

L5M9최고품질시험덤프자료덤프는Operations Management시험문제의모든유형과범위를커버



2026 Itcertkr 최신 L5M9 PDF 버전 시험 문제집과 L5M9 시험 문제 및 답변 무료 공유: https://drive.google.com/open?id=19TYg_OP2iYLmo9g2N5o0XThoWwlabkG

CIPS L5M9덤프의 유효성을 보장해드릴수 있도록 저희 기술팀은 오랜시간동안CIPS L5M9시험에 대하여 분석하고 연구해 왔습니다. CIPS L5M9 덤프를 한번 믿고CIPS L5M9시험에 두려움없이 맞서보세요. 만족할수 있는 좋은 성적을 얻게 될것입니다.

CIPS L5M9 Exam Syllabus Topics:

Section	Objectives
Topic 1: Understand the concept and scope of operations management	- Critically assess the objectives and strategies of operations management 1. Order qualifying and order winning objectives 2. Top down and bottom up perspectives of operations strategy 3. The stages of development of operations strategy 4. The performance objectives of operations management (quality, speed, dependability, flexibility and cost) 5. From implementing to supporting to driving strategy - Analyse the role and activities of operations management in organisations 1. The extent of operations management in organisations 2. Operations management in different types of organisations 3. Definitions of operations and operations management
Topic 2: Understand the design of operations management systems	- Analyse the design of goods and services 1. Design for sustainability and lifecycle 2. Product and service design considerations - Analyse the design of processes and capacity 1. Capacity planning strategies 2. Process types and layouts

Topic 3: Understand planning and control in operations management	- Analyse capacity planning and control • 1. Aggregate planning • 2. Scheduling techniques - Analyse forecasting and demand management • 1. Forecasting methods • 2. Demand management approaches - Analyse inventory planning and control • 1. Inventory models and systems • 2. Just-in-time and lean principles
Topic 4: Understand the improvement of operations management	- Analyse operations improvement strategies • 1. Continuous improvement (Kaizen) • 2. Lean operations and waste reduction • 3. Benchmarking techniques - Analyse quality management and improvement • 1. Quality management approaches (TQM, Six Sigma) • 2. Statistical process control

>> L5M9최고품질 시험덤프자료 <<

L5M9완벽한 시험기출자료 - L5M9시험패스 인증덤프자료

Itcertkr에서는 가장 최신이자 최고인CIPS인증 L5M9시험덤프를 제공해드려 여러분이 IT업계에서 더 순조롭게 나아가도록 최선을 다해드립니다. CIPS인증 L5M9덤프는 최근 실제시험문제를 연구하여 제작한 제일 철저한 시험전 공부자료입니다. CIPS인증 L5M9시험준비자료는 Itcertkr에서 마련하시면 기적같은 효과를 안겨드립니다.

최신 CIPS Level 5 Advanced Diploma in Procurement and Supply L5M9 무료 샘플문제 (Q74-Q79):

질문 # 74

A fast-food restaurant provides a drink machine for customers to use, which allows the customer to select the drink that they wish by putting their cup under the machine and pushing a button. The machine will first drop ice into the cup, but this button will not work unless the cup is placed on an X. What is this an example of?

- A. fail safing
- B. preventative maintenance
- C. redundancy
- D. run to breakdown

정답: A

설명:

This is fail safing. Fail safing is a design feature that prevents a failure. In this case, it prevents ice being dropped on the floor if there is no cup there. There are some good examples of this on p.102

질문 # 75

Joan is the Operations Manager at a Dentist Surgery and has recently completed a Pareto Analysis with the hopes of improving the quality of service offered. Which of the following would be a possible finding from this analysis?

- A. The booking process is very slow and doesn't meet customer expectations

- B. 80% of complaints are caused by 20% of the dentists
- C. customers are twice as likely to recommend the dentist if they had a positive experience
- D. there is a gap between the service expected by customers and the service delivered

정답: B

설명:

Pareto is also known as the 80/20 rule- therefore the only correct option could be 1. P.126 talks about how Pareto is applied in diagnosing quality problems within an organisation. You'll have come across Pareto in Level 4 when it was used as a way of classifying inventory.

질문 # 76

Where a company produces many different but similar products, what is this dimension known as?

- A. high variation
- B. high variety
- C. low variation
- D. low variety

정답: B

설명:

This is high variety. Variation is about fluctuations in demand. See p.49

질문 # 77

In what circumstances would an organisation use a Fishbone diagram?

- A. to find the cause of an issue
- B. to depict changes in quality
- C. to visually represent links between activities
- D. to demonstrate a pattern has occurred

정답: A

설명:

A fishbone diagram is used to map causes and effects. Therefore option 2 is correct. It's also known as a 'Cause and Effect Diagram' or an 'Ishikawa Diagram'. You can find an example of one on p.129

질문 # 78

What is the end purpose of introducing a Total Quality Management process to the operations department of an organisation?

- A. customer satisfaction
- B. reducing costs
- C. zero defects
- D. increasing market share

정답: A

설명:

The overarching goal of TQM is customer satisfaction. This is from p.105. There are a lot of questions in the exam on TQM so do revise this section

질문 # 79

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