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## PECB Certified ISO/IEC 27001 Lead Auditor exam (ISO-IEC-27001-Lead-Auditor中文版) Sample Questions (Q236-Q241):

### NEW QUESTION # 236

場景 2:

Clinic 成立於 20 世紀 90 年代，是一家專門治療心臟相關疾病和複雜外科手術的醫療器材公司。該公司總部位於歐洲，為患者和醫療保健專業人士提供服務。診所收集患者數據以客製化治療方案、監測結果並改善設備功能。為了增強資料安全性和建立信任，Clinic 正在實施基於 ISO/IEC 27001 的資訊安全管理系統 (ISMS)。診所僅透過考慮內部問題、介面、內部和外包活動之間的依賴關係以及相關方的期望來確定其 ISMS 的範圍。此範圍已仔細記錄並可供查閱。在定義其 ISMS 時，Clinic 選擇專注於關鍵部門內的關鍵流程，例如研發、病患資料

管理和客戶支援。

儘管最初面臨挑戰，Clinic 仍然致力於實施 ISMS，並根據其獨特需求量身定制安全控制。專案團隊從 ISO/IEC 27001 中排除了某些附件 A 控制，同時加入了額外的特定產業控制以增強安全性。該團隊根據內部和外部因素評估了這些控制的適用性，最終制定了全面的適用性聲明 (SoA)，詳細說明了控制選擇和實施背後的理由。隨著認證準備工作的進展，被任命為團隊負責人的 Brian 採用了自我導向的風險評估方法來識別和評估公司的策略問題和安全實踐。這種積極主動的方法確保診所的風險評估與其目標和使命保持一致。基於場景2，診所初步確定了其資訊安全目標，然後進行了風險評估。這可以接受嗎？

- A. 不，必須根據 ISO/IEC 27001 的要求，建立資訊安全目標，並考慮風險評估結果
- B. 不，因為風險評估應僅在目標完全實現後進行
- C. 是的，因為可以稍後調整目標以適應風險評估結果

**Answer: A**

Explanation:

Comprehensive and Detailed In-Depth

C . Correct Answer: ISO/IEC 27001 Clause 6.2 (Information Security Objectives and Planning A . Incorrect: While objectives can be revised, they must be initially established based on risk assessment findings.

B . Incorrect: Objectives should be set after risk assessment, but security objectives are not dependent on full implementation.

### NEW QUESTION # 237

場景 1: Fintive 是一家傑出的線上支付和保護解決方案安全提供者。Fintive 於 1999 年由 Thomas Fin 在加州聖荷西創立，為線上營運、希望提高資訊安全、防止詐欺並保護 PII 等用戶資訊的公司提供服務。Fintive 的決策和營運流程以以往的案例為中心。他們收集客戶數據，根據情況進行分類並進行分析。該公司需要大量員工才能進行如此複雜的分析。然而，幾年後，協助進行此類分析的技術也取得了進展。現在，Fintive 正計劃使用現代工具聊天機器人來實現模式分析，以即時防止詐騙。該工具也將用於幫助改善客戶服務。

這個最初的想法已傳達給軟體開發團隊，他們支持該想法並被分配從事該專案。他們開始將聊天機器人整合到現有系統中。此外，團隊也為聊天機器人設定了一個目標，即回答 85% 的聊天查詢。

聊天機器人成功整合後，該公司立即將其發布給客戶使用。

然而，聊天機器人似乎存在一些問題。

由於測試不足，並且在訓練階段缺乏向聊天機器人提供的樣本（在訓練階段，聊天機器人本應「學習」查詢模式），因此聊天機器人無法解決用戶查詢並提供正確的答案。此外，當聊天機器人收到無效輸入（例如奇怪的點圖案和特殊字元）時，它會向使用者發送隨機檔案。因此，聊天機器人無法正確回答客戶的查詢，而傳統的客戶支援因聊天查詢而不堪重負，因此無法幫助客戶解決他們的請求。

因此，Fintive 制定了軟體開發政策。該政策規定，無論軟體是內部開發還是外包，在作業系統上實施之前都將經過黑盒測試。

使用黑盒測試代表什麼類型的安全控制？請參閱場景 1。

- A. 偵探與管理
- B. 預防性與技術性
- C. 矯正與技術

**Answer: B**

### NEW QUESTION # 238

下列哪兩個是「確實」涉及人際互動的審核方法的範例？

- A. 觀察遠端監控執行工作
- B. 對程序進行獨立審查以準備審核
- C. 透過遠端存取被審核方伺服器分析數據
- D. 透過遠端存取被審核方的伺服器來分析數據
- E. 檢討受審核方對審核結果的回應

**Answer: B,E**

Explanation:

Audit methods are techniques used by auditors to obtain audit evidence. Audit methods can be classified into two categories: those that involve human interaction and those that do not. Audit methods that involve human interaction require direct communication between the auditor and the auditee or other relevant parties, such as interviews, questionnaires, surveys, meetings, etc. Audit

methods that do not involve human interaction rely on observation, inspection, measurement, testing, sampling, analysis, etc., without requiring any verbal or written exchange<sup>2</sup>. Therefore, performing an independent review of procedures in preparation for an audit and reviewing the auditee's response to an audit finding are examples of audit methods that involve human interaction, as they require reading and evaluating documents provided by the auditee or other sources. On the other hand, analysing data by remotely accessing the auditee's server and observing work performed by remote surveillance are examples of audit methods that do not involve human interaction, as they do not require any direct communication with the auditee or other parties. References: ISO/IEC 27001:2022 Lead Auditor (Information Security Management Systems) | CQI | IRCA

### NEW QUESTION # 239

您是審計團隊負責人，對一家線上保險機構進行第三方審計。舞台期間

1，您發現組織採取了非常謹慎的風險方法，並將 ISO/IEC 27001:2022 附錄 A 中的所有資訊安全控制措施納入其適用性聲明中。

在第二階段審核期間，您的審核團隊發現沒有證據顯示實施了適用性聲明摘錄中顯示的三項控制措施（5.3 職責分離、6.1 篩選、7.12 佈線安全）。未找到風險處理方案。

選擇三個選項，說明您希望受審核方針對 ISO/IEC 27001:2022 第 6.1.3.e 條的不符合項所採取的措施。

- A. 對每項適用的控制措施實施適當的風險處理。
- B. 對客戶進行調查，以了解他們是否需要這些控制措施。
- C. 修改適用性聲明中的相關內容以證明其排除的合理性。
- D. 從適用性聲明中刪除三個控制項。
- E. 重新檢視與三項控制措施相關的風險評估流程。
- F. 分配提供證據的責任，以向審核員證明控制措施已實施。
- G. 將書面控制程序納入組織的安全手冊中。
- H. 制定定期評估與控制相關的風險的計畫。

**Answer: A,C,E**

Explanation:

According to the PECB Candidate Handbook for ISO/IEC 27001 Lead Auditor, the auditee should take the following actions in response to a nonconformity against clause 6.1.3.e of ISO/IEC 27001:2022<sup>1</sup>:

\* Implement the appropriate risk treatment for each of the applicable controls, as this is the main requirement of clause 6.1.3.e and the objective of the risk treatment process<sup>2</sup>.

\* Revise the relevant content in the Statement of Applicability to justify their exclusion, as this is the expected output of the risk treatment process and the evidence of the risk-based decisions<sup>3</sup>.

\* Revisit the risk assessment process relating to the three controls, as this is the input for the risk treatment process and the source of identifying the risks and the controls<sup>4</sup>.

The other options are not correct because:

\* Allocating responsibility for producing evidence to prove to auditors that the controls are implemented is not a valid action, as the audit team already found that there was no evidence of the implementation of the three controls.

\* Compiling plans for the periodic assessment of the risks associated with the controls is not a valid action, as this is part of the risk monitoring and review process, not the risk treatment process<sup>5</sup>.

\* Incorporating written procedures for the controls into the organisation's Security Manual is not a valid action, as this is part of the documentation and operation of the ISMS, not the risk treatment process.

\* Removing the three controls from the Statement of Applicability is not a valid action, as this is not a sufficient justification for their exclusion and does not reflect the risk treatment process.

\* Undertaking a survey of customers to find out if the controls are needed by them is not a valid action, as this is not a relevant criterion for the risk assessment and treatment process, which should be based on the organisation's own context and objectives.

1: PECB Candidate Handbook for ISO/IEC 27001 Lead Auditor, page 36, section 4.5.22: ISO/IEC 27001:

2022, clause 6.1.3.e3: ISO/IEC 27001:2022, clause 6.1.3.f4: ISO/IEC 27001:2022, clause 6.1.25: ISO/IEC

27001:2022, clause 6.2. : ISO/IEC 27001:2022, clause 7.5 and 8. : ISO/IEC 27001:2022, clause 6.1.3.d. : ISO

/IEC 27001:2022, clause 4.1 and 4.2.

### NEW QUESTION # 240

場景 9: Techmanic 是一家比利時公司，成立於 1995 年，目前在布魯塞爾運作。該公司提供 IT 諮詢、軟體設計以及軟體硬體服務，包括部署和維護。其服務業涵蓋公共服務、金融、電信、能源、醫療保健和教育等領域。作為一家以客戶為中心的公司，Techmanic 重視與客戶建立牢固的關係，並致力於採用領先的安全實踐。

Techmanic 已獲得 ISO/IEC 27001 認證一年，並對此認證引以為傲。在認證審核期間，審核員發現其資訊安全管理系統 (ISMS) 的實施存在一些不一致之處。由於發現的問題並未影響其 ISMS 實現預期結果的能力，因此在審核員

遠端跟進根本原因分析和糾正措施後，Techmanic 獲得了認證。同年，該公司在其服務清單中新增了主機託管服務，並申請擴大認證範圍以涵蓋該領域。負責審核的審核員批准了該申請，並通知 Techmanic 將在監督審核期間進行擴展審核。Techmanic 接受了監督審核，以驗證其 ISMS 的持續有效性以及是否符合 ISO/IEC 27001 標準。此次監督審核旨在確保 Techmanic 的安全實踐(包括最近新增的主機託管服務)與認證的嚴格要求無縫銜接。審核員在重新認證過程中巧妙地利用了先前監督審核報告中的發現，旨在避免進行額外的重新認證審核，尤其是在 IT 諮詢領域。認識到持續改進的價值，並從過去的評估中吸取經驗教訓。

Techmanic 實施了一項審查以往監督審計報告的慣例。這種積極主動的做法不僅有助於識別和解決潛在的不符合項，而且旨在簡化 IT 諮詢行業的重新認證流程。

在監督審核過程中，發現了一些不符合項。資訊安全管理系統(ISMS)持續符合 ISO/IEC 標準。

Techmanic 公司雖然符合 ISO/IEC 27001\* 標準的要求，但其內部稽核員報告稱，該公司未能解決與託管服務相關的不符合項。此外，內部稽核報告存在多處不一致之處，令人質疑內部稽核員在託管服務稽核過程中的獨立性。基於此，Techmanic 公司未獲得擴展認證。因此，該公司申請轉至其他認證機構。同時，該公司向客戶發布聲明稱，ISO/IEC 27001 認證涵蓋其 IT 服務以及託管服務。

根據以上情景，回答以下問題：

問題：

關於 Techmanic 的認證，應該採取什麼行動？

- A. 由於未獲得延期認證，因此需要轉移認證。
- B. 暫停認證，因為他們超出了認證範圍使用該認證。
- C. 撤銷認證，因為他們未能解決與託管服務相關的不符合。

**Answer: B**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

\* A. Correct Answer:

\* Techmanic misrepresented its certification scope, which is a violation of ISO certification rules.

\* Suspension allows time for corrective action before withdrawal is considered.

\* B. Incorrect:

\* Certification withdrawal is only necessary if corrective actions fail after suspension.

\* C. Incorrect:

\* Transfer does not resolve misrepresentation issues.

Relevant Standard Reference:

\* ISO/IEC 17021-1:2015 Clause 9.6.5 (Certification Suspension and Misrepresentation Issues)

## NEW QUESTION # 241

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