

# AP-222 New Study Materials, Exam AP-222 Reviews

**Websites for candidates to refer for Better Understanding:**  
Technetmicrosoft.com  
Channel9.usdin.com

## Basic Server understanding

1. What is Server? Difference between mail server, file server and web server?  
A server is a computer or system that provides resources, data, services, or programs to other computers, known as clients, over a network. Servers are computers that run services to serve the needs of other computers. There are, for example, **home media servers**, **web servers**, and print servers. There are also file servers and database servers.

### File servers

File servers store and distribute files. Multiple clients or users may share files stored on a server. In addition, centrally storing files offers easier backup or fault tolerance solutions than attempting to provide security and integrity for files on every device in an organization. File server hardware can be designed to maximize read and write speeds to improve performance.

### Mail servers

Mail servers are a very common type of application server. Mail servers receive emails sent to a user and store them until requested by a client on behalf of said user. Having an email server allows for a single machine to be properly configured and attached to the network at all times. It is then ready to send and receive messages rather than requiring every client machine to have its own email subsystem continuously running.

### Web servers

One of the most abundant types of servers in today's market is a web server. A web server is a special kind of application server that hosts programs and data requested by users across the Internet or an intranet. Web servers respond to requests from browsers running on client computers for web pages, or other web-based services. Common web servers include Apache web servers, Microsoft Internet Information Services (IIS) servers and Nginx servers.

2. Difference between server operating system and client operating system

### 1. Client OS :

It is an operating system that operates within desktop. It is used to obtain services from a server. It runs on the client devices like laptop, computer and is very simple operating system.

### 2. Server OS :

It is an operating system that is designed to be used on server. It is used to provide services to multiple client. It can serve multiple client at a time and is very advanced operating system.

### Server Operating System

It can be used to provide services to multiple client.  
It can serve multiple client at a time.  
It is complex operating system.  
It runs on the server.  
It is an operating system that is designed to be used on server. It is an operating system that operates within desktop.  
It provides more security.  
It has greater processing power.  
It is more stable.  
It is highly efficient.  
Examples: Red Hat, Linux.

### Client Operating System

It can obtain services from a server.  
It serves a single user at a time.  
It is simple operating system.  
It runs on the client devices like laptop, computer etc.  
It provides less security.  
It has less processing power.  
It is less stable.  
It is less efficient.  
Examples: Windows, Android.

## Active Directory

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New developments in the tech sector always bring new job opportunities. These new jobs have to be filled with the Public Sector Solutions Accredited Professional (AP-222) certification holders. So to fill the space, you need to pass the Salesforce AP-222 exam. Earning the Public Sector Solutions Accredited Professional (AP-222) certification helps you clear the obstacles you face while working in the Salesforce field. To get prepared for the Public Sector Solutions Accredited Professional (AP-222) certification exam, applicants face a lot of trouble if the study material is not updated.

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## Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q35-Q40):

### NEW QUESTION # 35

A public sector agency has implemented Public Sector Solutions for Licenses & Permits. After the intake of the Permit application, an applicant needs to pay permit fees. This step requires checking permit fees associated with the type of permit in an external system and, at the same time, applying an applicable discount on fees based on the site/ address (this data resides in a custom object).

What feature of Public Sector Solutions can be leveraged to meet this requirement?

- A. OmniScript
- B. FlexCard
- C. DataRaptor
- D. Integration Procedure

**Answer: A**

Explanation:

OmniScript is a feature of OmniStudio, which is part of the Public Sector Solutions package. OmniScript allows the public sector agency to create guided digital forms that can integrate with external systems and custom objects. OmniScript can be used to check permit fees from an external system and apply discounts based on site/address data from a custom object. Reference:

<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-digital-forms-with-omniscrypt>

### NEW QUESTION # 36

The employee object has to be linked to the person account to use the Public Sector data model with the Employee data model. How should the employee object be linked with other objects?

- A. PersonAccount -> Individual <- Employee.
- B. Contact -> Individual <- Employee
- C. User -> Individual <- Custom employee object
- D. PersonAccount->User->Employee

**Answer: A**

Explanation:

Linking the Employee object with the PersonAccount in the context of the Public Sector data model involves leveraging the Individual object as a junction. The PersonAccount represents the personal details of an individual, while the Individual object in Salesforce acts as a standard mechanism to store privacy and personal data consent information. By associating the Employee custom object with the Individual object, which in turn is linked to the PersonAccount, a comprehensive data model is established. This structure supports the management of employee data in alignment with personal accounts, facilitating a unified view of individuals as both constituents and employees within the public sector framework. This setup respects Salesforce's design principles for data models, ensuring data integrity and privacy compliance.

### NEW QUESTION # 37

A Public Sector Organization (PSO) is seeking to improve how they manage community grants and would like to introduce a new portal to allow Organizations to apply for grants. The PSO would also like to improve its internal processes and use the Grants Management package from Public Sector Solutions. The PSO currently uses Salesforce in a minimal capacity, with their staff using the Salesforce Classic UI. In addition to procuring Grants Management licenses, what other three prerequisites should the Technical Consultant advise the PSO are required?

- A. Enable Chatter
- B. Customer Community Licenses
- C. Customer Community Plus Licenses
- D. Migrate Users to Lightning Experience
- E. Enable Web-to-Lead

**Answer: A,B,D**

Explanation:

Customer Community Licenses, enabling Chatter, and migrating users to Lightning Experience are three prerequisites that should be advised to the Public Sector Organization (PSO) before using Public Sector Solutions (PSS) components to create a portal for grant

applications. Customer Community Licenses are licenses that can be used to create external users who can access data and records in Salesforce, such as grant applicants. Enabling Chatter is a feature that can be used to enable collaboration and communication among users in Salesforce, such as grant reviewers. Migrating users to Lightning Experience is a process that can be used to switch users from Salesforce Classic to Lightning Experience, which is the user interface that supports PSS components. Reference: [https://help.salesforce.com/s/articleView?id=psc\\_admin\\_setup\\_grants\\_management.htm&type=5&language=en\\_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_grants_management.htm&type=5&language=en_US)

#### NEW QUESTION # 38

A Public Sector Organization (PSO) would like to deploy a digital experience that enables constituents to sign up for volunteer projects.

Which Permission Set License should be assigned to a volunteer to allow them to sign up?

- A. **Volunteer Management for Community**
- B. Emergency Response for Public Sector
- C. Public Sector for Community
- D. Community Response for Public Sector

**Answer: A**

Explanation:

Volunteer Management for Community is a Permission Set License that can be assigned to a volunteer to allow them to sign up for volunteer projects. Volunteer Management for Community is a feature of Community Response for Public Sector, which is a prebuilt app that comes with Public Sector Solutions. It allows public sector agencies to create and manage volunteer projects and opportunities, and enable volunteers to sign up and track their hours. Reference: [https://help.salesforce.com/s/articleView?id=psc\\_admin\\_setup\\_community\\_response.htm&type=5&language=en\\_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_community_response.htm&type=5&language=en_US)

#### NEW QUESTION # 39

What 2 core Salesforce Clouds is Public Sector Solutions based on?

- A. Marketing Cloud
- B. Admin
- C. **Service Cloud**
- D. Experience Cloud

**Answer: C,D**

Explanation:

Service Cloud and Experience Cloud are two core Salesforce Clouds that Public Sector Solutions is based on.

Service Cloud is a Salesforce Cloud that can help public sector agencies to provide customer service and support, such as managing cases, creating knowledge articles, or using chatbots. Experience Cloud is a Salesforce Cloud that can help public sector agencies to create digital experience sites for external users, such as constituents, businesses, or employees. Public Sector Solutions is based on Service Cloud and Experience Cloud, and it provides additional features and components that are tailored for the delivery of government services. Reference: [https://help.salesforce.com/s/articleView?id=psc\\_admin\\_concept\\_psc\\_overview.htm&type=5&language=en\\_US](https://help.salesforce.com/s/articleView?id=psc_admin_concept_psc_overview.htm&type=5&language=en_US)

#### NEW QUESTION # 40

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