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WGU Information Technology Management QGC1 Sample Questions (Q204-Q209):

NEW QUESTION # 204

Which type of testing in the system development life cycle (SDLC) focuses on how different components of the software work together?

- A. Acceptance testing - Conducted to verify that the system meets business requirements and user needs, typically performed by end users or customers near the end of the SDLC; it is not focused on internal component integration.
- **B. Integration testing**
- C. Unit testing
- D. Parallel testing

Answer: B

Explanation:

Therefore, integration testing is the SDLC testing phase that specifically focuses on how different components of the software work together.

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Within the SDLC, integration testing is the testing phase that focuses on how different components or modules of the software work together. After individual units or components have been tested in isolation (unit testing), integration testing verifies that the interactions, data flows, and interfaces between these components function correctly as a combined system segment.

Integration testing aims to:

Detect interface defects between modules.

Ensure that combined components communicate and cooperate as intended.

Validate that data passed between modules is correct and handled properly.

Why the other options are incorrect:

B: Unit testing - Focuses on individual components or functions in isolation to verify that each one works correctly on its own, not how they work together.

C: Parallel testing - Involves running the new system and the old system simultaneously to compare outputs, often used during system replacement or migration, not specifically about module interaction.

NEW QUESTION # 205

Which system supports front-line retail teams in real-time decision-making by updating sales and inventory information as activity occurs?

- **A. Online transaction processing system**
- B. Management information system
- C. Customer relationship management system
- D. Decision support system

Answer: A

Explanation:

An Online Transaction Processing (OLTP) system supports real-time processing of sales and inventory data. In retail, OLTP systems update information immediately as transactions occur, enabling front-line employees to make accurate, real-time decisions on sales, stock, and customer service.

Option B: Decision support systems (DSS) help managers with complex analysis, not real-time retail decisions.

Option C: Management information systems (MIS) provide summaries and reports, not live updates.

Option D: CRM systems manage customer relationships, not transaction-level sales and inventory.

Thus, the system is Online Transaction Processing (OLTP).

Reference:

WGU Information Technology Management - Information Systems, section on OLTP Systems.

NEW QUESTION # 206

An attacker uses a guest account to exploit a weakness that enables the attacker to change access rights and alter user account information. Which type of attack is described?

- A. Spoofing
- B. Packet tampering
- **C. Elevation of privilege**

- D. Hoaxing

Answer: C

Explanation:

Definition of Elevation of Privilege Attack:

This attack occurs when an attacker exploits vulnerabilities in systems to escalate their permissions beyond what they are authorized for, gaining access to sensitive data or control over the system.

Example in the Scenario:

The attacker uses a guest account, a low-privilege account, to exploit a system weakness and escalate their privileges, altering user account information.

Incorrect Options Analysis:

A . Packet tampering: Involves altering data packets, not access rights.

B . Spoofing: Involves impersonation, not privilege escalation.

D . Hoaxing: Refers to deceptive scams, unrelated to access rights.

and Documents of Information Technology Management:

"Cybersecurity Vulnerabilities and Exploits" (CIS Controls).

ITIL Risk Management Framework (Axelos).

NEW QUESTION # 207

Which action helps ensure legal compliance in IT?

- A. Focusing on implementing new IT systems
- B. Reviewing laws during annual planning
- C. Consulting external experts without follow-up
- D. **Auditing IT practices on a regular basis**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

To help ensure legal compliance in IT, organizations must actively verify that their systems, processes, and controls are operating in accordance with relevant laws, regulations, and policies. One of the most effective ways to do this is through regular audits of IT practices.

Regular IT audits involve systematically reviewing security controls, access management, data handling, logging, change management, and other processes to identify gaps, violations, or weaknesses. These audits support corrective actions, continuous improvement, and documented evidence of compliance. They also help detect non-compliant behavior early, before it leads to legal or regulatory consequences.

Option A is incorrect because implementing new systems alone does not ensure compliance; in fact, new systems can introduce new compliance risks if not audited.

Option C is insufficient; reviewing laws only during annual planning does not ensure ongoing compliance in day-to-day operations.

Option D is incomplete because consulting external experts without follow-up action or review does not guarantee that compliance requirements are actually met or maintained.

Therefore, the action that most directly helps ensure legal compliance in IT is B. Auditing IT practices on a regular basis.

NEW QUESTION # 208

What should an IT leader consider when creating a presentation that will be delivered to the board of directors?

- A. Focus on problems rather than solutions
- B. **Know the audience and speak to their level of knowledge**
- C. Be thorough and provide all the technical details
- D. Brevity is key because of time constraints

Answer: B

Explanation:

* Importance of Audience Awareness for IT Leaders:

* When presenting to the board of directors, it is critical to tailor the content to their level of technical understanding and focus on strategic implications rather than technical details.

- * The board typically focuses on business outcomes, risks, and opportunities, not technical minutiae.
- * Key Considerations:
 - * Highlight how IT initiatives align with business goals and deliver value.
 - * Use concise, clear, and non-technical language while ensuring key points are well-supported with data.
- * Incorrect Options Analysis:
 - * A. Provide all technical details: The board is more interested in business-level insights.
 - * B. Focus on problems: Solutions and strategic outcomes are more relevant to the board.
 - * C. Brevity: While being concise is important, it should not come at the cost of clarity or relevance.

References and Documents of Information Technology Management:

- * "Effective Communication Strategies for IT Leaders" (Harvard Business Review).
- * ITIL Leadership and Communication Practices (Axelos).

NEW QUESTION # 209

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