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To pass SAP C_C4H56_2411 certification exam seems to be a very difficult task. Having registered C_C4H56_2411 test, are you worrying about how to prepare for the exam? If so, please see the following content, I now tell you a shortcut through the C_C4H56_2411 Exam. The certification training dumps that can let you pass the test first time have appeared and it is BraindumpsPass SAP C_C4H56_2411 exam dumps. If you would like to sail through the test, come on and try it.

SAP C_C4H56_2411 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Cases: This domain measures the skills of a Business Process Analyst and focuses on the configuration of document types, party roles, status schemas, and business flows. It evaluates the understanding of case management and process structuring within the system.
Topic 2	<ul style="list-style-type: none">• Managing Clean Core: This part of the exam is designed for a Platform Optimization Lead and focuses on evaluating and applying clean core principles to customer experience solutions. It measures the ability to maximize business process agility, reduce adaptation efforts, and accelerate innovation.

Topic 3	<ul style="list-style-type: none"> • Master Data: This part evaluates the knowledge of a Data Management Specialist and focuses on setting up master data within the system. It includes configuring essential entities such as Account, Contact, Product, Organization, and employees to support business operations. User Management: This domain tests the abilities of an Access Control Manager and involves managing the creation of users and business roles, including assigning the appropriate authorizations. It ensures the secure and efficient administration of user access within the platform.
Topic 4	<ul style="list-style-type: none"> • Personalization and Extensibility: This part assesses the expertise of a Solution Customization Expert and involves managing personalization, extension fields, validations, and determinations. It looks at how users can tailor and extend the system to meet specific business needs.
Topic 5	<ul style="list-style-type: none"> • Communication Channels: This section is intended for a Communication Solutions Specialist and covers the configuration of the Agent Desktop for Computer Telephony Integration (CTI) and Interaction Center processes. It also includes setting up the email communication channel for inbound and outbound scenarios.
Topic 6	<ul style="list-style-type: none"> • Service Objects: This section targets the proficiency of a Service Operations Specialist and covers the setup of service objects like Registered Products, Installed Base, and Warranty. It looks at how these elements are configured to support service management processes.

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SAP Certified Associate - Implementation Consultant - SAP Service Cloud Version 2 Sample Questions (Q61-Q66):

NEW QUESTION # 61

Which object is mandatory to configure a case routing rule to a team?

- A. Party Role
- B. Employee
- C. Case Designer Step Assignment
- **D. Case Type**

Answer: D

Explanation:

To configure a case routing rule to a team in SAP Service Cloud V2, the Case Type is mandatory. Case Type defines the category and process flow of the case, serving as a primary condition for routing rules. According to SAP documentation, "The Routing rules for Cases are maintained in SAP Service Cloud Version 2 by administrators in the following path: Settings → Cases → Case Routing to Team → Case Routing to Employees," and Case Type is a key attribute used to determine routing conditions. Party Role (A) is optional and used for specific scenarios. Employee (B) is the target of routing, not a mandatory object for configuration. Case Designer Step Assignment (C) is part of the case designer but not required for team routing rules.

Reference:

SAP Learning: Configuring Case Routing Rules learning.sap.com

SAP Help Portal: Case Routing Configuration

NEW QUESTION # 62

Which model can be used for ABAP cloud-native development?

- A. The ABAP Cloud Development Model
- B. The SAP S/4HANA Cloud Extensibility Model
- **C. ABAP RESTful Application Programming Model**

Answer: C

Explanation:

For ABAP cloud-native development, SAP recommends the ABAP RESTful Application Programming Model (RAP). RAP is designed for building cloud-ready, RESTful applications and extensions in the SAP BTP ABAP environment, supporting clean core principles. According to SAP documentation, "The ABAP RESTful Application Programming Model (RAP) is the standard model for cloud-native development in ABAP." The ABAP Cloud Development Model (A) is not a specific model. The SAP S/4HANA Cloud Extensibility Model (B) refers to extensibility approaches but is not specific to ABAP cloud-native development.

Reference:

SAP Help Portal: ABAP RESTful Application Programming Model

SAP Community: ABAP Cloud Development

NEW QUESTION # 63

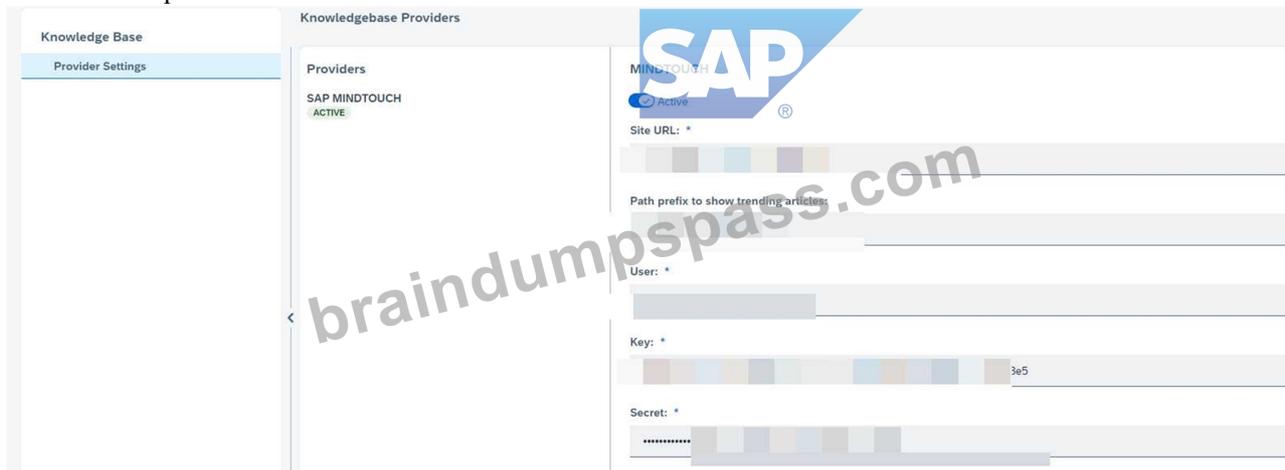
Which of the following features are available in the adaptation tool? Note: There are 2 correct answers to this question.

- A. Change the field label
- **B. Add a new button**
- C. Create a new URL mashup
- **D. Add a new field**

Answer: B,D

NEW QUESTION # 64

What steps must the administrator perform to give service agents access to knowledge base articles? Note: There are 2 correct answers to this question.



- **A. Maintain the knowledge base provider settings in SAP Service Cloud Version 2.**
- **B. Obtain API token credentials from the knowledge base provider.**
- C. Configure the relevant integration flow.
- D. Set up knowledge base articles in SAP Service Cloud Version 2.

Answer: A,B

NEW QUESTION # 65

Which options can be used to control the access rights of a user? Note: There are 2 correct answers to this question.

- A. Autoflow

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