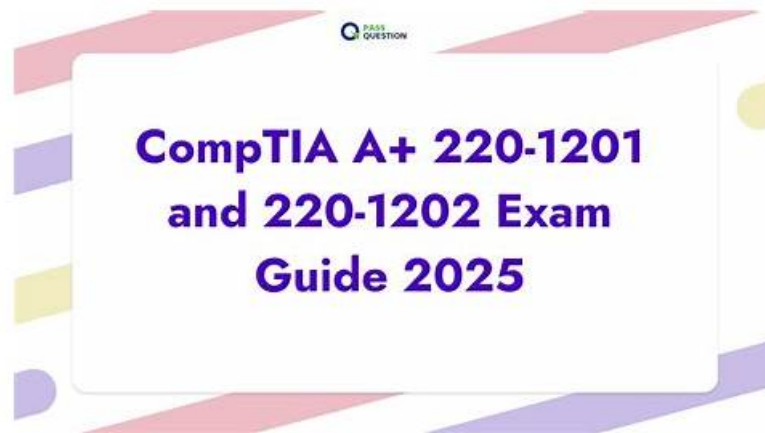


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>> 220-1202考試證照 <<

CompTIA 220-1202考試證照 | 第一次嘗試輕鬆學習並通過考試220-1202: CompTIA A+ Certification Exam: Core 2

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最新的 A+ 220-1202 免費考試真題 (Q142-Q147):

問題 #142

Which of the following operating systems is used to join a domain?

- A. Windows 11 SE
- **B. Windows 11 Pro**
- C. Windows 11 Home
- D. Windows 10 Home

答案: B

解題說明:

Domain join capability is a key Windows edition differentiator. In Quentin Docter's Windows editions comparison, Home explicitly "lacks support for... joining to a domain," while Pro "can join a Windows server domain." This applies across Windows 10/11

edition families: Home is positioned for consumers and does not include domain-join features, whereas Pro includes the business feature set.

The All-in-One guide states the same concept: "Windows Home systems cannot become part of a domain; to do that, you'll need something like Windows Pro." The Mike Meyers Lab Manual reinforces that Pro is the baseline edition for domain membership in business environments.

Given the answer choices, Windows 11 Pro is the correct selection for joining a domain.

問題 #143

A user is trying to install a preferred word processor on their work laptop, but the installation fails each time.

Which of the following is most likely the cause of this failure?

- A. Slow internet speeds
- **B. Incorrectly configured ACL**
- C. Unformatted hard drive
- D. Full browser cache

答案: **B**

解題說明:

The most likely cause of repeated application installation failures on a work-issued laptop is an incorrectly configured Access Control List (ACL). In corporate environments, security policies are designed to limit what standard users can install in order to reduce malware risk, maintain compliance, and ensure system stability.

These restrictions are enforced through NTFS permissions, ACLs, and Group Policy settings.

According to the Quentin Docter - CompTIA A+ Complete Study Guide, ACLs define which users or groups have permission to read, write, modify, or execute files and directories. If a user does not have sufficient permissions to write to protected locations such as C:\Program Files, system folders, or specific registry keys, software installers will fail-even if the installer itself is legitimate and intact.

The Travis Everett & Andrew Hutz - CompTIA A+ All-in-One Exam Guide explains that many organizations intentionally restrict installation privileges to administrators only. This prevents users from installing unauthorized or potentially harmful software. When ACLs are misconfigured or intentionally restrictive, installation attempts may fail repeatedly without clearly stating that permissions are the root cause.

The Mike Meyers / Mark Soper Lab Manual further clarifies that issues like a full browser cache or slow internet speeds typically affect downloads, not the execution of installers. An unformatted hard drive would prevent the operating system from functioning at all, making it irrelevant in this scenario.

Therefore, the repeated installation failure on a work laptop is best explained by incorrectly configured ACLs, making C the correct answer.

問題 #144

Which of the following is a protocol that provides AAA for network services?

- A. Kerberos
- **B. RADIUS**
- C. WPA3
- D. TKIP

答案: **B**

解題說明:

RADIUS (Remote Authentication Dial-In User Service) provides centralized Authentication, Authorization, and Accounting (AAA) for users who connect and use a network service.

問題 #145

A technician is assisting a user who is growing increasingly frustrated because an application continuously crashes. The technician must coordinate with another department to resolve the issue. Which of the following actions should the technician take to effectively and professionally communicate with the user?

- A. Transfer the user to the next tier.

- B. Ask the user to submit a formal complaint about the issue.
- C. Continue working on the issue independently.
- D. Explain the issue and the need for collaboration.

答案： D

解題說明：

When resolution requires another team, professionalism means clear communication, setting expectations, and explaining what will happen next. Quentin Docter describes escalation: when you don't have the answer, "this process is called escalation," and when a ticket is escalated, someone must "be responsible for communicating with the user." He emphasizes "Clear Communication," stating the problem description must be understandable to others because "the problem may have to be escalated," and you should communicate work-arounds and progress transparently.

The All-in-One guide and Mike Meyers Lab Manual both stress empathy and respectful communication with frustrated users-use statements that acknowledge feelings and keep a nonaccusatory tone.

Option D best matches these best practices: explain what's happening (app crashing), why another department must be involved, and what the user should expect (timeline/next steps/work-around if available).

Transferring without explanation (A) increases frustration; a complaint (B) isn't a solution; and working alone (C) ignores the required collaboration.

問題 #146

Which of the following authentication methods is the best way to prevent users from frequently entering their credentials?

- A. One-time password
- B. Access control list
- C. Multifactor authentication
- D. Single sign-on

答案： D

解題說明：

Single sign-on (SSO) allows users to authenticate once and gain access to multiple systems without re-entering credentials, which significantly enhances user convenience while maintaining security.

From Quentin Docter - CompTIA A+ Complete Study Guide:

"Single sign-on streamlines authentication by allowing users to log in once and access all authorized resources, reducing credential fatigue and improving security."

問題 #147

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