are used to logically group related notable events, which enhances the manageability and analysis of events:

A). Notable event groups combine independent notable events: This characteristic allows for the aggregation of related events into a single group, making it easier for users to manage and investigate related issues. By grouping events, users can focus on the broader context of an issue rather than getting lost in the details of individual events.

While notable event groups play a critical role in organizing and managing events in ITSI, they do not inherently allow users to adjust threshold settings, which is typically handled at the KPI or service level.

Additionally, while notable event groups are utilized within the ITSI framework, the statement that they are created in the `'itsi_tracked_alerts'` index might not fully capture the complexity of how event groups are managed and stored within the ITSI architecture.

#### NEW QUESTION # 92

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