

# 2026 Sample AP-209 Test Online | Pass-Sure Advanced Field Service Accredited Professional 100% Free Valid Exam Registration

 AP-209-2  
(Rev. 3-2015)

**TEXAS APPLICATION FOR TAX EXEMPTION  
FOR RELIGIOUS AND RELIGION-BASED ORGANIZATIONS**

• **TYPE OR PRINT**  
• **Do NOT write in shaded areas.** Page 1

**SECTION A**

1. **ORGANIZATION NAME**  
(Legal name as printed in Articles of Incorporation, or, if unincorporated, the governing document. For out-of-state corporations, name must match the official corporate name as filed in the home state of charter)
2. **ORGANIZATION MAILING ADDRESS**  
(Street address, P.O. Box, or rural route and box number)
3. **Texas Taxpayer number (if applicable)**
4. **For TEXAS corporations ONLY, filing information issued by the Secretary of State:**  
File Number \_\_\_\_\_ File Date \_\_\_\_\_ Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_
5. **For NON-TEXAS corporations ONLY, filing information issued by the Texas Secretary of State:**  
Certificate of Authority File Number \_\_\_\_\_ File Date \_\_\_\_\_ Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_  
Home State of Incorporation \_\_\_\_\_ Date of Incorporation \_\_\_\_\_ Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_  
Home State Filing or Registration Number \_\_\_\_\_
6. **Federal Employer's Identification Number (EIN) (Required if applying for exemption on the basis of a federal exemption)**
7. **Average attendance at worship service** \_\_\_\_\_  
(If average attendance is less than 50, indicate the number of families represented in the average attendance)
8. **Date of first worship service** \_\_\_\_\_  
Time \_\_\_\_\_ Frequency \_\_\_\_\_
9. **Time and frequency of worship services** \_\_\_\_\_
10. **Name, address and daytime phone number of the person submitting this application.**  
Name \_\_\_\_\_ Title \_\_\_\_\_  
Organization Name \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

If address provided is not the same as the organization's mailing address, indicate to which address our response should be mailed:

To organization mailing address       To mailing address of submitter

**SECTION B**

Provide the following additional information as it applies to the appropriate option below:

**Option A** (Member of a common denomination or convention of churches):

- If your organization is a church that is a member of a common denomination or convention of churches, and the parent organization either has a 501(c)(3) federal group exemption, or has previously obtained a religious exemption in Texas for the churches under its jurisdiction, your church can obtain exemption based on its affiliation with the parent organization. Attach a letter from the parent organization stating that your church is a recognized subordinate, or provide the web address of the parent organization where your church's affiliation can be verified.

**Option B** (Independent church or nondenominational church that does not meet the requirements under Option A):

- A copy of your organization's governing document (file-stamped Articles of Incorporation, or Bylaws or Constitution or Articles of Association if not incorporated)
- A copy of your group's statement of faith
- Documentation such as a bulletin, brochure, Web address (URL) or written statement that indicates the regular order of what takes place during the worship services.
- A statement containing the physical address (no P.O. Box) and a description of the facility where worship services are regularly conducted. If available, include pictures of the interior and exterior of the facility. If renting or leasing, include a copy of the rental/lease agreement.
- A statement confirming the services are open to the public. The statement must indicate how the services are advertised to the public.

If your church has its own 501(c)(3) federal exemption, provide a copy of the IRS determination letter along with the information in option A or B so that we may update our records.

**APPLICATIONS RECEIVED WITHOUT SUPPORTING DOCUMENTATION REQUIRED  
UNDER OPTION A OR OPTION B WILL BE RETURNED.**

For some difficult points of the AP-209 exam questions which you may feel hard to understand or easy to confuse for too similar with the others. In order to help you memorize the AP-209 guide materials better, we have detailed explanations of the difficult questions such as illustration, charts and referring website. Every year some knowledge of the AP-209 Practice Braindumps is reoccurring over and over. You must ensure that you master them completely.

## Salesforce AP-209 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Mobile: This domain covers offline functionality in the Field Service Mobile app, mobile customization and extension options, technician management capabilities, and communication features between dispatchers, technicians, and customers.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Foundation: This domain addresses modeling complex work structures like work orders, constructing maintenance plans for recurring service, and customizing the dispatcher console to improve operational efficiency.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Assets: This domain examines asset architecture including hierarchies and relationships, and strategies for tracking and managing customer assets throughout their lifecycle.</li> </ul>

Topic 4	<ul style="list-style-type: none"> <li>Optimization: This domain covers using service objectives for automated scheduling, global optimization engine capabilities, troubleshooting optimization issues, and strategies to improve scheduling quality and efficiency.</li> </ul>
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## 100% Pass Latest AP-209 - Sample Advanced Field Service Accredited Professional Test Online

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### Salesforce Advanced Field Service Accredited Professional Sample Questions (Q22-Q27):

#### NEW QUESTION # 22

Universal Containers (UC) sell Service Contracts to their customers. One of the terms of the Service Contract determines that a UC technician will perform annual maintenance on all the customer's Assets until the contract expires.

UC would like to ensure that when a technician is sent to the customer, the maintenance work is completed in a single visit, and all covered Assets are listed on the Work Order's Service Report.

What Maintenance Plan configuration should a consultant recommend UC?

- A. 'Work Order Generation Method' is set to blank and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'
- B. 'Work Order Generation Method' is set to 'One Work Order Line Item per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order Line Item'
- C. 'Work Order Generation Method' is set to 'One Work Order per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'
- D. 'Work Order Generation Method' is set to 'One Work Order Line Item per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'

#### Answer: D

Explanation:

This question tests the Maintenance Plan generation logic.

\* Option D is correct. The requirement isSingle Visit(One Appointment) forMultiple Assets.

\* One Work Order Line Item per Asset:This groups all the assets under a singleparent Work Order. Each asset gets its own line item (WOLI) for tracking purposes.

\* One Service Appointment per Work Order:This creates a singleappointment for the parent Work Order. The technician arrives once and works through the list of line items (Assets).

\* Option B("One Work Order per Asset") would create separate Work Orders (and likely separate Appointments) for every single asset, resulting in multiple visits or a cluttered schedule.

\* Option C("One SA per WOLI") would explicitly create a separate appointment for every single asset line item, causing massive double-booking/overlap.

#### NEW QUESTION # 23

A customer outsources some of the work to contractors. The contractors in company A need to be able to accept up to 4 hours of maintenance work per day, but their resources only work 9-10 am. They manage the scheduling and order of these jobs outside of Salesforce.

Contractor company B also must only accept 4 hours of work per day but work from 9-5 pm and manage their schedule inside

Salesforce. The customer is using optimization.

Which two configurations need to be created to support the requirement?

- A. Configure 'Capacity Based Resources' with an 'Hours Per Time Period' of 4 and a 'Time Period' of 'Day' for contractor group A. Set Operating Hours to 9-10 am for contractor group A resources and use 'Schedule Over Lower Priority' to allow for overbooking resources
- B. Configure a 'Scheduling Count Rule' with a 'Count Type' of 'Duration' to limit work. Use 'Relevance Groups' to apply this to resources in contractor group B. Set Operating Hours to 9-5 pm for contractor group B
- C. Configure a 'Scheduling Count Rule' with a 'Count Type' of 'Duration' to limit work for all resources. Set Operating Hours to 9-10 am for contractor group A and 9-5 pm for contractor group B
- D. Configure 'Capacity Based Resources' with an 'Hours per Time Period' of 4 and a 'Time Period' of 'Day' for contractor group A. Set Operating Hours to 9-10 am for contractor group A resources

**Answer: B,D**

Explanation:

This scenario distinguishes between "External" contractors (buckets of work) and "Internal/Named" contractors (managed schedule).

\* Option C (Contractor A): Since they manage work outside Salesforce and work specific hours (9-10 am), they should be modeled as Capacity-Based Resources. This feature allows you to define a "bucket" of capacity (4 hours/day) without optimizing individual travel or start times. You simply dump work into their bucket until it is full.

\* Option A (Contractor B): Since they manage the schedule inside Salesforce (likely named users), they act like standard employees. To limit them to 4 hours of work within a 9-5 shift, you use a Work Rule (Count Rule). You configure the rule to limit "Duration" to 240 minutes (4 hours) per day and use a Relevance Group to ensure this rule only applies to Contractor B (not internal employees or Contractor A).

#### NEW QUESTION # 24

Universal Containers (UC) outsources all maintenance work to contractors, based on a contract that is renewed on a yearly basis. When a contract is terminated, UC would like to ensure that new maintenance Work Orders will not be scheduled for the terminated contractor.

Which two steps should an admin take to ensure their requirements are met?

- A. Delete the Service Resource
- B. Add the 'Excluded Resources' Work Rule to the Scheduling Policies
- C. Deactivate the Service Resource
- D. Add the 'Active Resources' Work Rule to the Scheduling Policies

**Answer: C,D**

Explanation:

To stop a resource from receiving work, you must mark them as inactive and ensure the scheduling engine respects that status.

\* Option C is correct: Deactivating the Service Resource (unchecked the "Active" checkbox on the record) is the standard way to "fire" or terminate a resource. It preserves history but flags them as no longer working.

\* Option A is correct: You must ensure your Scheduling Policy includes the Active Resources Work Rule. This rule explicitly tells the optimization engine: "Do not assign appointments to any resource where Active = False." Without this rule, the engine might still technically assign work to an inactive record if no other constraints block it.

\* Option B (Delete) is bad practice (data loss).

\* Option D (Excluded Resources) is for specific job-by-job exclusions (e.g., "Don't send Bob to this specific customer"), not for global termination.

#### NEW QUESTION # 25

Universal Containers uses In-Day Optimization to optimize a Service Territory schedule during working hours. The dispatchers have recently noticed that In-Day Optimization reschedules Service Appointments in status 'In Progress' to other Service Resources, which requires them to correct the schedule manually.

What should a consultant recommend to troubleshoot this behavior?

- A. Check if the Scheduling Policy includes the 'Resource Availability' Work Rule.
- B. Review if the 'In Progress' status is excluded from In-Day Optimization under 'Field Service Settings'.
- C. Check if the 'Optimization Request' status is 'In Progress'

- D. Review if the 'In Progress' status is configured in 'Status Transitions' under 'Field Service Settings'.

**Answer: B**

Explanation:

When running optimization (Global or In-Day), the engine is allowed to move any appointment that is not "Pinned."

\* Option C is correct. In Salesforce Field Service, you must explicitly define which statuses are considered Pinned (immovable) during optimization. This is configured in Field Service Settings > Optimization > Logic. If the 'In Progress' status is not selected in the "Pinned Statuses" list, the optimization engine sees that appointment as movable. To improve the schedule, it might unassign the current tech and assign a different one, even though the tech is already on-site.

\* Ensuring 'In Progress' is "excluded from optimization logic" (Pinned) forces the engine to schedule around that appointment rather than moving it.

\* Option B refers to "Status Transitions," which controls the lifecycle flow (e.g., New -> Scheduled -> In Progress) but does not control the scheduling engine's permission to move the job.

**NEW QUESTION # 26**

Universal Containers wants to use 'Capacity Based' contractors to complete installations that often require crews and can take more than one day.

What is true about 'Capacity Based Resources'? (Choose 2 options)

- A. Crews can be Capacity Based Resources
- B. Complex Work does not support Capacity Based Resources
- C. Multi-Day Work does not support Capacity Based Resources
- D. Capacity Based Resources can be assigned to Service Appointments that have a Scheduling Dependency

**Answer: B,C**

Explanation:

Capacity-Based Scheduling is a simplified scheduling model (buckets of work) compared to the standard, granular optimization. Because it ignores specific travel times and start times, it has significant limitations.

\* Option B is correct: Capacity-Based Resources (contractors) cannot be assigned Multi-Day Service Appointments. They work on a "Hours per Day" or "Jobs per Day" limit, and the system cannot span a single appointment record across multiple days for them.

\* Option C is correct: They cannot handle Complex Work (dependencies like "Start Same Time" or "Follow Immediately"). Since the engine doesn't calculate their precise start time (it just ensures they have enough hours in the day), it cannot synchronize their work with other resources.

\* Option D is incorrect: You cannot create a Service Crew composed of Capacity-Based resources.

**NEW QUESTION # 27**

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