

# Pass Guaranteed Quiz 2026 Apple Apple-Device-Support: Apple Device Support Exam First-grade Latest Test Cram



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## Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.</li></ul>
Topic 6	<ul style="list-style-type: none"><li>Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.</li></ul>
Topic 7	<ul style="list-style-type: none"><li>Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.</li></ul>

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**Apple Apple-Device-Support Exam Prep, Apple-Device-Support Study Plan**

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## Apple Device Support Exam Sample Questions (Q119-Q124):

### NEW QUESTION # 119

Select the setting in the sidebar that you should use to turn on Lockdown Mode.

**Answer Area**



The image shows a screenshot of the macOS System Preferences application. On the left, a sidebar lists various system settings. The 'Privacy & Security' option is highlighted with a green checkmark. On the right, the main content area shows the user's profile, 'Andre Lorico', and a list of settings categories such as 'Name, Phone, Email', 'Password & Security', 'Payment & Shipping', 'iCloud', 'Media & Purchases', 'Family Sharing', 'Devices', 'Sign Out...', and 'About Apple ID & Privacy...'. A large, semi-transparent watermark 'latsteram.com' is overlaid across the center of the image.

**Answer:**

**Explanation:**

## Answer Area



Explanation:

From the sidebar, click Privacy & Security. Scroll down, click Lockdown Mode, then click Turn On.

<https://support.apple.com/en-us/105120#:~:text=From%20the%20sidebar%2C%20click%20Privacy,Mode%2C%>

## NEW QUESTION # 120

How can you use AirPlay to share content exclusively with a specific individual from your Apple iPhone and Mac?

- A. Allow Airplay for Current use
- B. Allow Airplay for everyone
- C. Allow Airplay for anyone in the same network

**Answer: A**

Explanation:

To use AirPlay to share content exclusively with a specific individual from your Apple iPhone and Mac, you need to set the "Allow AirPlay for" option to "Current user" on your Mac. This option allows only devices where you're signed in with the same Apple ID as on the Mac to stream to the Mac. To set this option, you need to go to System Preferences > Sharing and click on "AirPlay Receiver" in the list that appears on the left. Then, choose "Current user" from the menu next to "Allow AirPlay for". After that, you can use AirPlay to stream or mirror content from your iPhone to your Mac by tapping the AirPlay button in the app that you're using or in Control Center. References: = Apple - Support - Manuals, macOS User Guide, Set up your Mac to be an AirPlay receiver; Apple - Support - Manuals, Use AirPlay to stream video or mirror the screen of your iPhone; How to AirPlay From

### NEW QUESTION # 121

ACME, Inc. wants to ensure that iPhone and iPad backups created with Apple Configurator on a Mac are encrypted and protected with a password. Which action in Apple Configurator should you select to create password encrypted backups?

- A. Actions > Advanced > Enable Encrypted Backups
- B. Actions > Apply > Backup Password
- C. Actions > Advanced > Encrypt
- D. Actions > Prepare, then select Encrypt Backups

**Answer: A**

Explanation:

To create password encrypted backups with Apple Configurator, you need to enable encrypted backups for the devices or Blueprints that you want to back up. This option is available under the Actions > Advanced menu, and it requires you to enter and verify a password for the backups. Once enabled, encrypted backups save users' passwords and provide more security for the data. Encrypted backups can be restored only to devices or Blueprints that have the same encryption settings and password.

References: Enable encrypted backups in Apple Configurator

### NEW QUESTION # 122

How should you force your Mac to reinitialize a peripheral device's connection and reload any peripheral-specific drivers?

- A. Unplug and reconnect the peripheral.
- B. Connect the peripheral to a USB hub.
- C. Unplug other devices on the same bus.
- D. Connect the peripheral to another Mac.

**Answer: A**

Explanation:

According to the Apple Device Support Reference Materials, one of the basic troubleshooting steps for peripheral devices is to unplug and reconnect the device<sup>1</sup>. This can force the Mac to reinitialize the connection and reload any device-specific drivers. Other options, such as connecting the peripheral to a USB hub, unplugging other devices on the same bus, or connecting the peripheral to another Mac, may not necessarily reinitialize the connection or reload the drivers, and may introduce other issues or complications.

References: 1: Apple Device Support Reference Materials, Section 2.3.1, "Basic Troubleshooting Steps".

### NEW QUESTION # 123

Select three responses.

Which three scenarios cause Apple File System (APFS) volumes to generate encryption keys?

- A. During user creation
- B. After erase content and setting
- C. At first user login on the Mac
- D. During the first macOS boot sequence
- E. During the first user's password creation

**Answer: A,B,E**

Explanation:

APFS is a file system that supports encryption at the volume level. Each volume has its own encryption key, called the Volume Encryption Key (VEK), which is stored in the APFS container metadata and protected by another key, called the Key Encryption Key (KEK). The KEK is derived from the user's password and wrapped by a secure token, which is a feature that ensures only authorized users can access the encrypted data. According to the Apple Device Support Reference Materials<sup>12</sup>, the following scenarios cause APFS volumes to generate encryption keys:

\* During user creation. When a new user is created on an APFS volume, a secure token is generated for that user and a KEK is derived from the user's password. The KEK is used to encrypt the VEK and store it in the metadata.

\* During the first user's password creation. When the first user on an APFS volume sets their password, a secure token is granted to

that user and a KEK is derived from the password. The KEK is used to encrypt the VEK and store it in the metadata.

\* After erase content and setting. When a user erases all content and settings on an APFS volume, the VEK and the KEK are deleted and new ones are generated. The new VEK is encrypted with the new KEK and stored in the metadata.

References:

\* Use secure token, bootstrap token, and volume ownership in deployments.

\* Data Protection in Apple devices.

## NEW QUESTION # 124

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