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Salesforce Marketing Cloud Personalization Accredited Professional Sample Questions (Q51-Q56):

NEW QUESTION # 51

What are the two main functions of the Event API? (select 2)

- A. Process GDPR data or deletion requests
- B. Bulk load external campaign data
- **C. Return campaign responses**
- **D. Capture user attributes and actions**

Answer: C,D

Explanation:

The Event API in Salesforce Interaction Studio serves two main purposes:

* Capture User Attributes and Actions (A):

* It records user behavior, actions, and attributes in real time. This data is crucial for building user profiles, creating segments, and driving personalization.

* Return Campaign Responses (C):

* The Event API can retrieve and deliver responses for campaigns, such as personalized content or recommendations, to be displayed on a web page or application.

NEW QUESTION # 52

Which global templates do you select and customize to provide trending blog recommendations on the homepage?

- A. Infobar with CTA
- **B. Einstein content recommendation**
- C. Einstein product recommendation
- D. Banner with CTA

Answer: B

Explanation:

Einstein Content Recommendation is a global template in Interaction Studio that can be customized to provide dynamic and trending blog recommendations on the homepage.

Reference: Salesforce Interaction Studio Einstein Recommendations Guide.

NEW QUESTION # 53

A brand's website is seeing high traffic, but much of the behavior is anonymous. How does Marketing Cloud Personalization identities?

- A. Marketing Cloud Personalization synchronizes anonymous and known profiles once a day based on online traffic and data from offline
- B. Marketing cloud personalization uses probabilistic matching to determine if two or more profiles represent the same identity
- C. Marketing cloud personalization constantly monitors identifying information, then uses deterministic matching to determine if two same identity

Answer: C

Explanation:

Marketing Cloud Personalization uses probabilistic matching techniques to unify anonymous and known identities.

* It evaluates behavioral patterns, device data, and other signals to determine if multiple profiles belong to the same user.

* Once sufficient data overlap is identified, profiles are merged for personalized interactions.

References:

* Salesforce Interaction Studio Documentation - Identity Matching

NEW QUESTION # 54

How many total global goals and filters can you define for your dataset in Marketing Cloud Personalization?

- A. Unlimited
- B. 64 total between filters and goals
- C. 300 total between filters and goals
- D. 25 filters and 25 goals

Answer: B

Explanation:

Marketing Cloud Personalization allows a total of 64 global filters and goals combined for each dataset. This limitation ensures optimal performance and manageability of data tracking and evaluation.

Reference: Salesforce Interaction Studio Dataset Configuration Guide.

NEW QUESTION # 55

Which two components does a user need to configure in Marketing Cloud Personalization to display Einstein product recommendations via the Marketing Cloud Personalization Connector for Sales and Service Cloud?

- A. Einstein Decisions
- B. Einstein Recipes
- C. Promotions
- D. Catalog Items

Answer: B,D

Explanation:

To display Einstein product recommendations via the Marketing Cloud Personalization Connector for Sales and Service Cloud, configure:

* Catalog Items (Answer A):

* Populate and maintain a catalog of products or content to enable recommendations.

* Einstein Recipes (Answer C):

* Set up personalized recommendation logic using recipes to determine which products are suggested.

References:

* Salesforce Marketing Cloud Documentation - Einstein Recommendations Integration

NEW QUESTION # 56

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