

# Quiz Salesforce Unparalleled Health-Cloud-Accredited-Professional Online Test

## Salesforce Health Cloud Accreditation Quiz.

Download Answers @ <https://www.stuvia.com/doc/2374154/salesforce-health-cloud-accreditation-2022-quiz>.

"If a Service Cloud customer wants access to standard Health Cloud Objects, which of the following licenses is required?"

Service Cloud license  
Health Cloud license  
Sales Cloud license  
Service Cloud and Health Cloud license"

"Which of the following steps are required when setting up a Health Cloud org?"

Enable required org features, such as Person Accounts and Shared Contacts  
Install the Health Cloud Managed Package  
Assign the Health Cloud PSL and Health Cloud Platform PSL to each user  
Configure the Managed Package to leverage Person Accounts  
All of these"

True or False - My Domain registration is required before you can use Lightning components?"

"Health Cloud trial orgs are not intended for development and expire after \_\_\_\_\_  
30 days  
60 days  
90 days  
365 days"

"For all new Health Cloud implementations, Salesforce advises that patients and members should be modeled using which of the following?"

Traditional Account-Contact  
Individual  
Person Accounts  
Individual or Person Accounts  
Any of these are fine"

"

"For all other types of ""person"" entities, such as Caregivers or B2B Sales contacts, you should use which of the following model(s)?"

""Traditional Account-Contact  
Person Account"

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## Salesforce Health Cloud Accredited Professional Sample Questions (Q13-Q18):

### NEW QUESTION # 13

Administrators at Bloomington Caregivers track patients' doctor visits in Health Cloud. The administrators need to send all of their patients' visit information to their Enterprise Resource Planning (ERP) system for a weekly billing cycle. Which integration pattern should a consultant recommend for this?

- A. ERP system to call the FHIR Billing API in Health Cloud
- B. Request and Reply with an Enterprise Service Bus (ESB) tool
- C. Fire and Forget with an Enterprise Service Bus (ESB) tool
- **D. Nightly batch extract using an Extract, Transform, and Load (ETL) tool**

**Answer: D**

Explanation:

For a weekly billing cycle, the most appropriate integration pattern is a nightly batch extract using an ETL tool. This approach efficiently handles large volumes of patient visit data while preparing it for billing in the ERP system.

Key Features of Nightly Batch ETL:

- \* Scheduled Processing: Automates the extraction and transformation of visit data at predefined intervals (e.g., nightly).
- \* Data Transformation: Formats the data as required by the ERP system.
- \* Scalability: Efficiently handles large datasets for periodic billing processes.

Why Other Options Are Incorrect:

- \* B. Fire and Forget with ESB: Not suitable for scheduled bulk data processing. Fire-and-forget is better suited for real-time, event-driven integrations.
- \* C. Request and Reply with ESB: Used for synchronous, real-time integrations, which is unnecessary for a weekly billing cycle.
- \* D. FHIR Billing API: Health Cloud does not natively provide a FHIR Billing API, and this option assumes capabilities that Salesforce does not currently offer.

References:

Batch Data Processing with ETL Tools

Salesforce Integration Best Practices

### NEW QUESTION # 14

During set up a Salesforce admin is unable to install the health cloud claims unmanaged package. What is the reason?

- A. The administrator doesn't have health cloud license
- **B. The health cloud managed package is missing**
- C. The health cloud permission set license is missing
- D. The administrator is not registered in AppExchange

**Answer: B**

Explanation:

According to the Salesforce documentation<sup>1</sup>, to install the health cloud claims unmanaged package, you need to have the health cloud managed package installed first. The health cloud managed package contains the core objects, fields, tabs, apps, components, and more that are required for health cloud functionality. The health cloud claims unmanaged package is an extension that contains additional objects, fields, tabs, apps, components, and more that are specific to claims management<sup>1</sup>.

### NEW QUESTION # 15

Bloomington Caregivers wants to use patient or member lists for its care coordinators in its current implementation.

What is an important consideration when implementing this in Health Cloud?

- A. If a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list.
- B. An administrator can create lists or add records to existing lists from the Campaign object.
- C. An administrator can create an override filter field on the person account.
- D. Filter logic for patient or member lists is controlled by formula fields on records.

**Answer: A**

Explanation:

Access to Filtered Fields:

\* Exact Extract:

"If a user does not have access to a field that is used in a filter on a patient or member list, the list will not be displayed to that user."

Reference: Administer Health Cloud - Patient Lists Other Options:

Filter logic is not controlled by formula fields.

There's no official "override filter field" on the person account for lists.

Lists are not created or managed from the Campaign object in Health Cloud.

#### NEW QUESTION # 16

A pharma customer requires a scheduling tool to book infusions with multiple steps as part of its Health Cloud implementation. It needs a solution for care coordinators to book appointments without having to manually check availability and resources themselves. Which solution should a consultant recommend?

- A. Advanced Therapy Management
- B. Intelligent Appointment Management
- C. Salesforce Scheduler
- D. Procedure Scheduling

**Answer: A**

#### NEW QUESTION # 17

A UX designer wants to change the formatting of an OmniStudio FlexCard field element to have a font of Times New Roman with a red color.

What are two ways the designer should make the changes?

Choose 2 answers

- A. Make edits to Field Style.
- B. Made edits to Setup Panel.
- C. Make edits to Field Properties.
- D. write custom CSS,

**Answer: B,C**

#### NEW QUESTION # 18

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