

Dumps Field-Service-Consultant Torrent - Updated Field-Service-Consultant Testkings



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Salesforce Field-Service-Consultant is a certification that validates an individual's ability to design field service solutions efficiently and effectively using Salesforce technology. Salesforce Certified Field Service Consultant certification aims to equip individuals with an in-depth understanding of the Salesforce Field Service platform and its various capabilities.

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Salesforce Certified Field Service Consultant Sample Questions (Q76-Q81):

NEW QUESTION # 76

The system administrator at Ursa Major Solar creates several custom actions on the Work Order object. Field technicians report that the actions are visible while using the Salesforce mobile app but not visible in the Field Service mobile app.

What are two reasons why the actions only display in the Salesforce mobile app?

Choose 2 answers

- A. The action was added as part of the Salesforce mobile navigation settings options.
- B. The actions were not added to the Mobile and Lightning Actions section on the page layout.
- C. The action type being utilized on the Work Order object is Lightning component.
- D. The actions were not added to the Classic Publisher Quick Actions section on the page layout.

Answer: B,D

Explanation:

To make custom actions visible in the Field Service mobile app, they need to be added to both the Classic Publisher Quick Actions section and the Mobile and Lightning Actions section on the page layout.

References: https://help.salesforce.com/s/articleView?id=sf.fsl_mobile_actions.htm&type=5

NEW QUESTION # 77

Which two reports should a Consultant build to track the number of parts used by a Technician during a given time period? Choose 2 answers

- A. Service Appointment inventory
- **B. Products Consumed on Work Order Line Items**
- C. Work Order inventory
- **D. Products Consumed on Work Orders**

Answer: B,D

Explanation:

Explanation

Products consumed on work order line items and products consumed on work orders are two reports that can track the number of parts used by a technician during a given time period. Products consumed on work order line items are used to track individual products or services that are part of a work order line item. Products consumed on work orders are used to track products or services that are consumed as part of a work order.

References: https://help.salesforce.com/s/articleView?id=sf.fsl_work_order_line_items.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fsl_products_consumed.htm&type=5

NEW QUESTION # 78

Northern Trail Outfitters wants to suppress their highly engaged email subscribers (multiple opens and clicks for a target campaign) from active display campaigns to reduce overall cost and eliminate unnecessary targeting to the user.

What should be recommended?

- A. Google Analytics 360
- B. Advertising Studio
- C. Mobile Studio
- **D. Einstein Engagement Scoring**

Answer: D

NEW QUESTION # 79

Universal Containers is experiencing an issue where Technicians are repeatedly called back to a job that has been completed in the past. How should a Consultant recommend this information be tracked?

- A. Update a field called "Repeat Call" on the initial Work Order.
- B. Create new Work Order Line Items under the initial Work Order.
- **C. Create a new Work Order and relate it to the previous Work Order.**
- D. Create a new Work Order and relate it to the Customer.

Answer: C

NEW QUESTION # 80

Universal Containers wants Technicians using the Salesforce Field Service mobile app to indicate when Service Appointments are at risk of late completion.

What should a Consultant recommend to meet this requirement?

- **A. Update the In Jeopardy field on the Service Appointment.**
- B. Adjust the Scheduled End field on the Service Appointment.
- C. Change the Status field on the Service Appointment.
- D. Post to the Service Appointment Chatter feed.

Answer: A

Explanation:

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