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ATLASSIAN Jira Cloud Administrator Sample Questions (Q41-Q46):

NEW QUESTION # 41

You have just deployed a new Support Workflow and Support Notification Scheme. Manager Maria should be receiving notifications when users click the Escalate workflow transition, but she is not.

Identify two possible reasons Maria is not receiving the notifications. (Choose two.)

- A. Maria is not listed in the right custom event of the Support Notification Scheme.
- **B. The Escalate workflow transition is firing the right event but uses the wrong email template.**
- C. Maria is not listed in the Issue Escalated (System) event of the Support Notification Scheme.
- **D. The right custom event has been deleted from the Support Notification Scheme.**
- E. The Escalate workflow transition is firing the right event, but the event is marked Inactive.
- F. The Escalate workflow transition is firing the wrong event.

Answer: B,D

NEW QUESTION # 42

A project manager wants to stay aware of the support requests that are being raised in his project.

He wants to know if:

- the team is able to handle the number of issues that are being raised in the project
 - there are team members who work on more than 2 issues at any given time
 - there are sets of issues that need significantly more time to resolve when compared to others over time
- Which three gadgets will show him the information he needs? (Choose three.)

- A. Created vs. Resolved Chart
- **B. Labels**
- **C. Activity Stream**
- D. Resolution Time
- **E. Two Dimensional Filter Statistics**

Answer: B,C,E

NEW QUESTION # 43

Critical production bugs in a Jira Software project are hidden with an issue security scheme that has a single security level.

Only project administrators are listed in the security level and granted the Set Issue Security permission.

A new requirement states that a few other Jira Core users, who have Browse Projects permission, should be able to see the hidden issues. These users will vary per issue and be selected from across various groups.

What needs to be added to the security level?

- A. User custom field value
- B. Group custom field value
- C. Single Users
- D. Group
- **E. Project role**
- F. Application access

Answer: E

Explanation:

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-issue-level-security-776636711.html>

NEW QUESTION # 44

From which three sources can the Jira import wizard import data? (Choose three.)

- A. Bitbucket

- B. GitHub
- C. Trello
- D. CSV
- E. JSON
- F. Microsoft Excel

Answer: C,D,E

Explanation:

The Jira import wizard in Jira Software Cloud allows administrators to import data from various external sources to create or update issues, projects, and other entities. The supported sources include Trello, JSON, and CSV, making these the correct choices.

* Explanation of the Correct Answers:

* Trello (Option B):

* The Jira import wizard supports importing data from Trello boards, including cards, lists, and users, into Jira projects. This is useful for migrating Trello projects to Jira.

* Exact Extract from Documentation:

Import data from Trello

The Jira import wizard allows you to import Trello boards into Jira Cloud. You can import cards as issues, lists as statuses, and map Trello users to Jira users.

To import:

* Go to Settings > System > External System Import.

* Select Trello and authenticate with your Trello account.

* Follow the wizard to map data and import. Note: Requires Jira administrator permissions. (Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Why This Fits: Trello is a supported source for the Jira import wizard, making it a correct choice.

* JSON (Option E):

* The Jira import wizard supports importing data from a JSON file, which can include issues, projects, and configurations. This is useful for advanced users or migrations from other systems that can export JSON.

* Exact Extract from Documentation:

Import data from JSON

You can import issues and other data into Jira Cloud using a JSON file. The JSON format must follow Jira's import schema.

To import:

* Go to Settings > System > External System Import.

* Select JSON and upload the JSON file.

* Map fields and configurations as prompted. Note: JSON imports are useful for custom migrations or backups. (Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Why This Fits: JSON is a supported format for the Jira import wizard, making it a correct choice.

* CSV (Option F):

* The Jira import wizard supports importing data from CSV files, which can include issues, users, and other data. CSV imports are commonly used for bulk issue creation or migration from other systems.

* Exact Extract from Documentation:

Import data from CSV

The CSV importer allows you to import issues, users, and other data into Jira Cloud from a CSV file.

To import:

* Go to Settings > System > External System Import.

* Select CSV and upload the file.

* Map CSV columns to Jira fields and configure settings. Note: Ensure the CSV file is properly formatted to avoid errors. (Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Why This Fits: CSV is a supported format for the Jira import wizard, making it a correct choice.

* Why Other Options Are Incorrect:

* Microsoft Excel (Option A):

* The Jira import wizard does not directly support Microsoft Excel files (.xlsx, .xls). To import Excel data, it must first be converted to CSV format.

* Extract from Documentation:

Jira does not support direct imports from Excel files. Save Excel files as CSV and use the CSV importer to bring data into Jira. (Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Bitbucket (Option C):

* Bitbucket is not a supported source for the Jira import wizard. While Bitbucket integrates with Jira for development workflows (e.g., commits, pull requests), it does not provide issue or project data for import.

* Extract from Documentation:

Bitbucket integrates with Jira for development tools but is not a source for the Jira import wizard.

(Source: Atlassian Support Documentation, "Integrate Jira with Bitbucket")

* GitHub (Option D):

* GitHub is not a supported source for the Jira import wizard. While GitHub can integrate with Jira for development workflows, importing issues or projects from GitHub requires third-party apps or manual export to CSV/JSON.

* Extract from Documentation:

GitHub is not supported by the Jira import wizard. Use third-party apps or export GitHub data to CSV or JSON for import.

(Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Additional Notes:

* The Jira import wizard is accessed via Settings > System > External System Import and requires Jira administrator privileges.

* Other supported sources (not listed in the options) include Jira Server/Data Center, Asana, and Monday.com, but Trello, JSON, and CSV are the correct matches here.

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Atlassian Support Documentation: Import data to Jira Cloud

Atlassian Support Documentation: Integrate Jira with Bitbucket

NEW QUESTION # 45

A new team requests a Jira project. They must be able to:

- * Manage and prioritize all work from a central backlog.
- * Track progress with a burndown chart.
- * Move pre-production defects and production defects through a different QA process.
- * Have the project share its schemes with another project in the future.

Which project type fulfills these requirements?

- A. Company-managed Kanban
- **B. Company-managed Scrum**
- C. Team-managed Kanban
- D. Team-managed Scrum

Answer: B

Explanation:

The requirements for the new Jira project include a central backlog, burndown chart, different QA processes for defect types, and the ability to share schemes with another project. The company-managed Scrum project type (Option B) best fulfills all these requirements due to its support for Scrum boards, burndown charts, flexible workflows, and shared configurations.

* Explanation of the Correct Answer (Option B):

* Manage and prioritize all work from a central backlog:

* Company-managed Scrum projects include a Scrum board with a central backlog where issues (e.g., Stories, Defects) can be managed and prioritized.

* Exact Extract from Documentation:

Company-managed Scrum projects

Company-managed Scrum projects provide a Scrum board with a central backlog for managing and prioritizing work.

To access:

* Go to Project > Backlog.

* Prioritize issues by dragging and dropping. Note: The backlog supports all issue types in the project. (Source: Atlassian Support Documentation, "Manage Scrum projects in Jira Cloud")

* Track progress with a burndown chart:

* Company-managed Scrum projects support burndown charts in sprint reports, which track progress based on Story Points or issue count during a sprint.

* Exact Extract from Documentation:

Burndown charts in Scrum projects

Company-managed Scrum projects include burndown charts in sprint reports to track progress.

To view:

* Go to Project > Reports > Burndown Chart.

* Select the sprint to view progress. Note: Burndown charts require sprints and Story Points or issue counts. (Source: Atlassian Support Documentation, "Manage Scrum projects in Jira Cloud")

* Move pre-production defects and production defects through a different QA process:

* Company-managed projects allow different issue types (e.g., Pre-production Defect, Production Defect) to use distinct workflows via a workflow scheme. This enables separate QA processes (e.g., different statuses or transitions) for each defect type.

* Exact Extract from Documentation:

Configure workflows in company-managed projects

A workflow scheme maps workflows to issue types. Different issue types (e.g., Pre-production Defect, Production Defect) can use different workflows to support unique processes.

To configure:

- * Go to Settings > Issues > Workflow schemes.

- * Assign workflows to issue types in the project's scheme. Note: Company-managed projects support complex workflow configurations. (Source: Atlassian Support Documentation, "Configure workflow schemes")

- * Have the project share its schemes with another project in the future:

- * Company-managed projects use shared configurations (e.g., permission schemes, workflow schemes, issue type schemes) that can be reused by other projects. This allows the new project to share its schemes with another project in the future.

- * Exact Extract from Documentation:

Shared configurations in company-managed projects

Company-managed projects use schemes (e.g., workflow, permission, issue type) that can be shared across multiple projects.

To share:

- * Create a project with a shared configuration in Settings > Projects > Create project.

- * Select the same schemes for another project. Note: Team-managed projects have project-specific configurations and cannot share schemes. (Source: Atlassian Support Documentation, "Create a project in Jira Cloud")

- * Why This Fits: The company-managed Scrum project type supports a central backlog, burndown charts, distinct workflows for defect types, and shared schemes, fully meeting all requirements.

- * Why Other Options Are Incorrect:

- * Company-managed Kanban (Option A):

- * While company-managed Kanban projects support a central backlog (Kanban board) and shared schemes, they do not natively provide burndown charts, which are specific to Scrum projects for tracking sprint progress. Additionally, while different workflows for defect types are possible, Kanban projects are less aligned with sprint-based tracking like burndown charts.

- * Extract from Documentation:

Company-managed Kanban projects use a Kanban board but do not include burndown charts, which are specific to Scrum sprints. (Source: Atlassian Support Documentation, "Manage Kanban projects in Jira Cloud")

- * Team-managed Scrum (Option C):

- * Team-managed Scrum projects support a backlog, burndown charts, and simplified workflows. However, they do not support shared schemes, as configurations (e.g., workflows, permissions) are project-specific and cannot be reused by other projects. Additionally, team-managed projects have limited workflow flexibility, making it harder to define distinct QA processes for defect types.

- * Extract from Documentation:

Team-managed projects have project-specific configurations and cannot share schemes with other projects.

Workflows are simplified and may not support complex processes for multiple issue types.

(Source: Atlassian Support Documentation, "Manage team-managed projects in Jira Cloud")

- * Team-managed Kanban (Option D):

- * Team-managed Kanban projects support a Kanban board but lack burndown charts, as they do not use sprints. They also have project-specific configurations, preventing scheme sharing, and limited workflow flexibility for distinct QA processes.

- * Extract from Documentation:

Team-managed Kanban projects do not support burndown charts or shared schemes. Workflows are project-specific and simplified.

(Source: Atlassian Support Documentation, "Manage team-managed projects in Jira Cloud")

- * Additional Notes:

- * Creating a company-managed Scrum project requires Jira administrator privileges (Settings > Projects > Create project).

- * The project can be configured with a Scrum board, workflow scheme for distinct defect workflows, and shared schemes for future projects.

- * Burndown charts require sprints and Story Points or issue counts to be configured.

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Atlassian Support Documentation: Manage Scrum projects in Jira Cloud

Atlassian Support Documentation: Manage Kanban projects in Jira Cloud

Atlassian Support Documentation: Manage team-managed projects in Jira Cloud Atlassian Support Documentation: Configure

workflow schemes Atlassian Support Documentation: Create a project in Jira Cloud

NEW QUESTION # 46

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