

# Agentforce-Specialist Official Cert Guide | Practice Agentforce-Specialist Exam Online



DOWNLOAD the newest DumpsFree Agentforce-Specialist PDF dumps from Cloud Storage for free: <https://drive.google.com/open?id=1TFQJmcKzhcbIK6gLAvWK9-emwiuhWFPF>

As is known to us, the leading status of the knowledge-based economy has been established progressively. It is more and more important for us to keep pace with the changeable world and improve ourselves for the beautiful life. Our company can help you solve the problem and get your certification, because our company has compiled the Agentforce-Specialist question torrent that not only have high quality but also have high pass rate. We believe that our Agentforce-Specialist exam questions will help you get the certification in the shortest. So hurry to buy our Agentforce-Specialist exam torrent, you will like our products.

## Salesforce Agentforce-Specialist Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Agentforce Concepts: This section assesses the skills of AI Engineers and covers how Agentforce works, including its reasoning engine, standard and custom topics, agent actions, and user security management. It also includes testing and deploying agents from sandbox to production environments.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Agentforce and Sales Cloud: This section assesses the skills of AI Developers and covers identifying the correct generative AI features in Agentforce for Sales Cloud scenarios. It also includes determining when to use Agentforce Sales Agents, such as Sales Development Representatives (SDRs) and Sales Coaches.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Agentforce and Service Cloud: This section measures the skills of AI Engineers and focuses on building agents that answer questions based on Knowledge articles and connecting them to digital channels. It also covers identifying the correct generative AI features in Agentforce for Service Cloud scenarios.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• Agentforce and Data Cloud: This section measures the skills of AI Developers and addresses how Agentforce integrates with Data Cloud to improve response accuracy and personalize answers. It involves grounding with retrievers in Data Cloud to enhance agent performance.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>• Prompt Engineering: This section measures the skills of AI Developers and focuses on prompt engineering techniques. It covers identifying when to use Prompt Builder, managing prompt templates, selecting appropriate grounding techniques, and explaining the process for creating and executing prompt templates.</li></ul>

>> Agentforce-Specialist Official Cert Guide <<

**Practice Salesforce Agentforce-Specialist Exam Online - Agentforce-Specialist Pdf Format**

DumpsFree is a trusted and reliable platform that has been helping Salesforce Certified Agentforce Specialist (Agentforce-Specialist) exam candidates for many years. Over this long time period countless Salesforce Agentforce-Specialist exam questions candidates have passed their dream Agentforce-Specialist Certification Exam. They all got help from DumpsFree Salesforce Exam Questions and easily passed their challenging Agentforce-Specialist pdf exam

## Salesforce Certified Agentforce Specialist Sample Questions (Q241-Q246):

### NEW QUESTION # 241

An Agentforce is creating a custom action for Agentforce.

Which setting should the Agentforce Specialist test and iterate on to ensure the action performs as expected?

- A. Action Input
- **B. Action Instructions**
- C. Action Name

**Answer: B**

Explanation:

When creating a custom action for Einstein Bots in Salesforce (including Agentforce), Action Instructions are critical for defining how the bot processes and executes the action. These instructions guide the bot on the logic to follow, such as API calls, data transformations, or conditional steps. Testing and iterating on the instructions ensures the bot understands how to handle dynamic inputs, external integrations, and decision-making.

Salesforce documentation emphasizes that Action Instructions directly impact the bot's ability to execute workflows accurately. For example, poorly defined instructions may lead to incorrect API payloads or failure to parse responses. The Einstein Bot Developer Guide highlights that refining instructions is essential for aligning the bot's behavior with business requirements.

In contrast:

\* Action Name (A) is a static identifier and does not affect functionality.

\* Action Input (B) defines parameters passed to the action but does not dictate execution logic.

Thus, iterating on Action Instructions (C) ensures the action performs as expected.

### NEW QUESTION # 242

The Agentforce Specialist of Northern Trail Outfitters reviewed the organization's data masking settings within the Configure Data Masking menu within Setup. Upon assessing all of the fields, a few additional fields were deemed sensitive and have been masked within Einstein's Trust Layer.

Which steps should the Agentforce Specialist take upon modifying the masked fields?

- A. Turn on Einstein Feedback so that end users can report if there are any negative side effects on AI features.
- B. Turn off the Einstein Trust Layer and turn it on again.
- **C. Test and confirm that the responses generated from prompts that utilize the data and masked data do not adversely affect the quality of the generated response**

**Answer: C**

Explanation:

After modifying masked fields in Einstein's Trust Layer, the next important step is to test and confirm that the responses generated by prompts utilizing the newly masked data still meet quality standards. This ensures that masking sensitive information does not negatively impact the usefulness or accuracy of the AI-generated content. Thorough testing helps identify any issues in prompt performance that could arise due to masking, and adjustments can be made if needed.

\* Option B is correct because testing the effects of masking on AI responses is a critical step in ensuring AI continues to function as expected.

\* Option A (turning off and on the Einstein Trust Layer) is unnecessary after changing the masked fields.

\* Option C (turning on Einstein Feedback) allows for user feedback but is not a direct step following field masking modifications.

:

Salesforce Einstein Trust Layer Overview: [https://help.salesforce.com/s/articleView?id=sf.einstein\\_trust\\_layer.htm](https://help.salesforce.com/s/articleView?id=sf.einstein_trust_layer.htm)

### NEW QUESTION # 243

Universal Containers (UC) has a legacy system that needs to integrate with Salesforce. UC wishes to create a digest of account

action plans using the generative API feature.

Which API service should UC use to meet this requirement?

- **A. REST API**
- B. SOAP API
- C. Metadata API

**Answer: A**

Explanation:

To create a digest of account action plans using the generative API feature, Universal Containers should use the REST API. The REST API is ideal for integrating Salesforce with external systems and enabling interaction with Salesforce data, including generative capabilities like creating summaries or digests. It supports modern web standards and is suitable for flexible, lightweight interactions between Salesforce and legacy systems.

\* Metadata API is used for retrieving and deploying metadata, not for data operations like generating summaries.

\* SOAP API is an older API used for integration but is less flexible compared to REST for this specific use case.

For more details, refer to Salesforce REST API documentation regarding using REST for data integration and generating content.

#### NEW QUESTION # 244

Universal Containers (UC) wants to use Flow to bring data from unified Data Cloud objects to prompt templates.

Which type of flow should UC use?

- A. Unified-object linking flow
- **B. Template-triggered prompt flow**
- C. Data Cloud-triggered flow

**Answer: B**

Explanation:

In this scenario, Universal Containers wants to bring data from unified Data Cloud objects into prompt templates, and the best way to do that is through a Data Cloud-triggered flow. This type of flow is specifically designed to trigger actions based on data changes within Salesforce Data Cloud objects.

Data Cloud-triggered flows can listen for changes in the unified data model and automatically bring relevant data into the system, making it available for prompt templates. This ensures that the data is both real-time and up-to-date when used in generative AI contexts.

For more detailed guidance, refer to Salesforce documentation on Data Cloud-triggered flows and Data Cloud integrations with generative AI solutions.

#### NEW QUESTION # 245

An Agentforce at Universal Containers is trying to set up a new Field Generation prompt template. They take the following steps.

1. Create a new Field Generation prompt template.
2. Choose Case as the object type.
3. Select the custom field AI\_Analysis\_c as the target field.

After creating the prompt template, the Agentforce Specialist saves, tests, and activates it. However, when they go to a case record, the AI Analysis field does not show the (Sparkle) icon on the Edit pencil. When the Agentforce Specialist was editing the field, it was behaving as a normal field.

Which critical step did the Agentforce Specialist miss?

- A. They forgot that the Case Object is not supported for Add generation as Einstein Service Replies should be used instead.
- B. They forgot to reactivate the Lightning page layout for the Case object after activating their Field Generation prompt template.
- **C. They forgot to edit the Lightning page layout and associate the field to a prompt template**

**Answer: C**

Explanation:

For Field Generation prompt templates to display the Sparkle icon (indicating AI-generated content), the target field must be explicitly associated with the prompt template on the Lightning page layout. Even if the prompt template is activated, failing to add the field to the page layout and link it to the template will result in the field behaving as a standard field. Salesforce documentation



