

C-BCSCX-2502 Review Guide & Valid Dumps C-BCSCX-2502 Ppt

SAP C_BCSCX_2502 Certification Exam Syllabus and Exam Questions

SAP C_BCSCX_2502 Exam Guide

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The SAP C_BCSCX_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

Desktop SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) practice exam software also keeps track of the earlier attempted SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) practice test so you can know mistakes and overcome them at each and every step. The Desktop SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) practice exam software is created and updated in a timely by a team of experts in this field. If any problem arises, a support team is there to fix the issue.

SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
Topic 2	Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.

Topic 3	• Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.
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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q12-Q17):

NEW QUESTION # 12

What is SAP Customer Data Cloud designed to do?

- A. Provide multiple views of the customer.
- **B. Manage customer identities, consent, and preferences.**
- C. Connect information from a single source.
- D. Execute end-to-end loyalty campaigns.

Answer: B

NEW QUESTION # 13

Which solution can be used to analyze a real-time 360 view of the customer?

- A. Customer Identity Access Management (CIAM) for Business-to-Business (B2B)
- **B. SAP Customer Data Platform**
- C. Customer Identity Access Management (CIAM) for Business-to-Consumer (B2C)
- D. Enterprise Consent and Preference Management

Answer: B

NEW QUESTION # 14

Which part of SAP BTP can be positioned with SAP Customer Experience when customers want to combine data from many sources and build models?

- A. SAP Customer Data Cloud
- B. SAP Business AI
- **C. SAP Datasphere**
- D. SAP Workzone

Answer: C

NEW QUESTION # 15

Which of the following KPIs are success metrics for the Chief Revenue Officer (CRO) persona?

Note: There are 3 correct answers to this question.

- A. Lower customer acquisition costs
- B. Innovate and stay ahead
- C. Optimize buying lifecycle
- D. Improved customer satisfaction and retention
- E. Increased profitability

Answer: A,C,E

NEW QUESTION # 16

What does Clean Core mean in relation to SAP Customer Experience?

- A. It is a strategy to keep existing solutions in the target system environment by prioritizing.
- B. It is a strategy to minimize modifications, and to run with cloud-compliant extensions and customizations.
- C. It is a strategy to retain an existing installed base of solutions.
- D. It is a strategy to aid in cleaning legacy data for the purposes of data migration.

Answer: B

NEW QUESTION # 17

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