Field-Service-Consultant Valid Examcollection - Valid Field-Service-Consultant Exam Simulator

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Salesforce Field-Service-Consultant Exam is a certification program designed for professionals who want to demonstrate their expertise in the field service management. As a Salesforce Certified Field Service Consultant, individuals will have the skills and knowledge required to help organizations optimize their field service operations and improve customer satisfaction. Field-Service-Consultant exam covers a range of topics related to field service management, including scheduling and dispatching, work order management, inventory and asset management, and mobile workforce management.

Preparing for the Salesforce Field-Service-Consultant Certification Exam requires a deep understanding of the field service industry, as well as the Salesforce platform. Salesforce offers various training resources, including online courses, instructor-led training, and study guides, to help individuals prepare for the exam. Additionally, individuals can join study groups and attend certification boot camps to get hands-on experience and learn from industry experts.

Salesforce Field-Service-Consultant Exam is designed to test the knowledge and expertise of professionals who specialize in the implementation and management of Salesforce Field Service solutions. Salesforce Certified Field Service Consultant certification validates their skills in configuring, implementing, and managing Salesforce Field Service solutions effectively. Field-Service-Consultant exam also covers the ability to design and implement custom solutions to meet the specific needs of clients.

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Salesforce Certified Field Service Consultant Sample Questions (Q130-Q135):

NEW QUESTION # 130
which configuration can universal containers use to brand the field service lightning mobile app?

- A. Company colours
- B. Company logo
- C. Company address
- D. Company style sheets

Answer: B

NEW QUESTION # 131
A Technician at Universal Containers (UC) is responsible for servicing multiple Assets at a customer site during a single visit. UC wants to minimize impact for the customer and consolidate work for its Technician.
What should the Consultant recommend to meet this requirement?

- A. Create a single Work Order with Work Order Line Items for each Asset, each with a Service Appointment.
- B. Create and schedule independent Work Orders for each Asset, each with a Service Appointment.
- C. Create and schedule a Service Appointment with a single Work Order with Work Order Line Items for each Asset.
- D. Create designated Time Slots to ensure appropriate time is held to accommodate these types of visits.

Answer: C

Explanation:
Explanation
A Service Appointment with a single Work Order with Work Order Line Items for each Asset allows servicing multiple Assets at a customer site during a single visit with minimal impact for the customer and consolidated work for the Technician[28. Creating and scheduling independent Work Orders for each Asset, each with a Service Appointment, would create unnecessary complexity and duplication. Creating designated Time Slots to ensure appropriate time is held to accommodate these types of visits would not address the requirement of servicing multiple Assets. Creating a single Work Order with Work Order Line Items for each Asset, each with a Service Appointment, would create redundant service appointments for the same visit. References:
https://help.salesforce.com/s/articleView?id=sf.fs_service_appointments.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.fs_work_orders.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.fs_work_order_line_items.htm&type=5

NEW QUESTION # 132
universal containers need to send the technician into the field to service containers. It takes two technicians with specialized skill to complete the work at same time.
How should the consultant make this requirement?

- A. Create a two-service crew
- B. Create a crew with two technicians
- C. Create a work rule with two required skills

Answer: B

NEW QUESTION # 133
One of the products sold by Universal Containers requires quarterly service appointments.
Which feature should a Consultant use to meet this requirement?

- A. Define a repeating Work Type.
- B. Build a Process for Service Appointments.
- C. Configure a Maintenance Plan.
- D. Implement Path for Work Orders.

Answer: C

Explanation:
Maintenance Plans are records that define the recurring service schedule for an asset or a product such as quarterly, monthly, or weekly[59]. Configuring a Maintenance Plan would allow creating quarterlyservice appointments for one of the products sold by Universal Containers automatically based on predefined criteria such as start date, end date, or generation method[60]. Defining a repeating Work Type would not create quarterly service appointments automatically. Work Types are templates that define the duration, skills, and products required for a work order or work order line item[61]. Implementing Path for Work Orders would not create quarterly service appointments automatically. Path is a feature that displays key fields and guidance for each stage of a work order process[62]. Building a Process for Service Appointments would not create quarterly service appointments automatically. Processes are automated workflows that execute actions based on specified criteria such as updating fields, sending emails, or creating tasks[63]. References:https://help.
salesforce.com/s/articleView?id=sf.fs_maintenance_plans_overview.htm&type=5 https://help.salesforce.com/s /articleView?id=sf.fs_maintenance_plans_create_edit_delete.htm&type=5 https://help.salesforce.com/s /articleView?id=sf.fs_work_types.htm&type=5 https://help.salesforce.com/s/articleView?id=sf. path_overview.htm&type=5https://help.salesforce.com/s/articleView?id=sf.process_overview.htm&type=5

NEW QUESTION # 134
Universal containers plans to deploy field service lightning to 100 external contractors. There are 75 contractors who need access to work Orders assets mobile app, and chatter. the remaining 25 contractors are paid a commission on sales of containers and need to schedule resources.
Which license types and quantities should the consultant recommend?

- A. 100 contractors
  100 contractors
- B. 25 contractors
  100 contractors
- C. 25 contractors
  75 contractors
  25 contractors

Answer: C

Explanation:
Explanation
Contractors are external users who can access Field Service features such as work orders, service appointments, assets, products consumed, etc... There are two types of contractor licenses available:
Contractor (Full Access) and Contractor (Limited Access). Contractor (Full Access) licenses allow users to access all Field Service features except scheduling optimization. Contractor (Limited Access) licenses allow users to access only work orders assigned to them or their crew members via mobile app or web browser[22.
Universal Containers should deploy 25 Contractor (Full Access) licenses to contractors who need to schedule resources and 75 Contractor (Limited Access) licenses to contractors who need access to work orders, assets, mobile app, and chatter. References: https://help.salesforce.com/s/articleView?id=sf.field_service_contractors_overview.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.field_service_contractors_license_types.htm&type=5
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NEW QUESTION # 135
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The Salesforce sector is an ever-evolving and rapidly growing industry that is crucial in shaping our lives today. With the growing demand for skilled Salesforce professionals, obtaining Salesforce Certified Field Service Consultant (Field-Service-Consultant) certification exam has become increasingly important for those who are looking to advance their careers and stay competitive in the job market. Individuals who hold Salesforce Certified Field Service Consultant (Field-Service-Consultant) certification exam

demonstrate to their employers and clients that they have the knowledge and skills necessary to succeed in the Field-Service-Consultant exam.

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