

# WELL-AP Reliable Learning Materials - Certification WELL-AP Test Questions

## WELL AP Test 2024 Questions with complete Solutions

Which standard establishes limits for the VOC content of furniture for Feature 04 VOC Reduction? - ANSWERThe ANSI/BIFMA e3-2011 Furniture Sustainability Standard establishes limits for VOC content for furniture and furnishings in Feature 04 VOC Reduction.

In order to comply with Feature 26 Enhanced Material Safety, 25% of products (by cost) must be certified under which standard? - ANSWERCradle to Cradle

Exceeding ASHRAE minimum fresh air supply rates by what amount is the requirement for earning Feature 15 Increased Ventilation? - ANSWERS30% ????

A restaurant is upgrading their HVAC system, and is concerned with the negative effects that humidity extremes can have on the building occupants. What can they do to ensure that humidity levels will be in the acceptable range? - ANSWERUse modeling software to show that humidity levels will be within the acceptable range for 95% of all annual business hours.

A janitorial company is beginning work at a WELL-Certified building, and several requirements related to the WELL Building Standard are written into the contract. Since the project has achieved Feature 29, which of the following requirements must all cleaning equipment meet? - ANSWERCleaning products are certified by EPA's Design for the Environment, UL EcoLogo, or Green Seal.

What is the primary reason to introduce activated charcoal filters to the main air ducts of an existing building? - ANSWERTo reduce VOCs in the indoor air.

The Property Manager for a Johannesburg office building is installing lobby signage to display real-time data on indoor environmental quality. What is NOT a required parameter for this display to meet the requirements of Feature 18 Air Quality Monitoring and Feedback? - ANSWERCarbon monoxide

Real-time display of temperature, humidity, and carbon dioxide concentration must be made available to achieve Part 03 of Feature 8 Air Quality Monitoring and Feedback.

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### WELL Accredited Professional (WELL AP) Exam Sample Questions (Q116-Q121):

#### NEW QUESTION # 116

Supplemental light fixtures are provided to occupants upon request at no cost within a WELL building. This benefit will enhance occupant comfort by

- A. providing visual diversity
- B. improving correlated color temperature
- C. increasing the light level on the task surface
- D. keeping lighting uniformity in the space

**Answer: C**

Explanation:

Supplemental light fixtures, such as task lights, are provided to occupants upon request at no cost within a WELL building to enhance occupant comfort by increasing the light level on the task surface. This benefit allows occupants to adjust their local lighting conditions according to their individual preferences and needs, which can improve their visual acuity, productivity, and satisfaction. Feature L09 requires projects to provide supplemental light fixtures that meet certain criteria for illuminance, color quality, and glare control.

References: = WELL v2 Feature L09: Supplemental Lighting

#### NEW QUESTION # 117

During an initial kick-off meeting for a project pursuing WELL Certification, the team set a goal of supporting employee mental health by reducing work-associated stress and burnout while improving mood and sleep quality. Which of the following strategies could also contribute toward points in the Mind concept?

- A. Coordinate after work happy hours for which staff purchase their own tickets
- B. Implement a policy stating that all staff are entitled to 15-minute breaks throughout the workday
- C. Offer meditation interventions at a 50% discount to both part-time and full-time staff
- D. Send regular emails to staff featuring wellness topics like healthy eating and smoking cessation

**Answer: B**

Explanation:

According to the WELL v2 feature M05: Stress Management, the project must provide opportunities for staff to take breaks from work-related tasks and engage in activities that reduce stress and promote well-being<sup>1</sup>. Implementing a policy that entitles all staff to 15-minute breaks throughout the workday is an example of such an opportunity, as it can help staff relax, recharge, and cope with work demands<sup>2</sup>. Option A is incorrect, as coordinating after work happy hours may not reduce stress or improve mood and sleep quality for all staff, especially if they have to purchase their own tickets or consume alcohol. Option B is incorrect, as offering meditation interventions at a 50% discount may not be accessible or affordable for all staff, and may not be aligned with their preferences or needs. Option D is incorrect, as sending regular emails to staff featuring wellness topics may not be effective or engaging, and may add to their workload or information overload.

References: = Standard | WELL V2 - Feature M05: Stress Management The Importance of Breaks At Work - Forbes

#### NEW QUESTION # 118

To achieve Feature C04: Occupant Survey, Part 2: Administer Survey and Report Results, an occupant survey is required to be administered how often?

- A. Monthly

- B. Annually
- C. Quarterly
- D. Semi-annually

**Answer: B**

Explanation:

According to Feature C04: Occupant Survey, Part 2: Administer Survey and Report Results, the project team must administer the survey annually at minimum and report the aggregate results through WELL Online and to the employees upon request. This helps the project team monitor and evaluate the occupant experience and satisfaction with the building and its WELL features.

References: = Standard | WELL V2

### NEW QUESTION # 119

Please click on the Project Scenario B button to review the project scenario and answer the following question.

BAY TOWERS BY BAYLEAF - SEATTLE, UNITED STATES - PROJECT SCENARIO B. Bay Towers by Bayleaf is a 20-floor commercial building overlooking Elliot Bay in Seattle, United States.

The building enjoys abundant natural light through floor to ceiling windows which take in Elliot Bay city views. Although located behind a major highway (four-lanes of traffic), there is a pedestrian bridge which connects their ground floor reception to the riverfront park on the other side of the highway.

The building is owned and operated by Bayleaf Inc., a real-estate organization. The building is leased at a 70% occupancy rate by a range of tenants, including those in finance, technology and healthcare. The total expected occupancy of the building is 1,000 people. Bay Towers is mechanically ventilated and currently has MERV 11 filters. As the building owner, Bayleaf provides HVAC fit-out for tenant spaces, but tenants complete the interior walls and supply the finishes and furniture themselves. While no food is provided by Bayleaf, some individual tenants do have pantries where they provide their own snacks and beverages for their own employees. Bayleaf manages the building and operates the ground floor which includes the reception, building management office, meeting rooms, as well as the elevator banks on each floor and the rooftop. Meeting rooms are common amenities that are able to be booked by the tenants. Bayleaf has two employees that work at desks onsite, a receptionist at the front desk and a property manager in the building management office.

#### PROJECT SCOPE & GOALS

Bayleaf has enrolled Bay Towers for WELL Core Certification to attract and retain high-quality tenants and address growing tenant demand for well-being facilities.

As part of the WELL Core Certification scope, Bayleaf intends to renovate their ground floor and are open to leveraging some of this space to include health and well-being programming.

The scope of renovation will also include upgrades to the base building, such as staircases, end-of-trip facilities and the air filtration system. The rooftop will also be converted into a public green space for tenants to use for recreation. Tables, chairs and barbecue facilities will be added, as well as several gardens, including edible plots and lawn areas.

Bayleaf is hoping their WELL Core Certification will provide some initial feature compliance for tenants wishing to also pursue WELL Certification for their spaces.

How many workstations need to be height-adjustable to satisfy the requirements of the preconditions?

- A. One
- B. Zero
- C. Two
- D. 0

**Answer: C**

Explanation:

\* Focus on WELL Core: The question is specifically about WELL Core preconditions, which apply to the building owner/operator (Bayleaf), not individual tenants.

\* WELL v2 Precondition - V02 Part 1 (Ergonomic Workstation Design): Requires adjustable-height workstations for at least 25% of all workstations.

\* Calculation: Bayleaf manages the building and has 2 employees with desks - a receptionist and a property manager. 25% of 2 workstations is 0.5. Rounding up per WELL guidelines, at least 1 workstation should be height-adjustable. Since two people work within Bayleaf itself, both of their workstations need to be height-adjustable to meet the requirement.

References:

\* WELL v2, Movement (V02: Ergonomic Workstation Design): Outlines the requirement for adjustable workstations for WELL preconditions.

### NEW QUESTION # 120

An operations manager intends to support employees' well-being by providing opportunities for recovery and restoration. Which of the following options must be offered to support healthy working hours for all employees?

- A. Employees are provided a break room where they can take at least one rest break or at least 30 minutes during the workday
- **B. Employees are allotted a minimum of 24 consecutive hours off from work per seven-day period**
- C. Employees engaged in shift work are provided a minimum of 24 hours advance notice of shift changes
- D. Employees have unlimited access to at least one acoustically and visually separated environment located in a designated quiet zone

**Answer: B**

Explanation:

This option is aligned with the WELL v2 feature W09: Healthy Work Schedule, which aims to promote employee well-being by supporting healthy working hours and rest periods. According to the feature, employees should be provided with at least one full day off per week, or 24 consecutive hours off from work per seven-day period, to allow for recovery and restoration. This can help reduce the risk of chronic stress, fatigue, burnout, and health problems associated with long working hours<sup>123</sup>.

References:

- \* WELL v2 Feature W09: Healthy Work Schedule
- \* This is how many hours you should really be working
- \* 7 Strategies to Improve Your Employees' Health and Well-Being
- \* WHO: Working long hours is a 'serious health hazard'

### NEW QUESTION # 121

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