

New Order-Management-Administrator Exam Pattern - Order-Management-Administrator Latest Test Simulations



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Salesforce Order-Management-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Data Model: This topic equips the Salesforce Order Management Administrator Consultant to showcase knowledge of critical objects such as Order, Order Summary, Fulfillment Orders, and Return Orders. It involves establishing and tracing integrations with B2C Commerce or other systems, including custom attributes. Proficiency here is pivotal for ensuring seamless data flow and robust Order Management operations within complex business environments.
Topic 2	<ul style="list-style-type: none">• Process Automation and Integrations: This section helps the Salesforce Order Management Administrator Consultant demonstrate the capability to deliver business value by integrating Order Management with external systems using clicks rather than code. Mastery of navigation within Order Management processes, connecting nodes, and integrating systems efficiently ensures understanding of how to implement effective solutions.
Topic 3	<ul style="list-style-type: none">• User Experience and Customization: This section emphasizes leveraging Salesforce's Lightning UI to enhance user experiences. The Salesforce Order Management Administrator Consultant will customize experiences for users and managers through tools like the Lightning Page Editor, Report Builder, and out-of-the-box components. Success in this area ensures optimized workflows and improved operational efficiency.
Topic 4	<ul style="list-style-type: none">• Advanced Topics: This topic challenges the Salesforce Order Management Administrator Consultant to diagnose and resolve configuration issues that hinder the launch or operation of Order Management processes. Proficiency includes troubleshooting integration problems and articulating how various processes interact to support successful deployments and system functionality.

Topic 5	<ul style="list-style-type: none"> • Order Management Basics: In this topic, the Salesforce Order Management Administrator Consultant learns to position Order Management effectively within Salesforce's core architecture. By articulating the extensible platform capabilities, the ability to integrate with third-party systems, and the overall value proposition, this knowledge helps highlight Order Management's seamless adaptability and efficiency. These insights are crucial for demonstrating business value during client engagements.
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Salesforce Order Management Administrator Accredited Professional Sample Questions (Q89-Q94):

NEW QUESTION # 89

An administrator is creating a flow to manage order fulfillment The administrator creates a fault path to handle a possible error. What object record should the administrator create in the fault path to notify users of an error?

- A. Order Summary Exception
- B. OrderError
- C. Fulfillment Error
- D. Process Exception

Answer: D

Explanation:

The object record that the administrator should create in the fault path to notify users of an error is Process Exception. A Process Exception is a record that represents an error or exception that occurred during the order lifecycle, such as payment authorization failure, inventory allocation failure, fulfillment location assignment failure, etc. A Process Exception has a lookup relationship to the Order object, and it contains information such as the exception type, status, message, etc. Verified

References: https://help.salesforce.com/s/articleView?id=sf.order_management_process_exception.htm&type=5

NEW QUESTION # 90

An administrator is configuring delivery methods. What two types of records need to be created?

- A. Product Summary
- B. Order Delivery Method
- C. Order Delivery Summary
- D. Product
- E. Delivery Method

Answer: B,E

Explanation:

The Order Delivery Method and Delivery Method objects are used to configure delivery methods for orders.

A delivery method is a way of delivering an order to a customer, such as standard shipping, express shipping, or in-store pickup. A Delivery Method record defines the name, description, type, and cost of a delivery method. An Order Delivery Method record associates an order with a delivery method and stores additional information such as the delivery address, tracking number, and status. References: Order Management Objects, [Delivery Methods]

NEW QUESTION # 91

Where should a service agent go first to view process exceptions related to a specific Order?

- A. Order Record - Details Tab
- B. Order Record - Process Exception Details Tab
- C. Order Summary Record - Related Tab
- D. Change order Record -Related Tab

Answer: C

NEW QUESTION # 92

A company has multiple fulfillment centers that they want to utilize when orders are fulfilled. The administrator is tasked with minimizing the distance from fulfillment center to delivery location. How can this be accomplished?

- A. Modify the Fulfillment Location Search process to search by closes! distance instead of least number of splits
- B. Ask a developer to create an Apex Action that can determine the closest fulfillment location
- C. Add the "Order Routing Rank By Closest Distance" action to the fulfillment flow
- D. Create a Workflow Rule on the Fulfillment Order object that utilizes the Order Management workflow field update actions

Answer: C

Explanation:

The best way for the administrator to accomplish this task is to add the "Order Routing Rank By Closest Distance" action to the fulfillment flow. This action is a flow core action that ranks the fulfillment locations by their distance from the delivery location, and returns a list of ranked locations. The administrator can use this action to find the optimal fulfillment location for each order based on proximity. Verified Reference: https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_om_actions_order_routing_rank_by_closest_distance.htm&type=5

NEW QUESTION # 93

An administrator is running into performance issues due to a high number of records being created in a flow. How can the administrator modify the flow to improve scalability?

- A. Use the Bulk Create Records node in the Flow to improve performance
- B. Offload the creation of records to a Subflow that will be called in the Reference Flow
- C. Ask a developer to create a Flow apex action to offload the creation of records
- D. Ask a developer to offload all the Flow functionality to Apex code via Triggers and Apex classes

Answer: A

Explanation:

The best way for an administrator to modify the flow to improve scalability when running into performance issues due to a high number of records being created in a flow is to use the Bulk Create Records node in the Flow. This node allows the administrator to create multiple records of the same object type in one transaction, which reduces the number of database operations and improves the flow performance. Verified Reference: https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_data_bulk_create.htm&type=5

NEW QUESTION # 94

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