



STUDENT COUNSELLING SERVICES (SCS)

NOTICE TO STUDENTS

In the wake of the COVID-19 pandemic as our nation works to minimize the spread of the virus and practices social distancing, the University remains closed at this time.

Until the University is reopened, Student Counselling Services (SCS) has had to adjust its normal modes of service delivery to offer **Tele-Counselling Services (TCS)**. This is the practice of delivering counselling and consultation services via technology-assisted media or other electronic means between a counsellor and a student-client who are in two different locations.

Student counsellors are normally available during regular working hours i.e. between 8.00 a.m. and 4:30 p.m. and may be contacted via telephone or email. However, students may be accommodated outside of normal working hours at the discretion of the counsellor. All students interested in accessing SCS are encouraged to read our brochure provided where frequently asked questions have been addressed. Further details about the counselling process and helpful resources can be found on the University's website. Students can access online booking from the following link [Student Booking](#).

Outside of our hours of operation students may contact:

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| Lifeline 645-2800; 645-6616 | Domestic Violence Hotline 800-SAVE; 800-7283 |
| Rape Crisis 622-7273; 657-5355 | St Ann's Hospital 624-1151; 624-1154 |
| The AIDS Hotline 800-4HIV; 625-2437 | CHILDLINE 800-4321 |
| The Children's Authority Hotline 996 | Victim and Witness Support 624-8853 |
| Ministry of Social Development 800-1673 | Emergency Food Support 488-8920 |

In case of emergency, students are encouraged to contact the TTPS, EHS, Ambulance, etc.

All students, including those who have met with a counsellor before, who access SCS at this time must read, understand, give consent on the online form provided. Any questions you may have about the form should be discussed with the counsellor before you agree. **Consent must be given before services are provided.** A hard copy of the completed form should be submitted to the counsellor once the University is reopened. This notwithstanding, the consent submitted online constitutes legal agreement to these services. Please be guided accordingly.