

PDF AP-211 VCE - Official AP-211 Study Guide



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Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 2	<ul style="list-style-type: none">• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.
Topic 3	<ul style="list-style-type: none">• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.
Topic 4	<ul style="list-style-type: none">• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.

Salesforce Health Cloud Accredited Professional Test Questions and Answers are Easy to Understand - Dumpkiller

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Salesforce Health Cloud Accredited Professional Sample Questions (Q41-Q46):

NEW QUESTION # 41

Bloomington Caregivers needs to migrate Health Condition records from its previous org with International Classification of Diseases (ICD) information.

Which two objects should an administrator load with data prior to migrating this information, to ensure a successful data load? Choose 2 answers

- A. Clinical Encounter
- **B. Account**
- C. Healthcare Diagnosis
- **D. code set**

Answer: B,D

NEW QUESTION # 42

A payer is implementing Health Cloud and wants to leverage predefined rules for its prior authorization request review process. The payer would like to leverage out-of-the-box Health Cloud functionality to drive speed to value.

Which prebuilt feature should a consultant recommend the payer leverage?

- A. Integration Procedures
- B. FlexCards
- C. OmniScript Templates
- **D. Expression Set Templates**

Answer: D

Explanation:

Step 1: Requirement Analysis

The payer wants to use predefined rules for prior authorization request reviews, seeking out-of-the-box Health Cloud functionality for speed to value.

Step 2: Health Cloud Prior Authorization & Rules Engine

The Expression Set Templates in Health Cloud provide a prebuilt, configurable framework to automate and standardize prior authorization request reviews. These templates contain reusable logic and criteria that can be easily tailored and applied to common authorization scenarios.

Extract:

"Use Health Cloud's prebuilt Expression Set Templates to accelerate prior authorization configuration. These templates enable payers to implement standardized review criteria and automate decision logic without building rules from scratch." Administer Health Cloud - Utilization Management and Expression Sets Integration Procedures, FlexCards, and OmniScript Templates are OmniStudio tools for integration, UI, and guided processes, but Expression Set Templates are the feature specifically designed for rules automation in Utilization Management.

NEW QUESTION # 43

Bloomington Caregivers would like to display patient information from both Salesforce standard objects and data from an external system.

Which three Health Cloud features should a consultant recommend the company use to display this on the patient record page?

Choose 3 answers

- **A. Integration Procedures**

- B. FlexCards
- C. Salesforce Flows
- D. DataRaptors
- E. Visualforce Pages

Answer: A,B,D

Explanation:

Step-by-Step Explanation:

Health Cloud Best Practice for Displaying Internal and External Data:

FlexCards (part of OmniStudio) can display data from multiple sources in a unified view on a patient record.

Integration Procedures connect to external systems and bring in data (e.g., from EHRs or other sources).

DataRaptors extract and transform Salesforce data for display and use in FlexCards.

Salesforce Documentation Reference:

"FlexCards can display internal Salesforce data and call Integration Procedures or DataRaptors to bring in external or standard object data."

- OmniStudio Standard Guide

"Integration Procedures are used to retrieve and update data from external systems and can be invoked directly from FlexCards or OmniScripts."

- OmniStudio Integration Procedures

"DataRaptors map Salesforce data to and from FlexCards and Integration Procedures, enabling seamless display of patient information."

- OmniStudio DataRaptors

Other Options:

Salesforce Flows: Good for automation but not for real-time display of combined external and internal data on record pages.

Visualforce Pages: Legacy solution, not recommended for modern Health Cloud patient page display, and does not natively integrate with OmniStudio tools.

Reference:

OmniStudio Standard Guide

OmniStudio Integration Procedures

OmniStudio DataRaptors

NEW QUESTION # 44

A MedTech company needs to manage its run rate business to ensure contract compliance for its customers.

Which two features of Health Cloud should a consultant recommend the company use?

Choose 2 answers

- A. Advanced Account Forecasting
- B. MedTech Accelerator
- C. Sales Agreements
- D. Remote Device Monitoring

Answer: C,D

NEW QUESTION # 45

A customer that already has Service Cloud is onboarding a new business unit, which needs to use Health Cloud.

Which three organization-wide default settings should an administrator change to ensure the original business unit that leverages

Service Cloud does not have visibility into protected health information (PHI)?

Choose 3 answers

- A. Set Health Details to Controlled by Parent or Private.
- B. Set Contact to Controlled by Parent.
- C. Set related clinical objects to Controlled by Parent or Private.
- D. Set Person Accounts to Private,
- E. Set Account and Contract to Private.

Answer: A,C,D

Explanation:

When onboarding Health Cloud into an org that already uses Service Cloud, it's critical to properly configure Organization-Wide Defaults (OWD) to ensure that protected health information (PHI) remains restricted.

The correct settings are:

A . Set Person Accounts to Private

Patients are modeled as Person Accounts in Health Cloud.

Setting Person Accounts to Private ensures PHI isn't exposed to users outside the Health Cloud business unit.

B . Set related clinical objects to Controlled by Parent or Private

Clinical objects (e.g., Care Plans, Assessments, Referrals) often relate to patients.

Making them Controlled by Parent (Person Account) or Private ensures only authorized users can see PHI.

E . Set Health Details to Controlled by Parent or Private

Health Details contain sensitive clinical data.

Must be restricted at the OWD level to prevent exposure to non-Health Cloud users.

Why not the others?

C . Set Account and Contract to Private

Regular business Accounts/Contracts are part of Service Cloud, not typically where PHI resides. Restricting them isn't required for PHI protection.

D . Set Contact to Controlled by Parent

Contacts in Health Cloud are often caregivers or providers, not patients (who are Person Accounts).

PHI protection centers around Person Accounts + Clinical Objects + Health Details, not Contacts.

Salesforce Health Cloud Reference:

Salesforce Health Cloud Security and Sharing Guide:

"For HIPAA and other PHI compliance, set Person Accounts and Health Cloud clinical objects to Private or Controlled by Parent."

"Ensure Health Details are not exposed via default sharing."

NEW QUESTION # 46

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