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AVIXA Certified Technology Specialist Sample Questions (Q201-Q206):

NEW QUESTION # 201



Two computers are connected to a videoconferencing system through a switcher using HDMI cables. Computer content from PC A is being properly transmitted. However, when PC B is selected by the switcher, it does not work through the videoconferencing system. They both work when connected directly to the videoconferencing system or the monitor. The solution is to add a device that enables _____ management.

- A. TMDS
- B. HDCP
- C. DDC
- D. DHCP

Answer: B

Explanation:

The issue described is likely due to HDCP (High-bandwidth Digital Content Protection) incompatibility.

Since PC B does not work through the switcher but works directly, it indicates an HDCP handshake issue between the switcher and PC B. Adding an HDCP-compliant device, such as an HDCP-compliant switcher or repeater, can resolve this issue by ensuring that content protection protocols are properly managed.

CTS Technology Specialist Reference CTS materials on digital video highlight the importance of HDCP management when dealing with protected content in HDMI connections, especially in videoconferencing systems.

NEW QUESTION # 202

Owner standards and design manuals are examples of which kind of documentation?

- A. technical
- B. vendor
- C. architectural
- D. existing conditions

Answer: C

Explanation:

Owner standards and design manuals are examples of architectural documentation, as they provide guidelines for the physical design, layout, and aesthetics of a space. These documents influence AV design by dictating structural and design requirements.

CTS Technology Specialist Reference The CTS study materials classify owner standards and design manuals as part of architectural documentation, which provides foundational design parameters for AV integration.

NEW QUESTION # 203

A university has equipped all of its theatres with laser projectors. The maintenance department should schedule

- A. cleaning and focus checks every six months.
- B. remote monitoring and replace equipment at end of life.
- C. lamp and filter changes every six months.
- D. no inspections, as they are maintenance free and replace equipment at end of life.

Answer: A

Explanation:

While laser projectors generally require less maintenance than lamp-based projectors, they still benefit from routine cleaning and focus checks every six months. Dust accumulation can affect performance, and regular inspections ensure optimal image quality and longevity.

CTS Technology Specialist Reference

The CTS curriculum suggests periodic maintenance for all types of projectors to maintain image quality and prolong equipment life, even for low-maintenance options like laser projectors.

NEW QUESTION # 204

Remotely monitoring system health of a deployed conference room and rebooting it when faulty is an example of

- A. proactive maintenance.
- B. troubleshooting.
- C. a service call.
- D. a service contract.

Answer: A

Explanation:

Proactive maintenance involves regularly monitoring and maintaining systems to prevent issues before they occur. Remotely monitoring system health and performing actions like rebooting faulty equipment are preventive measures that help maintain system reliability and functionality. This approach reduces the likelihood of system failures and downtime, ensuring that the conference room equipment operates smoothly.

NEW QUESTION # 205

A client with an open concept office space has stated a concern regarding speech privacy for workers. A possible solution for this issue is a(n)

- A. individual audio monitor system.
- B. audio phase cancellation system.
- C. distributed speaker system.
- D. sound masking system.

Answer: D

Explanation:

For an open-concept office space where speech privacy is a concern, a sound masking system is an effective solution. Sound masking involves adding a background sound, usually similar to airflow, to reduce the intelligibility of speech. This helps in minimizing distractions and enhancing privacy without isolating individuals physically.

CTS Technology Specialist ReferenceThe CTS materials highlight sound masking as a preferred solution for enhancing speech privacy in open office environments. It effectively addresses concerns related to audible distractions and speech privacy, making it well-suited for such spaces.

NEW QUESTION # 206

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