

# AP-211 Test Braindumps: Salesforce Health Cloud Accredited Professional & AP-211 Exam Collection



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## Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.</li></ul>

## Exam AP-211 Answers | New AP-211 Practice Questions

Many platforms are offering "PremiumVCEDump" study material for the Salesforce AP-211 certification exam. But most of them are not valid and people who study with them fail in the Salesforce Health Cloud Accredited Professional (AP-211) Exam and lose their resources. "PremiumVCEDump" offers actual Salesforce AP-211 Exam Questions that will help you pass the exam on the first try and save your money. These AP-211 questions are compiled under the guidance of thousands of professionals from around the world.

### Salesforce Health Cloud Accredited Professional Sample Questions (Q116-Q121):

#### NEW QUESTION # 116

A provider wants to get a comprehensive view of a patient's prescriptions, including history, to improve health outcomes. Which Health Cloud capability should a consultant leverage to assist the provider?

- A. Medication Management
- B. Integrated Care Management
- C. Intelligent Appointment Management
- D. Virtual Care

**Answer: A**

Explanation:

\* Medication Management in Health Cloud enables providers to view all of a patient's prescription history in one place, supporting medication reconciliation and review for better health outcomes.

Extract:

"Use Medication Management to track and review patient prescriptions, past and present, ensuring a comprehensive view of medication history and supporting care team collaboration." (Source: Administer Health Cloud - Medication Management)

\* Other options (Intelligent Appointment Management, Virtual Care, Integrated Care Management) do not provide comprehensive medication tracking.

#### NEW QUESTION # 117

A provider uses an external appointment management system. The default solution provided by Health Cloud is not viable for the provider.

How should a consultant implement a robust system for the provider?

- A. Use a package created by ISV (Independent Software Vendor) for Health Cloud.
- B. Use an electronic health record (EHR) routing system to book the appointment in Health Cloud.
- C. Create a custom FHIR Adapter to make calls to Health Cloud.
- D. Create an Apex class and leverage Intelligent Appointment Management.

**Answer: D**

#### NEW QUESTION # 118

A pharma company wants the ability to:

Upload a patient's insurance card, including automatic Member Plan record creation  
Run a benefits verification check  
Schedule on behalf of the patient with a provider  
Cloud Accredited Professional  
Which set of Health Cloud capabilities should enable the company to build this business process?

- A. virtual Care, Intelligent Appointment Management, Intelligent Document Automation, Intelligent Document Reader
- B. Intelligent Appointment Management, Benefits Verification, Intelligent Document Automation, eFax Integration
- C. Intelligent Document Automation, Intelligent Appointment Management, Intelligent Document Reader, Benefits Verification
- D. Utilization Management, Care Management, Intelligent Document Automation, Intelligent Appointment Management

**Answer: C**

Explanation:

Step-by-Step Explanation:

Business Process Capabilities:

Intelligent Document Automation: Upload and process patient insurance cards.

Intelligent Document Reader: OCR and extract information to automatically create Member Plan records.

Benefits Verification: Check and verify patient insurance benefits.

Intelligent Appointment Management: Schedule on behalf of the patient with providers.

Salesforce Documentation Reference:

"Use Intelligent Document Automation and Intelligent Document Reader to upload and extract insurance card details, with automated Member Plan creation. Use Benefits Verification and Intelligent Appointment Management to enable scheduling and eligibility checks."

- Health Cloud: Intelligent Document Automation
- Health Cloud: Benefits Verification
- Health Cloud: Intelligent Appointment Management

Why not the other options?

Only D includes all needed automation for insurance card processing, Member Plan record creation, benefits verification, and scheduling.

Reference:

Intelligent Document Automation

Intelligent Document Reader

Benefits Verification

Intelligent Appointment Management

### NEW QUESTION # 119

A MedTech company is implementing Health Cloud to better plan and track surgical case visits, manage device inventory, and run cycle counts.

Which data model should a consultant recommend the company use?

- **A. Inventory Management**
- B. Provider Engagement
- C. Intelligent Sales
- D. Life Sciences

**Answer: A**

Explanation:

The use case mentions:

Plan and track surgical case visits

Manage device inventory

Run cycle counts

These requirements directly align with the Health Cloud Inventory Management data model.

Inventory Management in Health Cloud is designed for MedTech and Life Sciences companies to track:

Surgical case planning and scheduling

Medical device and implant inventory management

Cycle counts and stock levels across facilities

It supports end-to-end surgical case tracking, ensuring the right devices are available at the right place and time.

Why not the others?

A . Life Sciences - Broader model used for clinical trials, patient programs, and pharma engagement, but not focused on surgical case + device inventory.

B . Provider Engagement - Used for managing provider relationship data (e.g., physician affiliations, facilities), not inventory or surgical planning.

C . Intelligent Sales - Focused on sales optimization and customer engagement, not surgical case or inventory management.

Salesforce Health Cloud Reference:

Salesforce Health Cloud - Inventory Management Guide:

"Use the Inventory Management data model to manage device inventory, surgical case planning, cycle counts, and medical device tracking across healthcare facilities."

### NEW QUESTION # 120

A provider is looking to view a patient's insurance coverage, including co-pay and deductible information, prior to their appointment. Using Health Cloud, which two steps should a consultant take to access this information in the Benefit Verification component? Choose 2 answers

- **A. Create a named credential to support authenticated callouts.**
- B. Create a new record for the HCBenVerConnect custom setting.
- C. Configure the link to the clearinghouse's endpoint using a Uniform Resource Identifier (URI) path.
- **D. Configure the Connection Label with the source system's API details.**

**Answer: A,D**

Explanation:

To access a patient's insurance coverage, co-pay, and deductible information in the Benefit Verification component of Health Cloud, you need to integrate with external systems (e.g., payers or clearinghouses). Health Cloud provides the Benefit Verification component, which relies on secure API integrations for real-time eligibility and benefits checks.

Step-by-Step Reference:

Configure the Connection Label with the source system's API details:

Extract:

"In Benefit Verification setup, specify the Connection Label and configure the external endpoint and API details to connect to the benefit verification source system" (Source: Administer Health Cloud - Benefit Verification Setup) Create a named credential to support authenticated callouts:

Extract:

"Use Named Credentials to securely store authentication settings and endpoint information for callouts to external services (such as clearinghouses or payers) required for benefit verification." (Source: Salesforce Security Guide and Administer Health Cloud - Benefit Verification) Why not A or B?

The HCBenVerConnect custom setting is not part of the standard configuration for the out-of-the-box Benefit Verification component.

Configuring a URI path alone (without API details and credentials) does not enable secure, authenticated communication.

## NEW QUESTION # 121

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