

# 試験の準備方法-認定するITIL4-DPI受験体験試験- 100%合格率のITIL4-DPI専門知識訓練



BONUS!!! JpexamITIL4-DPIダンプの一部を無料でダウンロード：[https://drive.google.com/open?id=1LglJ93mm4PxservTb8gOqdZG\\_2BLq9Rf](https://drive.google.com/open?id=1LglJ93mm4PxservTb8gOqdZG_2BLq9Rf)

あなたもそれらの1人かもしれませんが、試験の準備のために高品質で高い合格率のITIL4-DPI学習問題を見つけるのに苦労するかもしれません。当社の製品は、主要な質問と回答で精巧に構成されています。学習資料では、過去の資料からキーを選択して、ITIL4-DPIトレント準備を完了しています。練習するのに20時間から30時間しかかかりません。効果的な練習の後、ITIL4-DPI試験トレントから試験ポイントを習得できます。そうすれば、合格するのに十分な自信があります。だから、これからITIL4-DPIトレント準備から始めましょう。

## ITIL ITIL4-DPI 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"> <li>サービスパフォーマンスメトリクス：この試験セクションでは、ITサービスマネージャーのスキルを測定し、主要業績評価指標（KPI）の活用に重点を置きます。ITサービスとプロセスの効率性と有効性を評価するためのメトリクスの選択、定義、適用方法に重点が置かれます。</li> </ul>

トピック 2	<ul style="list-style-type: none"> <li>計画: このセクションでは、コンプライアンス担当者のスキルを評価し、正確な計画の原則を重視します。受験者が要件を定義し、実績のある手法を用いて効果的に成果を上げる方法を理解していることを確認します。</li> </ul>
トピック 3	<ul style="list-style-type: none"> <li>ガバナンスとコンプライアンス: この試験セクションでは、コンプライアンス担当者のスキルを評価し、組織のニーズに合ったガバナンス構造の構築に焦点を当てます。また、説明責任を維持するために、規制、標準、およびポリシーが一貫して遵守されていることを確認します。</li> </ul>
トピック 4	<ul style="list-style-type: none"> <li>リスク管理: このセクションでは、ITサービスマネージャーのスキルを評価し、ITサービスにおけるリスク管理の理解を深めます。組織が潜在的な混乱や損失を予測し、最小限に抑え、効果的に対応できるように支援することに重点を置いています。</li> </ul>
トピック 5	<ul style="list-style-type: none"> <li>コミュニケーションとコラボレーション: このセクションでは、ITサービスマネージャーのスキルを評価し、部門間および関係者間のコミュニケーションとコラボレーションの向上に焦点を当てます。より効果的なコミュニケーションがITサービスの成功をいかに支えるかに焦点を当てます。</li> </ul>

>> ITIL4-DPI受験体験 <<

## ITIL4-DPI専門知識訓練、ITIL4-DPI試験解答

すべての受験生はITIL4-DPI試験に順調に合格することを希望しますが、そんなに簡単ではありません。この試験を準備するあなたは心配する必要がありません。Jpexamの提供する問題集は受験生の試験への合格を保証することができます。我々の最新の問題集を利用して、気楽でITIL4-DPI試験に合格することができます。

## ITIL 4 Strategist: Direct, Plan and Improve (DPI) 認定 ITIL4-DPI 試験問題 (Q28-Q33):

### 質問 # 28

Which is a result of an organization following the local laws of a country where it operates?

- A. Improved governance
- B. Increased risk
- C. Improved compliance
- D. Increased value

正解: C

解説:

DPI highlights that compliance refers to meeting legal, regulatory, and policy requirements. By following local laws, the organization ensures improved compliance. Governance (A) is the system of oversight but does not automatically result from law adherence. Risks (B) are reduced, not increased, by compliance. Value (D) is indirectly supported but not guaranteed. Thus, compliance is the direct outcome.

(Reference: ITIL 4 Strategist DPI, section on "Governance, risk, and compliance (GRC)")

### 質問 # 29

An organization is mapping a value stream for an IT service. In the current map, the same activity is repeated multiple times. When identifying opportunities to remove waste from the value streams, it has been determined that several days could be removed from the delivery time by eliminating repeated work.

What is this an example of?

- A. Establishing clear objectives for assessments
- B. Building value chains on effective practices
- C. Cascading goals through the organization
- D. Optimizing a workflow through the organization

正解: D

解説:

In DPI, value stream mapping identifies bottlenecks, redundancies, and delays. Eliminating repeated activities to save time is an example of workflow optimization (Option C). This reflects Lean principles embedded in DPI - improving flow, reducing waste, and enhancing efficiency. Cascading goals (A), effective practices (B), and objectives for assessments (D) are unrelated to workflow waste elimination.

(Reference: ITIL 4 Strategist DPI, section on "Value stream mapping - optimizing workflow and eliminating waste")

質問 # 30

An IT department is functioning as a service provider for the company it is a part of. Which statement about this provider's governance is CORRECT?

- A. An internal service provider's governance is limited to external factors such as regulations and legislation
- B. An internal service provider is not subject to governance because they are part of the same company
- C. An internal service provider cannot govern itself unless it has specifically delegated the authority by the company's governing body
- D. An internal service provider must use the service value system instead of governance

正解: C

解説:

DPI clarifies that governance always comes from the organization's governing body. Internal service providers do not operate independently; they must follow the governance structures of the parent organization. They may only self-govern if explicitly delegated authority. Option A is incorrect (governance covers internal and external). Option B is false-governance always applies. Option D is misleading; the SVS supports governance, not replaces it.

(Reference: ITIL 4 Strategist DPI, section on "Governance in internal and external service provider contexts")

質問 # 31

Which BEST describes a value stream?

- A. A flexible and simple guide that supports improvement initiatives
- B. The way an organization applies specific resources to tasks
- C. A structured approach to organizational change, so that staff members feel valued
- D. Steps that add value to a unit of work being processed in the service value chain

正解: D

解説:

DPI defines a value stream as "a series of steps an organization undertakes to create and deliver products and services to consumers." It describes how value is created and flows through the service value chain. Option A directly reflects this definition. Options B, C, and D refer to resources, guidance, or change management, not the definition of value streams.

(Reference: ITIL 4 Strategist DPI, section on "Value stream mapping - definition and purpose")

質問 # 32

A company is starting a digital transformation effort that will require significant changes in how IT operates.

The CIO hired consultants to assess the IT department, and they identified a number of improvements that would increase customer value.

Which approach would BEST prioritize improvement outcomes?

- A. Prioritize outcomes that move the organization closer to its vision, which will maximize value for all stakeholders
- B. Prioritize outcomes that impact staff the least, which will help staff develop confidence in making improvements
- C. Prioritize outcomes that reduce waste the most, which will ensure efficient use of the organization's resources
- D. Prioritize outcomes that can be achieved with the least effort, which will help create momentum for future improvements

正解: A

解説:

