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Salesforce Education Cloud platform is designed to help education institutions manage their student records, financial aid, course offerings, and more. The platform is highly customizable and can be tailored to meet the unique needs of different organizations. The Salesforce Education Cloud Consultant certification is a testament to a consultant's ability to help education institutions successfully implement and utilize the platform to its fullest potential.

Salesforce Education-Cloud-Consultant Certification Exam is designed for professionals who specialize in the education industry and want to demonstrate their knowledge and expertise in Salesforce Education Cloud. Salesforce Certified Education Cloud Consultant Exam certification exam is ideal for individuals who work as administrators, consultants, or developers in educational institutions, such as schools, universities, and training centers. By passing Education-Cloud-Consultant Exam, professionals can showcase their skills in implementing and managing Salesforce Education Cloud solutions to help institutions deliver better learning experiences.

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Salesforce Education-Cloud-Consultant (Salesforce Certified Education Cloud Consultant Exam (WI21)) Certification Exam is designed for professionals who specialize in the implementation and management of Salesforce solutions for educational institutions. Salesforce Certified Education Cloud Consultant Exam certification exam is designed to validate the expertise and knowledge of professionals in this field and to demonstrate their ability to design and implement effective solutions for educational institutions using

the Salesforce platform.

Salesforce Certified Education Cloud Consultant Exam Sample Questions (Q121-Q126):

NEW QUESTION # 121

A primary school needs to track which students receive assistance in their school lunch program. Which Education Cloud feature should the consultant discuss with the school?

- A. Action Plan
- **B. Program Management**
- C. Benefit Schedule

Answer: B

Explanation:

Program Management in Salesforce Education Cloud is designed to track and manage various programs offered by educational institutions, including assistance programs like school lunch programs. This feature allows schools to track which students are enrolled in specific programs, manage program details, and report on program outcomes. Program Management provides a centralized way to handle various types of assistance and ensures that the school can efficiently manage and monitor the support provided to students.

Reference:

Program Management Module
Salesforce Education Cloud for K-12

NEW QUESTION # 122

The International Student Services department manages the needs of international and study-abroad students in Salesforce using the Education Data Architecture. The residence hall address information must be associated to the international student Contact and Account record. What account model should the consultant select?

- A. Administrative Account
- **B. Person Account**
- C. Standard Account
- D. Household Account

Answer: B

Explanation:

Person Account is an account model that the consultant should select to meet the requirement of associating the residence hall address information to the international student Contact and Account record. Person Account is a feature that allows users to store information about individual people who are not associated with an Account, such as students or applicants. Person Account also allows users to store multiple addresses for a Contact or an Account using Address Management. The consultant should enable Person Accounts and use them to store information about international students and their residence hall addresses. Standard Account, Household Account, and Administrative Account are not account models that can meet the requirement of associating the residence hall address information to the international student Contact and Account record.

References:

https://help.salesforce.com/s/articleView?id=sf.accounts_person_behavior.htm&type=5
<https://powerofus.force.com/s/article/EDA-Addresses>

NEW QUESTION # 123

A small college plans to use Salesforce for its student services. A part-time system admin has been working with a program coordinator who has previous Salesforce experience and is eager to work on the project. What should the consultant recommend?

- A. The program coordinator's role should be on top of the role hierarchy.
- B. The program coordinator should be assigned the System Admin profile.
- **C. The program coordinator should be a Salesforce power user.**

Answer: C

Explanation:

The consultant should recommend that the program coordinator should be a Salesforce power user for the small college that plans to use Salesforce for its student services and has a part-time system admin who has been working with a program coordinator who has previous Salesforce experience and is eager to work on the project. A Salesforce power user is a user who has advanced knowledge and skills in using Salesforce and can perform tasks such as creating reports, dashboards, or workflows. The program coordinator should be a Salesforce power user for the small college that plans to use Salesforce for its student services and has a part-time system admin who has been working with a program coordinator who has previous Salesforce experience and is eager to work on the project by leveraging their Salesforce experience and eagerness to work on the project to support the part-time system admin and contribute to the project's success. The program coordinator should not be assigned the System Admin profile, the program coordinator's role should not be on top of the role hierarchy, or the program coordinator should not be a Salesforce end user for the small college that plans to use Salesforce for its student services and has a part-time system admin who has been working with a program coordinator who has previous Salesforce experience and is eager to work on the project. Reference: https://trailhead.salesforce.com/en/content/learn/modules/salesforce_users_roles_and_permissions
https://www.salesforce.org/wp-content/uploads/2019/03/Education_Cloud_COE_Guide.pdf

NEW QUESTION # 124

Major gift officers at an institution are feeling overwhelmed by the large set of portfolios they have manage. They want to send mass emails to constituents in their territories and automate donor prospect prioritization based on engagement and specified criteria. Which solution should consultant recommend?

- **A. Pardot**
- B. foundationConnect
- C. Salesforce Inbox
- D. Marketing Cloud

Answer: A

Explanation:

Explanation

The consultant should recommend Pardot as a solution to meet the requirement of sending mass emails to constituents in their territories and automating donor prospect prioritization based on engagement and specified criteria for the major gift officers. Pardot is a product that allows users to create and manage personalized and targeted marketing campaigns for customers or prospects. Pardot can help the major gift officers send mass emails to constituents in their territories using features such as email templates, dynamic content, or email preference centers. Pardot can also help the major gift officers automate donor prospect prioritization based on engagement and specified criteria using features such as lead scoring, lead grading, or automation rules. foundationConnect, Salesforce Inbox, and Marketing Cloud are not solutions that can meet the requirement of sending mass emails to constituents in their territories and automating donor prospect prioritization based on engagement and specified criteria for the major gift officers. References:

<https://www.salesforce.com/products/pardot/overview/>

<https://trailhead.salesforce.com/en/content/learn/modules/pardot-basics>

NEW QUESTION # 125

A school district is reopening after global pandemic. It has an existing Salesforce org configured with the K-12 Architecture kit. The school district wants to leverage Work.com Command Center for schools in its existing org. What should the consultant advise?

- A. Work.com Command Center operates in a separate org.
- B. Leverage Student Success Hub.
- C. Use third-party app from AppExchange.
- **D. Install Work.com Command Center in existing org.**

Answer: D

Explanation:

Explanation

The consultant should advise the school district to install Work.com Command Center in their existing org, because this can help

