

BAPv5 Exam Cram Review 100% Pass | Efficient BAPv5 Latest Exam Fee: BCS Practitioner Certificate in Business Analysis Practice v5.0



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BCS BAPv5 Exam Overview:

Certification Vendor:	BCS (The Chartered Institute for IT)
Exam Name:	BCS Practitioner Certificate in Business Analysis Practice v5.0
Exam Number:	BAPv5
Certificate Validity Period:	Lifetime (no formal expiry)
Related Certifications:	BCS Foundation Certificate in Business Analysis BCS Practitioner Certificate in Requirements Engineering BCS Practitioner Certificate in Modelling Business Processes
Available Languages:	English
Exam Price:	Varies by region and provider (typically ~£180–£250 range)
Exam Format:	Multiple-choice, Closed book, Scenario-based questions
Exam Duration:	60 minutes
Real Exam Qty:	40 multiple-choice questions
Passing Score:	65% (26/40)
Recommended Training:	BCS Accredited Training Courses Business Analysis Practice Training Overview
Exam Registration:	BCS Exam Booking Portal BCS Official Certification Page
Sample Questions:	BCS BAPv5 Sample Questions
Exam Way:	Online proctored or approved test centre (depending on provider)
Pre Condition:	No formal prerequisites, but BCS Foundation Certificate in Business Analysis or equivalent knowledge is recommended.

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BAPv5 Latest Exam Fee & Latest BAPv5 Exam Answers

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BCS BAPv5 Exam Syllabus Topics:

Topic	Details
Topic 1	Establishing the Target State: In this section, the topics covered include utilizing a business activity mode and how to pinpoint the five activities included in a BAMExplain the three types of business events.
Topic 2	Strategic Context for Business Analysis: This section of the exam covers the purpose of an organization's vision, how to apply a suitable technique to analyze the internal environment of an organization and use a suitable technique to analyze the external environment of an organization.
Topic 3	Developing a Business Case: In this section of the exam, the topics covered include how to explain the rationale for the development of a business case. It also covers how to identify the contents of a business case, identify tangible and intangible costs and benefits risks and their potential impact. Moreover, the section covers how to relate the business case to the business change lifecycle.
Topic 4	Analysing and Managing Stakeholders: In this section of the exam, the topics covered explain the activities required to engage stakeholders. It also covers identifying generic stakeholder categories using the stakeholder wheel and how to utilize the CATWOE technique to analyze stakeholder perspectives.
Topic 5	Analyzing the Current State: This section of the exam covers choosing the most viable method methods to research the business situation and how to utilize tools to represent the current business situation.

BCS Practitioner Certificate in Business Analysis Practice v5.0 Sample Questions (Q90-Q95):

NEW QUESTION # 90

AlpineTrails is a company that specialises in offering tailored walking holidays The company was set up by two people, who each own 50% of the business AlpineTrails books hotels, transport and equipment to create bespoke holidays for AlpineTrails customers. An agreement was recently reached with WalkNation, a national walking organisation, for AlpineTrails to provide a number of special holidays for its members These will be branded as WalkNation Holidays AlpineTrails will be responsible for organising the holidays but WalkNation will undertake the marketing and booking of these special holidays for its members As well as customers, which THREE stakeholder groups are represented in this scenario?

- A. Manager.
- B. Owner
- C. Partner
- D. Supplier
- E. Competitor

Answer: B,C,D

Explanation:

Explanation

A stakeholder is any person or group who has an interest in or influence over an organisation or project.

Stakeholders can be classified into different categories based on their relationship with the organisation or project. One possible classification is the stakeholder wheel, which identifies six generic stakeholder categories: owner, partner, supplier, customer, regulator and competitor. Therefore, options A, B and C are correct answers, as they represent three stakeholder groups that are involved in the scenario. Owner refers to the person or group who owns or controls the organisation or project. In this case, it is the two people who each own 50% of AlpineTrails. Partner refers to the person or group who collaborates or cooperates with the organisation or project to achieve mutual benefits. In this case, it is WalkNation, who has agreed to work with AlpineTrails to provide special holidays for its members. Supplier refers to the person or group who provides goods or services to the organisation or project. In this case, it is the hotels, transport and equipment providers that AlpineTrails books for its customers. Option D is not a correct answer, as manager is not one of the generic stakeholder categories defined in the stakeholder wheel. Manager refers to the person or group who oversees or coordinates the activities of the organisation or project. In this case, it could be either one of the owners of AlpineTrails or someone appointed by them. Option E is not a correct answer, as competitor is not represented in this scenario. Competitor refers to the person or group who offers similar or alternative goods or services to the same market as the organisation or project. In this case, it could be another company that specialises in offering tailored walking holidays. References: BCS Practitioner Certificate in BAP Specimen, page 18.

NEW QUESTION # 91

An airline has agreed that the following Key performance indicator (KPI) will help measure one of the airline's Critical Success Factors (CSFs) -customer service. The KPI is the percentage of customers rating our service as excellent in an independently administrator customer survey.

In the current year, the performance objective associated with KPI is 70%. The airline, therefore, aims for at least 70% of customers rating its service as excellent.

Which of the following activities in a Business Activity Model would establish whether the KPI and its associated performance objective is being achieved?

- A. Monitor customer satisfaction.
- B. Deliver customer service.
- C. Define customer satisfaction.
- D. Agree performance objective.

Answer: A

Explanation:

Explanation

The activity 'monitor customer satisfaction' would establish whether the KPI and its associated performance objective is being achieved, as it would involve collecting and analysing the data from the customer survey.

The other activities are related to defining, agreeing or delivering customer satisfaction, but not measuring it.

Therefore, option A is the correct answer.

References:

12 Types of Business Events (Plus How They Can Impact Goals) | Indeed.com SysML Diagram Tutorial | SysML.org

NEW QUESTION # 92

You are a project manager tasked with leading the development of a new mobile application for a local community organisation.

You realise the importance of understanding the various stakeholders and decide to utilise the power/interest grid analysis technique.

Which of the following steps is not typically involved in conducting a power/interest grid analysis?

- A. Review the grid regularly to manage stakeholders and their relationship to the project.
- B. Explore strategies to move stakeholders into different areas of the grid to benefit the project.
- C. Plot stakeholders on the grid where they actually are, not where they should be.
- D. Implement strategies to effectively engage with stakeholders based on the grid.

Answer: D

Explanation:

The documentation describes the power/interest grid as a technique for analysing stakeholders, then using the analysis to plan management actions. It states that it is important to plot stakeholders where they actually are (not where you would like them to be), and then to explore strategies for managing them in their current positions or for moving them to more advantageous positions. It also emphasises that stakeholder analysis must be a continuing activity throughout the project, with the team watching for changes and re-evaluating strategies accordingly-this supports regular review of the grid.

Where option D differs is that it describes implementation of engagement strateggement actions is part of stakeholder management

execution, which follows from the analysis rather than being a step "in conducting the analysis" itself. The text makes this separation clear: after plotting positions, up for managing stakeholders and the approach to take; the subsequent engagement is what the team then does based on that plan.

So A and B are explicitly in the technique guidance, and C aligns with the "continuing activity" requirement. D is the step that moves beyond the analysis activity into carrying out the management actions, making it the best choice for "not typically involved in conducting the analysis." ION NO: 65 A business case has been developed for the introduction of a new customer service platform. In the "Impact Assessment" section, which key factor should the business analyst highlight to communicate the potential organisational changes resulting from the platform's implementation?

B . Discuss the usability of the recommended application and software requirements.

C . Review potential vendors including past experience in the industry and their financial stability.

D . Detail the operating system and solution architecture of the new platform.

Answer: A

The business case "Impact assessment" section is used to explain what will happen to the organisation if the proposed option is adopted-not just the financial costs and benefits. The documentation states that, in addition to costs and benefits, the business case should explore organisational impacts, some of which may have costs attached and some of which are simply consequences of change. It gives concrete examples such as changes to organisation structure (e.g., reorganising departments, creating new roles like a single customer point of contact, or moving from specialist to generalist roles) and the effects on interdepartmental relationships and working patterns.

Option A best cause "customer service efficiency and employee workflow" directly communicates the operational and people/process impacts that typically accompany a new customer service platform-how work will be performed, how staff will interact, and what the service outcomes may be. This is exactly the change decision-makers need surfaced in an impact assessment so they can plan mitigation and change management (e.g., handling disruption, new responsibilities, revised collaboration).

Options B and D focus on technical solution detail, and C focuses on vendor evaluation-none of these are the core purpose of an "impact assessment" section as defined in the business case guidance.

NEW QUESTION # 93

Maria is a business analyst working for a large supermarket chain, where she has been asked to work on a project exploring the potential opportunities of wearable technology. This work has led her to visit parts of the organisation that she has never come into contact with before and whilst observing and interviewing staff working in various stores and warehouses, she has identified a number of concerns, including noticeable gaps in staff training, stores and warehouses that seem to require extensive repair, and store management worries about cash flow. Maria is aware that these concerns are not directly related to the project she has been assigned to. However, she feels she has a responsibility to make her management team aware of these issues. As a way of enabling her organisation to fully explore these concerns and understand if any further intervention is required, which of the following would be the MOST valuable?

- A. PESTLE
- **B. SWOT.**
- C. Resource audit
- D. Porter's Five Forces model

Answer: B

Explanation:

A SWOT analysis is a technique for identifying and evaluating the strengths, weaknesses, opportunities and threats that affect an organisation or project. It helps to assess the internal and external factors that influence the performance and potential of the organisation or project. Therefore, option B is the correct answer, as a SWOT analysis would be the most valuable technique for enabling the organisation to fully explore the concerns and understand if any further intervention is required. A SWOT analysis would help to identify the strengths and weaknesses of the organisation's current situation, such as the gaps in staff training, the state of the stores and warehouses, and the cash flow issues. It would also help to identify the opportunities and threats that arise from the external environment, such as the market trends, customer preferences, competitors' actions, and regulatory changes. A SWOT analysis would provide a comprehensive picture of the organisation's situation and help to prioritise the areas that need improvement or attention. Option A is not a correct answer, as a resource audit is a technique for identifying and evaluating the resources that an organisation has or needs to achieve its objectives. It helps to assess the availability and quality of the organisation's resources, such as human, physical, financial and intangible resources. A resource audit would not be sufficient to fully explore the concerns and understand if any further intervention is required, as it would only focus on one aspect of the organisation's situation and not consider the external factors that affect it. Option C is not a correct answer, as a PESTLE analysis is a technique for identifying and evaluating the political, economic, social, technological, legal and environmental factors that affect an organisation or project. It helps to assess the opportunities and threats that arise from the external environment. A PESTLE analysis would not be sufficient to fully explore the concerns and understand if any further intervention is required, as it would only focus on one aspect of the organisation's situation and not consider the internal factors that affect it. Option D is not a correct answer, as Porter's Five Forces model is a technique for

analysing the competitive forces that shape an industry or market. It helps to assess the attractiveness and profitability of an industry or market by examining five forces: rivalry among existing competitors, threat of new entrants, threat of substitute products or services, bargaining power of suppliers, and bargaining power of buyers. Porter's Five Forces model would not be relevant to fully explore the concerns and understand if any further intervention is required, as it would not address the issues that affect the organisation internally.

NEW QUESTION # 94

IT services has commissioned a new desktop PC replacement project that has been funded and running for three months, with a fully-engaged sponsor and programme manager appointed. The head of IT services has not been involved beyond the initial project start-up interviews and has not attended any of the project meetings. What position on the power interest and does the head of IT services currently occupy?

- A. High power or influence but low interest
- B. High power or influence and high interest
- C. Some power and influence and some interest
- D. Low power and influence but high interest

Answer: A

Explanation:

A power/interest grid is a tool for analysing stakeholders based on their level of power or influence and their level of interest or involvement in the organisation or project. The grid has four quadrants: high power, high interest; high power, low interest; low power, high interest; and low power, low interest. The position of a stakeholder on the grid can help to determine the appropriate strategy for engaging and communicating with them. Therefore, option A is the correct answer, as the head of IT services currently occupies the high power, low interest quadrant. This means that he has the authority or ability to affect the outcome of the project, but he does not show much concern or involvement in it. Option B is not correct, as some power and influence and some interest would place the head of IT services in the middle of the grid, which is not a distinct quadrant. Option C is not correct, as high power or influence and high interest would place the head of IT services in the top right quadrant, which is not consistent with his lack of involvement. Option D is not correct, as low power and influence but high interest would place the head of IT services in the bottom right quadrant, which is not consistent with his authority.

NEW QUESTION # 95

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