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Cisco 300-810 Exam is a valuable certification for IT professionals who want to enhance their skills in implementing and managing collaboration applications. 300-810 exam validates the candidate's knowledge and skills in Cisco Jabber, Cisco Webex Teams, Cisco Unified IM and Presence, and Cisco Unity Connection. Passing the exam is crucial for IT professionals who want to advance their career in the IT industry.

Cisco Implementing Cisco Collaboration Applications Sample Questions (Q54-Q59):


NEW QUESTION # 54

Refer to the exhibit.

```

<iq from='example.com' type='error' id='sess_1'>
  <session xmlns='urn:ietf:params:xml:ns:xmpp-session' />
  <error type='wait'>
    <internal-server-error
      xmlns='urn:ietf:params:xml:ns:xmpp-stanzas' />
  </error>
</iq>

```



User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue, and how does it get resolved?

- A. Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
- B. The user credentials are incorrect; ask the user to change the credentials.
- C. The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.
- **D. The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.**

Answer: D

NEW QUESTION # 55

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. The voicemail users are not configured in the Cisco Unity Connection server.
- B. The voicemail password is not set for all users.
- **C. A proper service profile is not configured on Cisco Unified Communications Manager.**
- D. The web application voicemail password is set "User Must Change at Next Sign-in".

Answer: C

NEW QUESTION # 56

Refer to the exhibit.

```

Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json;charset=UTF-8
Connection: close
Content-Length: 176

{"error_description":"The refresh token provided is expired, revoked, malformed, or invalid.",
"error":"invalid_request","trackingID":"FOS_a12b123c-d123-e123-a127-b420be310188"}

```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

- A. Update Refresh Token Manually.
- B. Fix the network connectivity to Apple iCloud.
- C. Reboot the IM&P cluster.
- D. Change the HTTP proxy settings to remove errors in request syntax.

Answer: A

NEW QUESTION # 57

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

- A. Cisco Tomcat
- B. Cisco RIS Data Collector
- C. Cisco DirSync
- D. Cisco Sync Agent

Answer: C

Explanation:

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

NEW QUESTION # 58

```

[CDPProvider::DispatchTheMessage] - [id=0] Received [pduNames[nPduNum]=LINE_CLOSED_EVENT
[CDPLine::HandleEvent_LineClosed] - CDPLine::HandleEvent_LineClosed
[CDPLine::OutOfService] - CDPLine::OutOfService, bClose=1
[CDPLine::RecvCalls] - CDPLine::RecvCalls

```

Refer to the exhibit. After receiving a new desk phone, the Jabber user can no longer make calls via phone control. The help desk collected the user's Jabber problem report and verified that they the correct Cisco UCM CTI permissions. Which configuration must be changed to correct this issue?

- A. Verify that the device line configuration has Allow Control of Device from CTI enabled.
- B. Verify that the user's desk phone device is listed as a controlled device in the Cisco UCM end user configuration
- C. Verify that the desk phone device has Allow Control of Device from CTI enabled.
- D. Verify that the Cisco UCM service profile has Cisco UCM CTI servers configured.

Answer: C

