

# Salesforce Service-Cloud-Consultant Exam Questions Fee - Service-Cloud-Consultant Reliable Exam Bootcamp

## Salesforce Service Cloud Consultant Practice Questions

### Salesforce Certified Service cloud consultant

Order our Service Cloud Consultant Practice Questions Today and Get Ready to Pass with Flying Colors!



### Service Cloud Consultant Practice Exam Features | QuestionsTube

- Latest & Updated Exam Questions
- Subscribe to FREE Updates
- Both PDF & Exam Engine
- Download Directly Without Waiting

<https://www.questionstube.com/exam/service-cloud-consultant/>

At QuestionsTube, you can read Service Cloud Consultant free demo questions in pdf file, so you can check the questions and answers before deciding to download the Salesforce Service Cloud Consultant practice questions. These free demo questions are parts of the Service Cloud Consultant exam questions. Download and read them carefully, you will find that the Service Cloud

BTW, DOWNLOAD part of Prep4sureGuide Service-Cloud-Consultant dumps from Cloud Storage:  
<https://drive.google.com/open?id=1acouklfSq1SEIk-SprjivpZZ2RID3e1K>

For the challenging Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) exam, they make an effort to locate reputable and recent Treasury with Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) practice questions. The high anxiety and demanding workload the candidate must face being qualified for the Treasury with Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification are more difficult than only passing the Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) exam.

Salesforce Service Cloud Consultant certification is an excellent way for professionals to demonstrate their expertise in implementing and designing solutions using the Salesforce Service Cloud. Salesforce Certified Service cloud consultant certification exam covers a wide range of topics, and passing it requires a deep understanding of the Salesforce Service Cloud application and its functionality. Obtaining this certification can provide numerous benefits, including increased job opportunities, access to a community of experts, and the opportunity to demonstrate one's skills and expertise.

>> **Salesforce Service-Cloud-Consultant Exam Questions Fee** <<

**Get the Right Q&A in Salesforce Service-Cloud-Consultant Exam Questions**

Nowadays most people are attracted to the Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification and take it seriously because they know that it is the future. But they can't figure out where to prepare for Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification exam. After observing the problems of the students Prep4sureGuide provides them with the best Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) Questions so they don't get depressed anymore and pass the Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) exam on the first try. The Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) is designed after consulting with a lot of professionals and getting their reviews.

## Salesforce Certified Service cloud consultant Sample Questions (Q224-Q229):

### NEW QUESTION # 224

Universal Containers wants to shorten the average call time in its contact centers by prompting the customers to enter customer number and identify their order and product information when they call for support. After providing this information, the customer should then have the option to speak a support agent if they still need help. Which system will help Universal Containers meet this requirement?

- A. Interactive Voice Response
- B. Order Management System
- C. Automatic Call Distribution
- D. Computer Telephony Integration

**Answer: A**

### NEW QUESTION # 225

Universal Containers wants to notify Support Managers when a new case have been untouched from more than two business days. Which approach should a consultant implement?

- A. Configure case escalation rules.
- B. Define case auto-response rules.
- C. Establish case assignment rules.
- D. Use Flow Builder to create a flow with scheduled path.

**Answer: A**

Explanation:

Explanation

Case escalation rules are used to automatically escalate cases based on certain criteria, such as case age, priority, status, or owner. Escalation rules can trigger actions such as sending email notifications, assigning cases to queues or users, or changing field values. Case escalation rules are the best approach to notify Support Managers when a new case has been untouched for more than two business days. Verified References: Service Cloud Consultant Certification Guide & Tips, Set Up Escalation Rules

### NEW QUESTION # 226

universal containers has regional contact centers around the world. Support Managers have asked to see support metrics for their region by default.

Which two strategies should a consultant recommend?

- A. Dashboard folder sharing
- B. Dynamic dashboards
- C. Org wide default for cases set to private
- D. Case Object permissions set to create and read

**Answer: A,B**

Explanation:

These are two strategies that a consultant should recommend to enable support managers to see support metrics for their region by default. Dashboard folder sharing is a strategy that allows administrators to control the visibility and access of dashboards by placing them in folders and setting the sharing settings for each folder. Dashboard folder sharing can help create different dashboards for each region and share them with the respective support managers. Dynamic dashboards are a type of dashboards that display data according to the security settings of the user who is viewing it. Dynamic dashboards can help show support metrics for each region

based on the user's role or profile. Verified References: :

[https://help.salesforce.com/s/articleView?id=sf.dashboards\\_folder\\_sharing.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboards_folder_sharing.htm&type=5) :

[https://help.salesforce.com/s/articleView?id=sf.dashboards\\_dynamic.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboards_dynamic.htm&type=5)

### NEW QUESTION # 227

to help service agents more accurately respond to cases universal containers wants a list of relevant knowledge articles to be displayed on case record page.

- A. Add knowledge component to case record page
- B. Add knowledge data categories to each case
- C. Add the knowledge related list to the case record page
- D. Add the knowledge tab to the service console

**Answer: A**

### NEW QUESTION # 228

What key metric should a contact center manager use to evaluate the effectiveness of a new Service Cloud implementation? (Choose 2)

- A. Number of total cases handled
- B. Average number of knowledge articles published
- C. First contact resolution rate
- D. Total number of solutions created by agent

**Answer: A,C**

### NEW QUESTION # 229

.....

The emerging Salesforce field creates a space for Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification exam holders to accelerate their careers. Many unfortunate candidates don't get the Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification because they prepare for its Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) exam questions from an Salesforce Service-Cloud-Consultant exam that dumps outdated material. It results in a waste of time and money. You can develop your skills and join the list of experts by earning this Salesforce Certified Service cloud consultant (Service-Cloud-Consultant) certification exam.

**Service-Cloud-Consultant Reliable Exam Bootcamp:** <https://www.prep4sureguide.com/Service-Cloud-Consultant-prep4sure-exam-guide.html>

- Exam Service-Cloud-Consultant Cost  Service-Cloud-Consultant New Exam Camp  Service-Cloud-Consultant Valid Exam Pass4sure  Search for  Service-Cloud-Consultant  on  [www.prepawaypdf.com](http://www.prepawaypdf.com)  immediately to obtain a free download  Service-Cloud-Consultant Exam Format
- Service-Cloud-Consultant – 100% Free Exam Questions Fee | Excellent Salesforce Certified Service cloud consultant Reliable Exam Bootcamp  Search for  Service-Cloud-Consultant  and easily obtain a free download on  [www.pdfvce.com](http://www.pdfvce.com)   VCE Service-Cloud-Consultant Exam Simulator
- Free 1 year Salesforce Service-Cloud-Consultant Dumps Updates: a Full Refund Guarantee By [www.pdfdumps.com](http://www.pdfdumps.com)  Download  Service-Cloud-Consultant   for free by simply searching on  [www.pdfdumps.com](http://www.pdfdumps.com)   Exam Service-Cloud-Consultant Cost
- Latest Salesforce Certified Service cloud consultant dumps pdf - Service-Cloud-Consultant examsboost review  Search for  Service-Cloud-Consultant   and download exam materials for free through  [www.pdfvce.com](http://www.pdfvce.com)   Latest Service-Cloud-Consultant Braindumps Free
- One of the Best Ways to Prepare For the Salesforce Service-Cloud-Consultant Certification Exam  Search for  Service-Cloud-Consultant   and download exam materials for free through  [www.vce4dumps.com](http://www.vce4dumps.com)   Service-Cloud-Consultant Guaranteed Questions Answers
- Service-Cloud-Consultant Guide Braindumps Is Typically Beneficial for Service-Cloud-Consultant Exam - Pdfvce  Search on [ [www.pdfvce.com](http://www.pdfvce.com) ] for   Service-Cloud-Consultant   to obtain exam materials for free download  VCE Service-Cloud-Consultant Exam Simulator

- Free 1 year Salesforce Service-Cloud-Consultant Dumps Updates: a Full Refund Guarantee By [www.validtorrent.com](http://www.validtorrent.com) □ Easily obtain free download of ⇒ Service-Cloud-Consultant ⇐ by searching on 「 [www.validtorrent.com](http://www.validtorrent.com) 」 □ Service-Cloud-Consultant Valid Mock Test
- Service-Cloud-Consultant Training Courses □ Service-Cloud-Consultant Reliable Mock Test □ Service-Cloud-Consultant Valid Study Plan □ Enter ( [www.pdfvce.com](http://www.pdfvce.com) ) and search for 【 Service-Cloud-Consultant 】 to download for free □ Exam Service-Cloud-Consultant Cost
- Exam Service-Cloud-Consultant Cost □ Service-Cloud-Consultant Reliable Mock Test □ Service-Cloud-Consultant Latest Dumps Book □ Search for ⇒ Service-Cloud-Consultant □ and obtain a free download on “ [www.troytecdumps.com](http://www.troytecdumps.com) ” □ Service-Cloud-Consultant Valid Mock Test
- Service-Cloud-Consultant Reliable Mock Test □ Exam Service-Cloud-Consultant Duration ♥ Service-Cloud-Consultant Latest Study Plan ✓ Go to website { [www.pdfvce.com](http://www.pdfvce.com) } open and search for □ Service-Cloud-Consultant □ to download for free □ VCE Service-Cloud-Consultant Exam Simulator
- Latest Salesforce Certified Service cloud consultant dumps pdf - Service-Cloud-Consultant examsboost review □ The page for free download of □ Service-Cloud-Consultant □ on ⇒ [www.vceengine.com](http://www.vceengine.com) □ will open immediately □ □ Service-Cloud-Consultant Valid Study Plan
- [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), [kathryncsb283044.bloginder.com](http://kathryncsb283044.bloginder.com), [fellowfavorite.com](http://fellowfavorite.com), [webookmarks.com](http://webookmarks.com), [xanderroao226795.angelinsblog.com](http://xanderroao226795.angelinsblog.com), [myeasybookmarks.com](http://myeasybookmarks.com), [emiliaxxi720347.lotrlegendswiki.com](http://emiliaxxi720347.lotrlegendswiki.com), [lewishjv518187.wikitelevisions.com](http://lewishjv518187.wikitelevisions.com), [singnalsocial.com](http://singnalsocial.com), [www.stes.tyc.edu.tw](http://www.stes.tyc.edu.tw), Disposable vapes

BONUS!!! Download part of Prep4sureGuide Service-Cloud-Consultant dumps for free: <https://drive.google.com/open?id=1acouklfSq1SEIk-SprjivpZZ2RID3e1K>