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ISACA COBIT-2019 (COBIT 2019 Foundation) Certification Exam is designed to test the knowledge and skills of individuals in the field of information technology governance and management. COBIT, which stands for Control Objectives for Information and Related Technology, is a framework that provides a set of best practices for IT governance and management. The COBIT 2019 Foundation certification is an entry-level certification that covers the basics of the COBIT framework and its application in organizations.

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ISACA COBIT 2019 Foundation Sample Questions (Q81-Q86):

NEW QUESTION # 81

At which stage of the EGIT implementation life cycle should the enterprise determine the impact of an improvement program on IT and the business and how to maintain the improvement momentum?

- A. When initiating an EGIT program
- B. When executing the EGIT implementation program plan
- C. When defining the EGIT implementation road map

- **D. When developing the EGIT implementation program plan**

Answer: D

Explanation:

According to the official COBIT 2019 Study Manual from ISACA, when developing the EGIT implementation program plan, the enterprise should consider the impact of the improvement program on IT and the business. This includes analyzing the expected value from the implementation, such as cost savings or increased efficiency, as well as how to maintain the improvement momentum. This analysis should inform the strategy for implementing the EGIT program, as well as inform the selection of metrics and targets for measuring the effectiveness of the program.

NEW QUESTION # 82

Which COBIT domain of management objectives incorporates managed business process controls?

- A. Build, Acquire and Implement (BAI)
- **B. Deliver, Service and Support (DSS)**
- C. Align, Plan and Organize (APO)

Answer: B

Explanation:

Explanation

The Deliver, Service and Support (DSS) domain incorporates managed business process controls as one of its management objectives. The DSS domain covers the activities related to delivering IT services to internal and external customers, supporting IT operations and users, managing service requests, incidents, problems, continuity, security, availability, capacity, etc. The DSS domain consists of 6 management objectives that describe the desired outcomes of these activities. 14 References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Framework: Governance and Management Objectives

NEW QUESTION # 83

What is the BEST way to determine whether IT governance is achieving intended outcomes one year after implementation?

- A. Review change drivers to determine whether corresponding changes were successful.
- B. Survey the satisfaction level of key business stakeholders.
- **C. Evaluate performance measurements identified in the business case**

Answer: C

NEW QUESTION # 84

Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

- **A. Number of business processing hours lost due to unplanned service interruptions**
- B. Satisfaction levels of board and executive management with business process capabilities
- C. Ratio of significant incidents that were not identified in risk assessments vs. total incidents

Answer: A

Explanation:

Explanation/Reference: https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf (58)

NEW QUESTION # 85

Which of the following MUST be done before an enterprise can determine performance measures for a process improvement initiative?

- A. Calculate return on investment (ROI)
- B. Conduct a capabilities assessment
- **C. Perform a process risk assessment**

