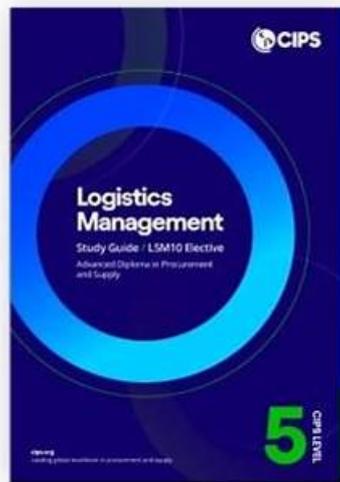


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CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network.

Topic 2	<ul style="list-style-type: none"> • Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain.
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CIPS Logistics Management Sample Questions (Q54-Q59):

NEW QUESTION # 54

Of the following items, which is not recyclable?

- A. Solvents
- B. Plastic
- C. Industrial catalysts
- **D. Agricultural products such as pesticides**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Agricultural products like pesticides are classified as hazardous substances and cannot be recycled.

* Plastics and industrial catalysts can be recycled.

* Solvents are technically recyclable but are often not economically viable to recycle at scale. (Reference: CIPS L5M10 Study Guide, Materials and recyclability, p. 196)

NEW QUESTION # 55

Harry is a Project Manager at a logistics organisation and is planning long-term for the development of his department. Harry should focus his strategic long-term plan on control measures that should be put in place. Is this true?

- A. Yes - control measures should be considered as part of all plans
- B. No - Harry should focus on contingencies at the strategic planning stage
- **C. No - strategic plans have little emphasis on control measures and focus on resource requirements**
- D. Yes - control is the process adopted by an organisation to cope with changes in plans

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In long-term (strategic) planning, the emphasis is on direction and resource requirements, with little emphasis on detailed control measures; contingency details are typically considered at tactical/mid-term levels. (CIPS L5M10 Study Guide, p. 104)

NEW QUESTION # 56

Mobile Ltd offers customers £50 to return old or broken phones. What is the most likely reason?

- A. Re-manufacture
- **B. Recovery**
- C. Recycle
- D. Reuse

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

"Recovery" focuses on extracting valuable materials (e.g., precious metals) from returned items. For broken phones, recovery is often most economical versus full remanufacture. (CIPS L5M10 Study Guide, p. 191)

NEW QUESTION # 57

Which of the following are benefits of using Service Life-Cycle Management (SLM)? Select TWO.

- A. Accurate demand forecasting
- B. Cost savings
- **C. Customer retention**
- **D. Effective planning of resources**

Answer: C,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

SLM manages services across their life cycle - including after-sales and support - improving customer retention and resource planning. While beneficial long-term, it may increase costs rather than reduce them.

(Reference: CIPS L5M10 Study Guide, Service Life-Cycle Management, p. 65)

NEW QUESTION # 58

Yolo Inc. is a low-cost manufacturer with tight margins. To remain profitable, logistics must help reduce costs. Which transportation strategy best supports this aim?

- A. Eliminate all activities that do not provide value add
- B. Run a competitive tender annually to secure the cheapest logistics provider
- C. Brand all fleet vehicles with company logos
- **D. Manage inbound logistics to strict KPIs to reduce waste and delays**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Cost-leadership logistics requires efficiency in inbound and outbound flows. Managing inbound logistics using KPIs (e.g., vehicle turnaround time, delivery reliability) reduces time waste and unnecessary costs.

Annual tenders or branding efforts do not guarantee cost reduction. (Reference: CIPS L5M10 Study Guide,

"Cost as a business strategy," p. 53)

NEW QUESTION # 59

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