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EXCITING NEW IDEAS I HAD OR SAW	WHAT'S HOLDING ME BACK

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CompTIA 220-1202 Exam Syllabus Topics:

Section	Weight	Objectives
Software Troubleshooting	23%	- Operating system troubleshooting • 1. Troubleshoot performance problems • 2. Resolve boot and startup issues • 3. Fix application and driver errors - Security-related troubleshooting • 1. Resolve unauthorized access issues • 2. Recover compromised systems • 3. Identify malware symptoms - Mobile and application troubleshooting • 1. Troubleshoot mobile OS issues • 2. Fix application crashes and freezes • 3. Resolve connectivity problems

Operating Systems	28%	- File systems and maintenance • 1. Configure backup and recovery • 2. Perform OS updates and upgrades • 3. Manage file systems and permissions - OS installation and configuration • 1. Configure macOS and Linux • 2. Manage mobile operating systems • 3. Install and configure Windows - Windows tools and utilities • 1. Use Command Prompt and PowerShell • 2. Use Task Manager and Device Manager • 3. Manage disks and partitions
Operational Procedures	21%	- Safety and compliance • 1. Understand environmental impacts • 2. Handle hazardous materials properly • 3. Follow workplace safety procedures - Documentation and professionalism • 1. Use professional communication skills • 2. Follow change management procedures • 3. Maintain accurate documentation - Backup and disaster recovery • 1. Implement backup strategies • 2. Verify data integrity • 3. Perform disaster recovery procedures
Security	28%	- Security best practices • 1. Perform data destruction and disposal • 2. Apply least privilege principles • 3. Implement physical security measures - Threat prevention • 1. Secure end-user devices • 2. Detect and remove malware • 3. Prevent phishing and social engineering - Security fundamentals • 1. Configure wireless security • 2. Implement authentication and access controls • 3. Apply encryption technologies

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Quiz 2026 CompTIA 220-1202: CompTIA A+ Certification Exam: Core 2 Accurate Braindump Pdf

For the recognition of skills and knowledge, more career opportunities, professional development, and higher salary potential, the CompTIA 220-1202 certification exam is the proven way to achieve these tasks quickly. Overall, we can say that with the

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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q340-Q345):

NEW QUESTION # 340

An administrator is investigating a technical outage. The management team wants information that includes the summary of the outage and actions taken. Which of the following documentation should the administrator provide?

- A. Non-disclosure agreement
- **B. Incident report**
- C. Standard operating procedure
- D. Knowledge base article

Answer: B

Explanation:

An incident report summarizes what happened during an outage, the timeline, the actions taken, and the resolution, which is exactly what management typically requests post-incident.

From Quentin Docter - CompTIA A+ Complete Study Guide:

"Incident reports document the events of an IT issue or outage, including detection, response, and resolution. They are crucial for post-incident review and management accountability."

NEW QUESTION # 341

A popular game frequently freezes and crashes on a mobile phone. The user updates the OS, but the issue persists. The device is one year old and has plenty of free storage space. Which of the following is the most appropriate first step to troubleshoot this issue?

- A. Disabling background applications
- B. Changing the device's date and time settings
- **C. Reinstalling the application**
- D. Factory resetting the device

Answer: C

Explanation:

The correct answer is A. Reinstalling the application, because the issue appears to be application-specific rather than system-wide. The problem only affects one game, the operating system is fully updated, and there are no storage constraints. These indicators strongly suggest corrupted application data or a faulty app installation.

According to the Quentin Docter - CompTIA A+ Complete Study Guide, when a single application crashes repeatedly, the first recommended troubleshooting step is to remove and reinstall the app. This clears corrupted files, resets application settings, and ensures the latest compatible version is installed.

The Travis Everett & Andrew Hutz - All-in-One Exam Guide emphasizes that factory resets should only be used as a last resort, as they are disruptive and erase user data. Disabling background applications may help performance issues but does not typically resolve persistent crashes tied to one specific app.

The Mike Meyers / Mark Soper Lab Manual further clarifies that date and time misconfiguration usually affects authentication or certificate validation, not game stability.

Because the symptoms are isolated to a single application and basic system factors have already been ruled out, reinstalling the application is the most appropriate first troubleshooting step, making A the correct answer.

NEW QUESTION # 342

A company's Windows 10 devices have been infected with ransomware and all files are now encrypted. The executives have decided against paying the ransom money. Which of the following actions will achieve full operation without any trace of the ransomware?

- A. Upgrade all company machines to Windows 11.
- **B. Perform a clean installation.**
- C. Repair the installation using Windows Recovery Environment.
- D. Restore from the recovery partition.

Answer: B

Explanation:

A clean installation removes the existing infected operating system and encrypted file state, then rebuilds the device from a known-clean source. This provides full operation without retaining traces of the ransomware.

NEW QUESTION # 343

A technician replaces a motherboard in a desktop computer. After reassembling the system and turning it on, the computer fails to start, and no display output is shown. The power supply fan and case fans are working, but there are no beep codes or POST messages. Which of the following should the technician do first to make the computer turn on properly?

- **A. Ensure that the CPU power connector is properly installed.**
- B. Replace the power supply with a higher wattage unit.
- C. Reseat the memory modules.
- D. Update the BIOS/UEFI firmware.

Answer: A

Explanation:

If fans spin but there is no POST or display after a motherboard replacement, a common cause is the CPU not receiving power.

Verifying the CPU power connector (such as the 4-pin or 8-pin EPS connector) ensures the processor is powered and allows the system to start properly.

NEW QUESTION # 344

A technician is setting up a computer for a new user. A requirement is that the user's documents are stored on a network location and not locally on the computer. Which of the following should the technician configure?

- A. File attributes
- **B. Folder redirection**
- C. User Account Control
- D. Security groups

Answer: B

Explanation:

Folder redirection is used to automatically store user documents on a network location instead of the local computer.

NEW QUESTION # 345

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