

CIS-SPM Exam Outline & CIS-SPM Valid Test Dumps

CIS-SPM EXAM 2024 QUESTIONS WITH COMPLETE SOLUTIONS!!

Which of the following checks to see if the assessable record exists for the demand and creates an assessable record if none exists? A. Validate Assessment Metrics for Demand B. Auto Business Rule for Assessments C. Update Demand State D. Create OnDemand Assessment Answer - B

Projects and which other artifact can be linked to either a program, a portfolio, both, or neither. A. Demands B. Test Cases C. Resources D. Stories Answer - A

If Scenario Planning for PPM is installed, a portfolio manager can access the Portfolio Planning Workbench by navigating to which of the following? (Choose two.) A. Project module B. Program Workbench C. Portfolio Planning related link D. Portfolio Planning Workbench module Answer - CD

When creating a resource plan within a demand, how are the default dates on a resource plan determined? A. From demand start date and due date B. Resource plan(s) cannot be created from demand C. Using demand created date D. From portfolio date Answer - A

A customer requires five (5) teamspace to support different departments. What should you do? A. Enable the teamspace property. B. Contact the Account Representative to activate the teamspace. C. Activate via each teamspace plugin. D. Use UI Policies and Business Rules to enable teamspace Answer - C

When setting-up a program, planned ROI% is calculated based on: (Choose two.) A. Values in the NPV field. B. Values in the Planned cost field. C. Values in the Planned return field. D. Values in the Budgeted cost field. Answer - BC

Which plugin provides a layer of artificial intelligence that empowers features and capabilities across applications to provide better work experiences? A. Strategic Spend Tracking for PPM [sn_ppm_sst] B. Scenario Planning for PPM [sn_pw_scenario] C. Predictive Intelligence for PPM [com.snc.ppm_mi] D. PPM Standard [com.snc.financial_planning_pmo] Answer - C

To use the Time Sheet dashboard, what plugin must be installed? A. Common ITSM Service Portal Application Components (com.snc.app_common.service_portal) B. Employee Service Center (com.sn_hr_service_portal) C. Knowledge Management - Service Portal (com.snc.knowledge_serviceportal) D. Performance Analytics - Content Pack - PPM Standard plugin (com.snc.pa.pmo_dashboards) Answer - D

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q63-Q68):

NEW QUESTION # 63

Which of the following can be used to calculate planned cost when creating a resource plan?

Choose 2 answers

- A. Project rate
- B. Demand rate
- C. Rate card
- D. Default rate

Answer: A,C

Explanation:

According to the ServiceNow documentation¹, a rate card is a table that defines the hourly cost of labor for different roles or resources. A project rate is a fixed rate that is applied to all resources assigned to a project, regardless of their roles or individual rates. Both of these can be used to calculate the planned cost of a resource plan by multiplying the hours allocated to each resource by the corresponding rate. The other options are incorrect because:

A . Demand rate: A demand rate is a rate that is applied to a demand, not a resource plan. It is used to estimate the cost of fulfilling a demand before it is converted into a project².

C . Default rate: A default rate is a rate that is applied to a resource when no other rate is specified. It is not a valid option for calculating the planned cost of a resource plan, as it is only used as a fallback option³.

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/concept/c_RateCards.html 2: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandRate.html 3: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/concept/c_DefaultRate.html

NEW QUESTION # 64

What role can create or modify a rate model?

- A. time_card_admin.
- B. release_admin.
- C. it_pps_admin.
- D. push_admin.

Answer: C

NEW QUESTION # 65

Which role in Project Portfolio Management contains both the resource_user and it_demand manager roles?

- A. itil
- B. it_program_manager
- C. it_project_manager
- D. it_demand_user

Answer: C

NEW QUESTION # 66

Can an it_project_manager convert a task to a milestone?

- A. Yes, if the task is assigned to the project manager.
- B. Yes, by right-clicking on the task in the Planning Console.
- C. No, the PPS admin role is also required.
- D. No, this can only be done by a system admin.

Answer: B

Explanation:

According to the Planning Console document, an it_project_manager can convert a task to a milestone by right-clicking on the task in the Planning Console and selecting Convert to Milestone. The other options are not correct, as they are not the ways to convert a task to a milestone. A system admin or a PPS admin role is not required for this action. The task assignment is not relevant for this action.

NEW QUESTION # 67

What plugin must be installed to use Capacity Planning in a portfolio?

- A. Collaborative Work Management
- B. Time Card Management
- C. Portfolio Planning
- D. Skills Management

Answer: C

NEW QUESTION # 68

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