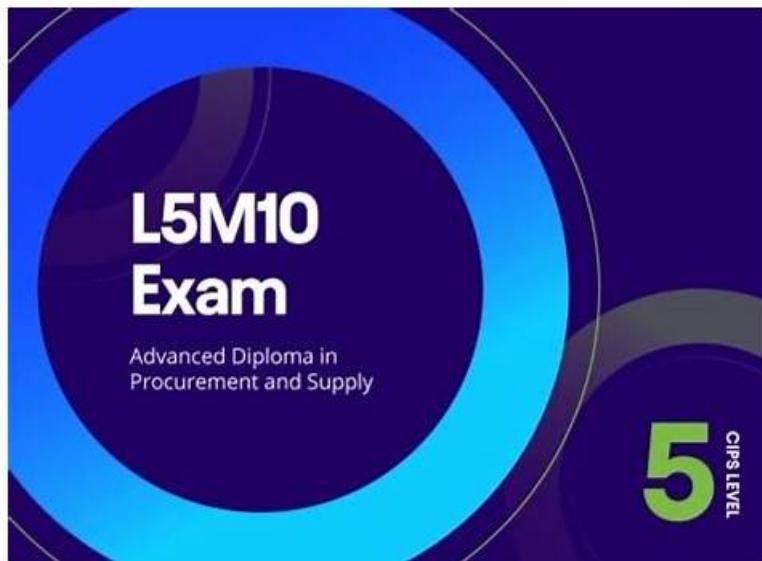


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CIPS L5M10 Exam Syllabus Topics:

| Topic | Details |
|---------|---|
| Topic 1 | <ul style="list-style-type: none">Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network. |
| Topic 2 | <ul style="list-style-type: none">Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain. |

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CIPS Logistics Management Sample Questions (Q54-Q59):

NEW QUESTION # 54

Which of the following are advantages of using an ERP system over an MRP system? Select TWO.

- A. Cheaper to implement
- B. System is multi-lingual
- C. No inputs are required
- D. Centralised databases

Answer: B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ERP extends the MRP concept across the whole enterprise. It centralises data (reducing duplication and error) and supports multiple languages and currencies for global operations. It is, however, more complex and costly to implement than MRP.
(Reference: CIPS L5M10 Study Guide, ERP evolution from MRP, pp. 175-176)

NEW QUESTION # 55

"Logistics is the flow of goods along a supply chain." Is this sentence true?

- A. No - logistics is the management of suppliers
- B. Yes - logistics is the flow of goods, but only downwards along the supply chain
- C. No - logistics is the management of supply and demand along the supply chain
- D. Yes, but logistics also includes the flow of intangible items such as information and knowledge

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Logistics encompasses the efficient flow and storage of goods, services, and related information from origin to consumption. It is not limited to physical goods or one direction; information and knowledge flows are integral. (Reference: CIPS L5M10 Study Guide, definition and scope of logistics, p. 3)

NEW QUESTION # 56

Outbound logistics describes the activities from receipt of goods to use on the production line. Is this correct?

- A. Yes - it is inclusive of warehousing and materials handling
- B. No - outbound logistics is the process of movement from the production line to the end customer
- C. No - outbound logistics is the return of items from the customer, for example if they are faulty
- D. Yes - it includes inventory management processes such as quality checking and stock control

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Outbound logistics involves activities that move finished goods from production to the end customer. The description given refers to inbound logistics (movement from suppliers to production). Returns from customers are reverse logistics.

(Reference:CIPS L5M10 Study Guide, Inbound, outbound and reverse logistics definitions, p. 4)

NEW QUESTION # 57

A Master Production Schedule (MPS) will create a production plan for an item over a period. Which sources will the MPS take information from? Select THREE

- A. Forecast demand
- B. Price of the materials
- C. Company balance sheet
- D. Firm customer orders
- E. Current stock levels

Answer: A,D,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The MPS is driven by forecast demand, firm customer orders, and current inventory/availability to decide what, how much, and when to make. Financial statements and prices are not direct inputs to the MPS. (CIPS L5M10 Study Guide, p. 180)

NEW QUESTION # 58

In which of the following circumstances does the usual 14-day cooling-off period not apply? Select THREE.

- A. Made-to-order items (e.g., personalised T-shirts)
- B. Online digital content where the buyer has begun downloading
- C. Items covered by warranty (e.g., electrical goods)
- D. Hiring a consultant
- E. Buying train tickets

Answer: A,B,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Consumer protection regulations exclude cancellation rights for:

- * Transport tickets (e.g., train, flights)
- * Bespoke or personalised goods
- * Digital downloads where the buyer has begun accessing the content

(Reference:CIPS L5M10 Study Guide, "Cooling-off periods and exceptions," p. 200)

NEW QUESTION # 59

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