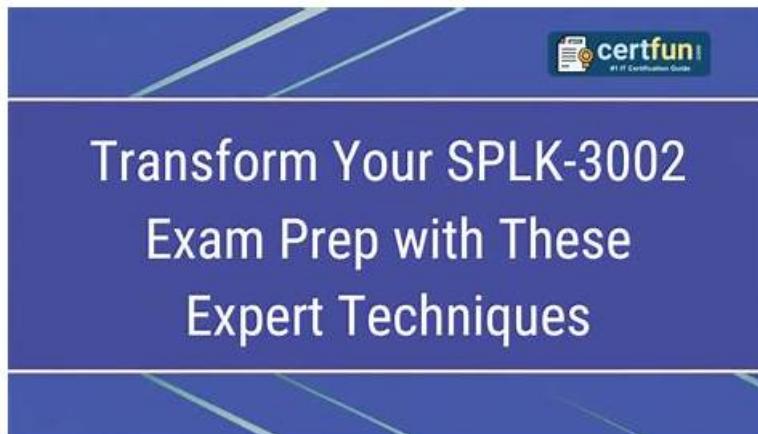


# SPLK-3002 Exam Outline, SPLK-3002 Customized Lab Simulation



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The SPLK-3002 Exam covers a range of topics including advanced ITSI configuration, service health monitoring, anomaly detection, and creating custom visualizations. Candidates are expected to have a deep understanding of ITSI architecture, deployment, and customization. SPLK-3002 exam also tests the ability to troubleshoot issues, optimize performance, and integrate ITSI with other Splunk products.

Splunk SPLK-3002 is an IT Service Intelligence (ITSI) Certified Admin exam, which is designed to validate the knowledge and skills of IT professionals in deploying, managing, and troubleshooting Splunk IT Service Intelligence. Splunk IT Service Intelligence Certified Admin certification exam is a perfect fit for IT professionals who are looking to demonstrate their expertise in working with Splunk IT Service Intelligence to monitor and troubleshoot complex IT environments.

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## SPLK-3002 Customized Lab Simulation - Reliable SPLK-3002 Test Preparation

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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q76-Q81):

### NEW QUESTION # 76

What should be considered when onboarding data into a Splunk index, assuming that ITSI will need to use this data?

- A. Make sure that all fields conform to CIM, then use the corresponding module to import related services.
- B. Plan to build as many data models as possible for ITSI to leverage
- C. Use | stats functions in custom fields to prepare the data for KPI calculations.
- D. **Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data.**

**Answer: D**

Explanation:

Référence:

When onboarding data into a Splunk index, assuming that ITSI will need to use this data, you should consider the following:

B) Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data. This is true because modules are pre-packaged sets of services, KPIs, and dashboards that are designed for specific types of data sources, such as operating systems, databases, web servers, and so on. Modules help you quickly set up and monitor your IT services using best practices and industry standards. To use modules, you need to install and configure the correct technical add-ons (TAs) that extract and normalize the data fields required by the modules.

The other options are not things you should consider because:

A) Use `| stats` functions in custom fields to prepare the data for KPI calculations. This is not true because using `| stats` functions in custom fields can cause performance issues and inaccurate results when calculating KPIs. You should use `| stats` functions only in base searches or ad hoc searches, not in custom fields.

C) Make sure that all fields conform to CIM, then use the corresponding module to import related services. This is not true because not all modules require CIM-compliant data sources. Some modules have their own data models and field extractions that are specific to their data sources. You should check the documentation of each module to see what data requirements and dependencies they have.

D) Plan to build as many data models as possible for ITSI to leverage. This is not true because building too many data models can cause performance issues and resource consumption in your Splunk environment. You should only build data models that are necessary and relevant for your ITSI use cases.

**NEW QUESTION # 77**

Which of the following services often has KPIs but no entities?

- A. Security Service.
- B. Network Service.
- C. **Business Service.**
- D. Technical Service.

**Answer: C**

Explanation:

In the context of Splunk IT Service Intelligence (ITSI), a Business Service often has Key Performance Indicators (KPIs) but might not have directly associated entities. Business Services represent high-level aggregations of organizational functions or processes and are typically measured by KPIs that reflect the performance of underlying technical services or components rather than direct infrastructure entities. For example, a Business Service might monitor overall transaction completion times or customer satisfaction scores, which are abstracted from the specific technical entities that underlie these metrics. This abstraction allows Business Services to provide a business-centric view of IT health and performance, focusing on outcomes rather than specific technical components.

**NEW QUESTION # 78**

What is an episode?

- A. A deep dive.
- B. **A notable event.**
- C. A notable event group.
- D. A workflow task.

**Answer: B**

Explanation:

Explanation

It's a deduplicated group of notable events occurring as part of a larger sequence, or an incident or period considered in isolation.

**NEW QUESTION # 79**

Which of the following describes a way to delete multiple duplicate entities in ITSI?

- A. **All of the above.**

- B. Via a CSV upload.
- C. Via a search using the | deleteentity command.
- D. Via the entity lister page.

**Answer: A**

Explanation:

D is the correct answer because ITSI provides multiple ways to delete multiple duplicate entities. You can use a CSV upload to overwrite existing entities with new or updated information, or delete them by setting the action field to delete. You can also use the entity lister page to select multiple entities and delete them in bulk.

Alternatively, you can use a search command called | deleteentity to delete entities that match certain criteria.

References: Create and update entities using a CSV file in ITSI, Delete entities in bulk in ITSI, Delete entities using the | deleteentity command in ITSI

**NEW QUESTION # 80**

Within a correlation search, dynamic field values can be specified with what syntax?

- A. %fieldname%
- B. <fieldname /fieldname>
- C. eval(fieldname)
- D. fieldname

**Answer: B**

Explanation:

Reference:

B is the correct answer because dynamic field values can be specified with <fieldname /fieldname> syntax within a correlation search. This syntax allows you to insert values from fields returned by the correlation search into alert actions such as email subject or body. For example, <host /host> inserts the value of the host field into the email. Reference: [Use dynamic field values in correlation searches in ITSI]

**NEW QUESTION # 81**

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