

Apple-Device-Support Answers Free & Apple-Device-Support Reliable Exam Prep

Apple Device Support | 101 Complete Questions and Answers 100% Correct | Update 2024

Question 1

Which iPadOS setting should you set to control the maximum decibel level so that it's comfortable to use your iPad with headphones?

- A. Sounds
- B. General > Audio
- C. Control Center > Audio
- D. Accessibility > Audio/Visual - ANSWER ☒ A

Question 2

How much free iCloud storage do Managed Apple IDs that are created with Apple School Manager receive?

- A. 50 GB
- B. 100 GB
- C. 200 GB
- D. 500 GB - ANSWER ☒ C

Question 3

Which feature prevents unauthorized use of a remotely wiped iPhone, iPad, Apple Watch, or Mac if the device is lost or stolen?

- A. Find My
- B. Face ID
- C. Activation Lock
- D. Secure Enclave - ANSWER ☒ C

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Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.
Topic 2	<ul style="list-style-type: none">Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.
Topic 3	<ul style="list-style-type: none">Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.
Topic 4	<ul style="list-style-type: none">Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.
Topic 5	<ul style="list-style-type: none">Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.
Topic 6	<ul style="list-style-type: none">Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.
Topic 7	<ul style="list-style-type: none">iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 8	<ul style="list-style-type: none">Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.
Topic 9	<ul style="list-style-type: none">Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.
Topic 10	<ul style="list-style-type: none">Troubleshooting Apple Devices: This section of the exam describes the console, disk utility, and describing activity monitor.
Topic 11	<ul style="list-style-type: none">Managing eSIMs and Cellular Data: This section of the exam covers setting up eSIM on iPhone and managing a transfer from a SIM to eSIM on iPhone.

Apple Device Support Exam Sample Questions (Q147-Q152):

NEW QUESTION # 147

A user began an AirDrop transfer. The user left before the transfer completed. What change can you make in Settings so future transfers can complete?

- A. Go to VPN > Disconnect, then restart the transfer.
- B. Go to General > AirDrop, then turn on Use Cellular (or Mobile) Data.
- C. Go to General > AirPlay & Continuity, then turn on Handoff.

- D. Go to General > AirDrop, then turn on Bringing Devices Together.

Answer: B

Explanation:

AirDrop typically requires Wi-Fi proximity. Enabling Use Cellular Data (Settings > General > AirDrop) in iOS 18 allows transfers to complete over cellular if devices move out of Wi-Fi range.

* Option B: Handoff is for app continuity, not AirDrop.

* Option C: Bringing Devices Together enhances discovery, not range.

* Option D: VPN doesn't extend AirDrop.

* Option A: Correct-extends capability. References: Apple Support - "Use AirDrop" (support.apple.com/HT204144).

NEW QUESTION # 148

Which macOS Recovery feature is available ONLY on Mac computers with Apple silicon from the macOS Recovery Utilities menu in macOS?

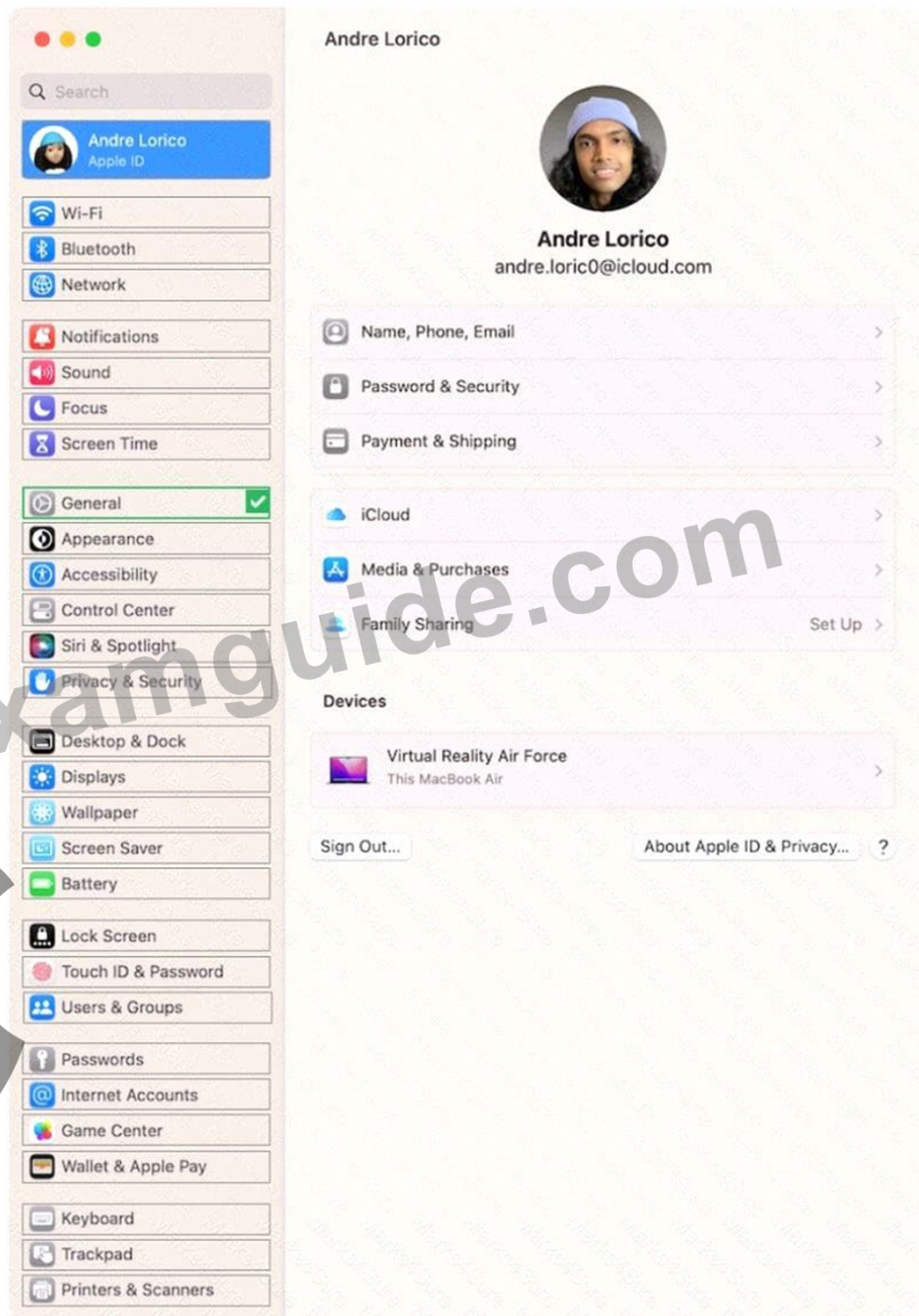
- A. Recovery diagnostics
- B. Share disk
- **C. Startup Security Utility**
- D. Recovery log

Answer: C

NEW QUESTION # 149

Select the setting in the sidebar that you should use to automatically keep your Mac up to date.

Answer Area



Answer:

Explanation:

Answer Area



Explanation:

Set your Mac to check for software updates automatically

* On your Mac, choose Apple menu > System Settings, then click General in the sidebar. (You may need to scroll down.)

* Click Software Update on the right. ...

* To set update options, click the Info button for Automatic updates, then do any of the following: ...

* Click Done.

<https://support.apple.com/guide/mac-help/keep-your-mac-up-to-date-mchlp1065/mac>

NEW QUESTION # 150

Which macOS resource displays the status of network interfaces in a dynamic list?

- A. VPN settings
- B. Internet Accounts settings
- C. Network settings
- D. Wireless Diagnostics

Answer: C

Explanation:

Network settings is the macOS resource that displays the status of network interfaces in a dynamic list. You can access Network settings from System Preferences > Network, or by clicking the network icon in the menu bar and choosing Open Network Preferences. Network settings shows you the available network interfaces, such as Wi-Fi, Ethernet, Bluetooth, etc., and their connection status, IP address, DNS server, and other information. You can also use Network settings to configure, enable, disable, or troubleshoot your network connections. References: = Apple Device Support Exam Prep Guide, page 11; Apple - Support - Manuals, macOS User Guide, Network preferences.

NEW QUESTION # 151

Select Three.

In MacOS on APFS volumes, when are FileVault encryption keys generated?

- A. During the first login by a user on the Mac
- B. When a user is deleted
- C. When a user turns on FileVault
- D. Setting the first user's password
- E. During user creation

Answer: A,C,E

Explanation:

FileVault is a feature that encrypts the entire APFS volume on a Mac using the AES-XTS data encryption algorithm. FileVault encryption keys are generated at different times depending on the scenario. According to the Apple Support documents^{1,2}, FileVault encryption keys are generated in the following situations:

* During the first login by a user on the Mac: This happens when FileVault is turned on during the initial Setup Assistant process. The user's password and the hardware UID are used to protect the class key, which wraps the volume encryption key. The user's password is also used to generate a personal recovery key, which can be used to unlock the volume if the user forgets their password or their account is deleted.

* When a user turns on FileVault: This happens when FileVault is turned on later from the System Settings. The user's password and the hardware UID are used to protect the class key, which wraps the volume encryption key. The user's password is also used to generate a personal recovery key, which can be used to unlock the volume if the user forgets their password or their account is deleted. An anti-replay mechanism prevents the old key (based on hardware UID only) from being used to decrypt the volume.

* During user creation: This happens when a new user is added to the Mac after FileVault is turned on.

The new user's password and the hardware UID are used to protect the class key, which wraps the volume encryption key. The new user's password is also used to generate a personal recovery key, which can be used to unlock the volume if the user forgets their password or their account is deleted.

The other options are not correct because FileVault encryption keys are not generated in those situations.

When a user is deleted, their FileVault encryption key is removed from the Mac, but the volume encryption key remains the same. Setting the first user's password does not generate FileVault encryption keys unless FileVault is turned on during the Setup Assistant process or later from the System Settings. References: Intro to FileVault - Apple Support, Volume encryption with FileVault in macOS - Apple Support

NEW QUESTION # 152

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