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## PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Designing and developing an organizational incident management process based on ISO</li><li>IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO</li><li>IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.</li></ul>

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## PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q36-Q41):

### NEW QUESTION # 36

What is one of the requirements for an organization's technical means in supporting information security?

- A. Immediate deletion of all incident reports for security purposes
- B. Public disclosure of contact register details for transparency
- C. Quick acquisition of information security event/incident/vulnerability reports

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-2:2016, one of the technical requirements to support effective incident management is the capability to rapidly detect, collect, and process information about security events, incidents, and vulnerabilities. Timely acquisition of this data allows the organization to assess threats, determine the scope of incidents, and execute response measures quickly.

Clause 7.4.1 emphasizes the need for adequate tools and infrastructure to support the detection and acquisition of information security events and vulnerability reports. The collected data becomes the foundation for risk assessment, root cause analysis, and corrective action planning.

Option A (public disclosure of contact details) might be relevant for CERT/CSIRT public coordination but is not a core requirement in technical incident response. Option B (immediate deletion of reports) is contrary to best practices, as incident reports are critical for audits, compliance, and continuous improvement.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.4.1: "Organizations should ensure that technical means are in place to allow quick acquisition and analysis of information related to events, incidents, and vulnerabilities." Correct answer: C

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### NEW QUESTION # 37

Which element should an organization consider when identifying the scope of their information security incident management?

- A. Hardcopy information
- B. Both A and B
- C. Electronic information

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation:

According to ISO/IEC 27035-1:2016 and ISO/IEC 27001:2022, when defining the scope of an information security incident management system, organizations must consider all forms of information-whether digital or physical-that are relevant to the business. Incidents can affect hardcopy (e.g., paper-based records) and electronic data (e.g., emails, files), so both must be included in the scope assessment.

Reference:

ISO/IEC 27001:2022, Clause 4.3: "The scope shall consider interfaces and dependencies between activities performed by the organization and those that are outsourced." ISO/IEC 27035-1:2016, Clause 4.2.1: "Information in all formats-including printed or written-should be protected." Correct answer: C

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### NEW QUESTION # 38

Why is it important for performance measures to be specific according to the SMART methodology?

- A. To avoid misconception and ensure clarity

- B. To compare them to other data easily
- C. To ensure they are aligned with organizational culture

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The SMART model (Specific, Measurable, Achievable, Relevant, Time-bound) is outlined in ISO/IEC 27035-2:2016 for defining and tracking performance metrics in incident response. The "Specific" component ensures that measures are clearly defined and understood by stakeholders to avoid ambiguity.

This clarity is essential for accountability, tracking, and reporting performance accurately, which directly aligns with Option B.

Reference:

ISO/IEC 27035-2:2016 Clause 7.3.2: "Performance indicators should be SMART to ensure they are effective and meaningful."

Correct answer: B

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### NEW QUESTION # 39

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

Based on scenario 8, Moneda Vivo ignored the trend and continued regular operations when the mean time between the same types of incidents decreased after a few occurrences. Is this acceptable?

- A. No, when the mean time between the same types of incidents decreases, a study should be necessary to confirm that the incidents are unrelated
- B. When the mean time between the same types of incidents decreases after a few occurrences, it shows that the incidents are becoming less significant
- C. No, when the mean time between the same types of incidents decreases, a study should be conducted to discover why

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1 encourages organizations to monitor metrics, such as the frequency of incident types, as part of continual improvement (Clause 7.3). A decreasing mean time between incidents (MTBI) may indicate increased threat frequency, weakened controls, or emerging vulnerabilities. Ignoring such trends can prevent timely corrective actions and weaken overall resilience. Instead of assuming the incidents are less significant, ISO guidance suggests conducting root cause analysis and trend evaluations when patterns like this emerge.

Reference:

ISO/IEC 27035-1:2016, Clause 7.3: "Monitoring and measurement of the incident management process should include trend analysis to identify recurring issues or new patterns." Correct answer: C

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#### NEW QUESTION # 40

What can documenting recovery options and associated data loss/recovery timeframes assist with during incident response?

- A. Making informed decisions about containment and recovery
- B. Accelerating the incident response process
- C. Minimizing the impact on system performance

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Documenting recovery options and estimating recovery time objectives (RTOs) and data loss tolerances (Recovery Point Objectives - RPOs) is a crucial planning activity that supports decision-making during the containment and recovery phases. ISO/IEC 27035-2:2016, Clause 6.4.6 emphasizes that such documentation allows teams to:

Evaluate trade-offs between containment scope and data loss

Determine acceptable downtime for critical services

Select the most appropriate recovery strategy based on business impact

This documentation supports strategic thinking rather than rushed action, reducing the likelihood of costly decisions. It does not necessarily accelerate the process (Option C), nor is it designed to optimize performance (Option A).

Reference:

ISO/IEC 27035-2:2016, Clause 6.4.6: "Recovery planning should consider documented recovery procedures, acceptable data loss, and system downtime to support business continuity." Correct answer: B

#### NEW QUESTION # 41

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