

ITIL-4-DITS Valid Exam Blueprint | ITIL-4-DITS Valid Exam Objectives



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PeopleCert ITIL-4-DITS Certification Exam is an advanced level certification that validates an individual's expertise in digital and IT strategy development. ITIL 4 Leader: Digital & IT Strategy Exam certification is ideal for professionals who are responsible for leading and directing IT teams, developing IT strategies, and aligning IT with business objectives. ITIL 4 Leader: Digital & IT Strategy Exam certification exam covers a wide range of topics related to ITIL 4 framework, service management, and digital transformation. Passing this certification exam demonstrates an individual's ability to apply ITIL 4 principles and practices to real-world scenarios.

PeopleCert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q61-Q66):

NEW QUESTION # 61

A service provider that has grown rapidly in the social media market wants to increase its competitive advantage by launching new functionality for its services. However, there are concerns that the technology the service provider plans to use is unreliable and causes service outages. The service provider is convinced that the new functionality will be popular and has decided to launch the changes despite the technical concerns.

Which risk attitude is this an example of?

- A. Risk-tolerant
- B. Risk-neutral
- C. Risk-seeking
- D. Risk-averse

Answer: C

NEW QUESTION # 62

An organization identified activities that are performed by many different people who follow detailed procedures to ensure they carry out all the steps. The procedures are very clear, and if staff follow the exact steps in the procedure then the results are always good, but this takes a lot of time.

- A. Complex automation
- B. Intelligent automation
- C. Technology replacement modernization
- D. Simple automation

Answer: D

NEW QUESTION # 63

Which describes business strategy?

- A. A means of defining and communicating how an organization intends to achieve its goals
- B. A way to stay relevant to customer needs or market dynamics as they change
- C. A description of how the organization should be configured to provide value to customers
- D. A model to define how the organization will be run

Answer: A

NEW QUESTION # 64

A service provider is developing an operating model to support a new social media service that enables their business strategy.

They have included the following in the operating model:

* a definition of how suppliers will be involved in the delivery of the service

* a description of the main performance measures required

Which additional element MUST be included to ensure that the essential themes of the operating model are covered?

- A. An inventory of the main technology components that will be located at the head office data centre
- B. Definitions of the service management toolsets needed to support the service
- C. Descriptions of the series of steps for the work that is required to create and support the service
- D. A list of vendors who will provide the components that form the social media service

Answer: C

NEW QUESTION # 65

An organization has a successful relationship with its customers and its market position has been improving. The organization's leaders now want to achieve operational excellence to increase their commercial success.

Which is the BEST way to address this objective in the organization's strategy?

- A. Create a balanced strategy addressing operational excellence, and customer and market relevance

- Answer: A**

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